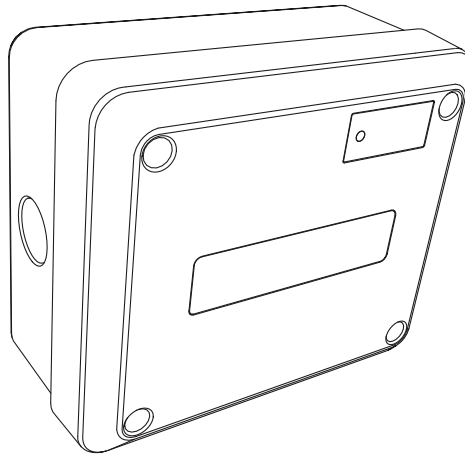


## Owner's/Installation Manual Smart Management Module (SMM)



MODEL: G007000-0

DATE PURCHASED: \_\_\_\_\_



### **WARNING**

Loss of life. This product is not intended to be used in a critical life support application. Failure to adhere to this warning could result in death or serious injury.

(000209b)

WWW.GENERAC.COM  
1-888-GENERAC  
(1-888-436-3722)

Para español , visita: <http://www.generac.com/service-support/product-support-lookup>

Pour le français, visiter : <http://www.generac.com/service-support/product-support-lookup>



**SAVE THIS MANUAL FOR FUTURE REFERENCE**

---

 **WARNING**

**CANCER AND REPRODUCTIVE HARM**

[www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)

(000393a)

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# Section 1: Introduction and Safety

## Introduction

Thank you for purchasing a Generac Smart Management Module (SMM). SMMs are designed to work together to prevent the home standby generator from being overloaded by large appliance loads. The modules require no control wires, and provide a cost effective, quick installation. Use of up to eight modules is available, allowing protection of your home and necessary appliances.

The information in this manual is accurate based on products produced at the time of publication. The manufacturer reserves the right to make technical updates, corrections, and product revisions at any time without notice.

## Read This Manual Thoroughly



Consult Manual. Read and understand manual completely before using product. Failure to completely understand manual and product could result in death or serious injury. (000100a)

If any section of this manual is not understood, contact the nearest Independent Authorized Service Dealer (IASD) or Generac Customer Service at 1-888-436-3722 (1-888-GENERAC), or visit [www.generac.com](http://www.generac.com) for starting, operating, and servicing procedures. The owner is responsible for proper maintenance and safe use of the unit.

SAVE THESE INSTRUCTIONS for future reference. This manual contains important instructions that must be followed during placement, operation, and maintenance of the unit and its components. Always supply this manual to any individual that will use this unit.

## Safety Rules

The manufacturer cannot anticipate every possible circumstance that might involve a hazard. The alerts in this manual, and on tags and decals affixed to the unit, are not all inclusive. If using a procedure, work method, or operating technique that the manufacturer does not specifically recommend, verify that it is safe for others and does not render the equipment unsafe.

Throughout this publication, and on tags and decals affixed to the unit, DANGER, WARNING, CAUTION, and NOTE blocks are used to alert personnel to special instructions about a particular operation that may be hazardous if performed incorrectly or carelessly. Observe them carefully. Alert definitions are as follows:



Indicates a hazardous situation which, if not avoided, will result in death or serious injury.

(000001)



Indicates a hazardous situation which, if not avoided, could result in death or serious injury.

(000002)



Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

(000003)

**NOTE:** Notes contain additional information important to a procedure and will be found within the regular text of this manual.

These safety alerts cannot eliminate the hazards that they indicate. Common sense and strict compliance with the special instructions while performing the action or service are essential to preventing accidents.

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## Section 2: General Information and Setup

### Load Management Options

Load management systems are designed to work together to prevent a generator from being overloaded by large appliance loads. Options include:

- Smart Management Modules (SMMs)
- Smart A/C Module (SACM)—standard in single-phase 100-800 Amp RTS or RXS transfer switches.

These options can be used in conjunction or separately.

### Application Considerations

Generator overload condition is determined by generator frequency. Loads are shed when frequency drops below a preset value for a predetermined time.

A SMM can be used individually or in conjunction with a SACM to manage a combined total of eight loads. SMMs operate independently when used in conjunction with the SACM.

- Use Priorities A/C 1–4 on the SACM as the top priorities, then up to four SMMs as Priorities 5–8.
- Use only select A/C priorities on the SACM as the top priorities, then use additional SMMs as the remaining priorities.
- To reduce the loads returned to the generator all at once, it is best to set the SMM priorities to follow after the last HVAC load has returned. This allows the generator to accept loads gradually, reducing the potential for additional nuisance load shed events.
- A SMM can share a priority with an A/C priority on the SACM provided the generator is sized to handle the combined surge load from both appliances.
- Sharing priorities can allow up to 12 loads to be managed in a properly sized system.

In any combination of modules, the recovery times after a loss of utility power or shutdown due to overload are shown in [Table 2-1](#).

**NOTE:** For digital thermostats where a 24 VAC thermostat wire is not available, an SMM must be used to break the power at the HVAC load itself.

### Smart Management Module (SMM)

Any 240V loads, including central air conditioners, can be managed using a SMM. The system can accommodate up to eight individual SMMs.

**NOTE:** SMMs are self-contained and have individual built-in controllers.

**Table 2-1. Priority Settings**

Priority	Recovery Time	SACM	SMM
1	5 minutes	Yes	Yes
2	5 minutes 15 seconds	Yes	Yes
3	5 minutes 30 seconds	Yes	Yes
4	5 minutes 45 seconds	Yes	Yes
5	6 minutes	NA	Yes
6	6 minutes 15 seconds	NA	Yes
7	6 minutes 30 seconds	NA	Yes
8	6 minutes 45 seconds	NA	Yes

## SMM and Carton Contents

**Priority Dial (A)** – Sets module priority.

**NOTE: PRIORITY MUST BE DIFFERENT for each module in an installation.** Priority sets the order in which loads recover from a load shed event. Recovery time from a load shed event is five minutes for Priority 1. Each priority after Priority 1 waits an additional 15 seconds after the initial recovery time. See [Table 2-1](#).

**Lockout Switch (B)** – Enables or disables lockout function. Switch positions are LOCKOUT LOAD ON GENERATOR (enabled) and LOCKOUT DISABLED. See [Table 2-2](#).

**NOTE:** Recovery time is based on priority dial settings. See [Table 2-1](#).

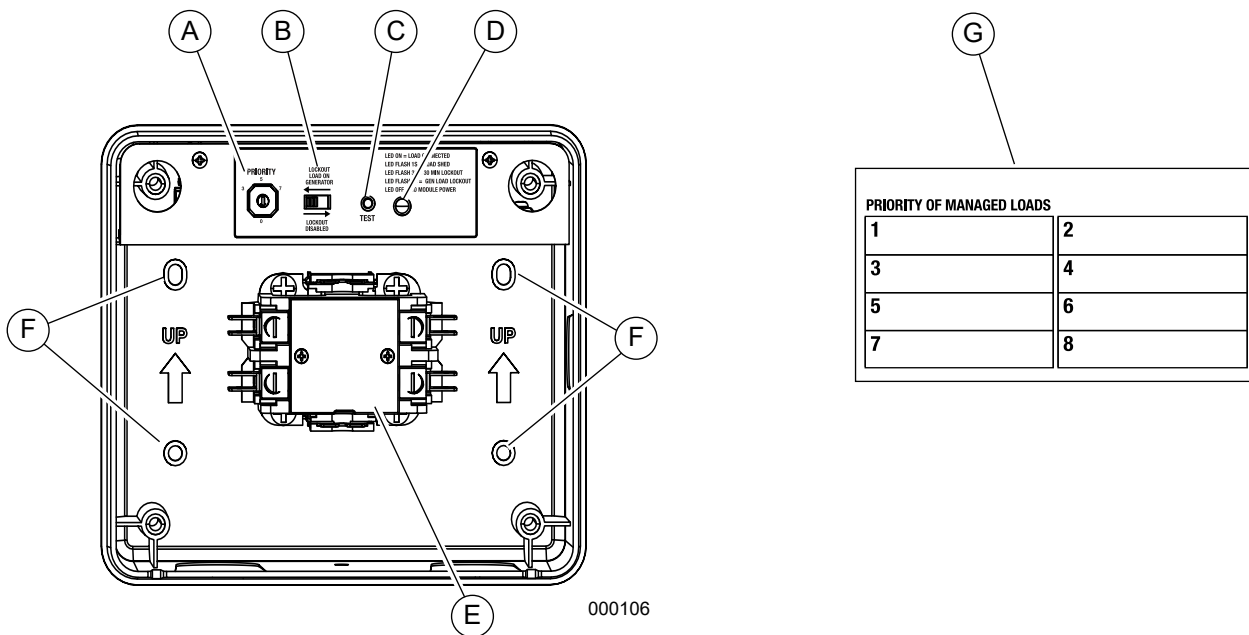
**Test Button (C)** – Disables contactor output for a specified time.

**LED (D)** – Provides module status. See [Table 2-3](#).

**Contactor (E)** – Normally CLOSED. If the generator begins to overload, the contactor opens to take the load off generator power. The contactor also opens to take the load off generator power. See [Connections](#).

**Mounting Holes (F)** – Internal enclosure mounting holes provide clean and sturdy mounting.

**Priority Decal (G)** – Provided for recording priority of each module in installation. Install on electrical panel.



**Figure 2-1. SMM Features and Controls**



## Setting Lockout

SMMs are equipped with a lockout provision. The SMM can be set to enable lockout mode if the load is identified as non-essential and does NOT need to operate on backup power during generator overload.

Two steps are required for setting SMM to enable standard lockout mode:

1. See [Figure 2-2](#). Slide the lockout switch (1) to LOCKOUT LOAD ON GENERATOR.
2. Move the mode selector jumper (4) on the control board as directed in [Jumper Locations](#).

## Jumper Locations

See [Figure 2-2](#). The SMM control board is equipped with two movable jumpers (2). Jumper locations are indicated on the diagram:

- (3) Frequency Jumper
- (4) Mode Selector Jumper (identified on control board as “Lock Out Jumper”).

The frequency jumper is factory set at the 60 Hz position. The mode selector jumper is factory set at position “A” which is considered standard for most installations.

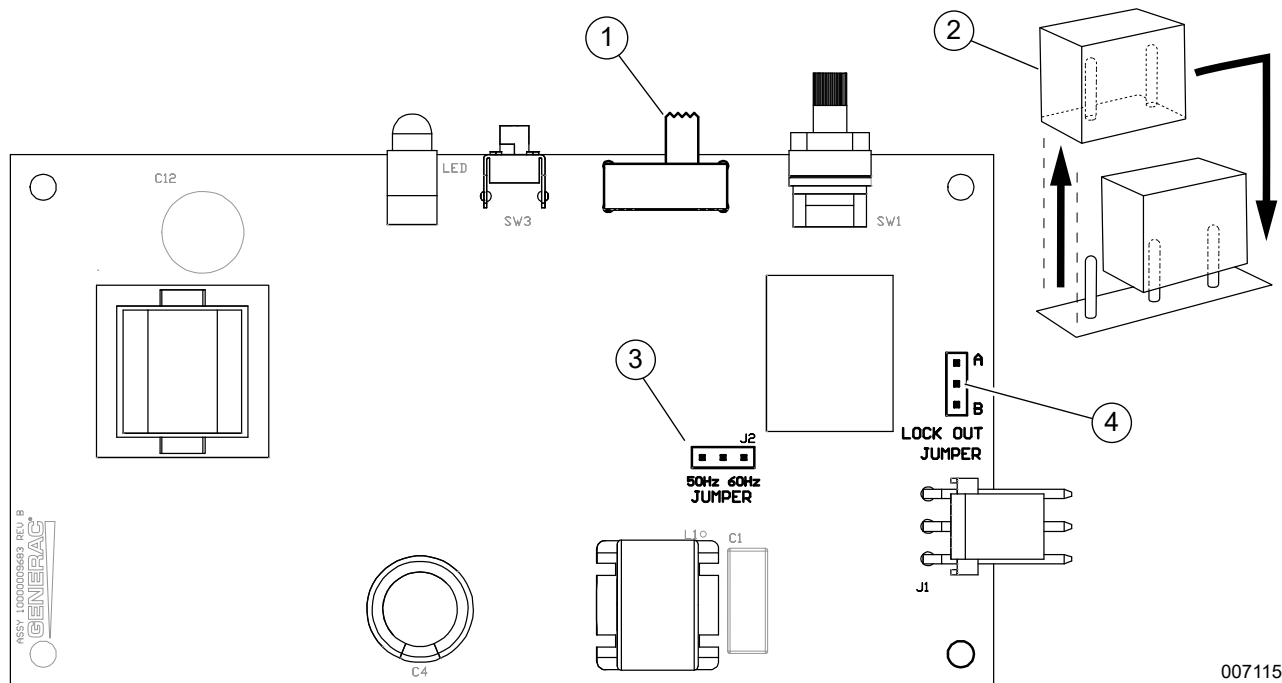
Jumpers should remain in place except when operating the unit under either or both of the following conditions:

- Operating the unit at 50 Hz requires moving frequency jumper to “50 Hz” position.
- For installations in areas with unstable utility power, move mode selector jumper to position “B.”

To move a jumper:

1. Remove power.
2. Grasp jumper and pull straight up until it clears the pins.
3. Move jumper to new location and press it gently onto the pins until seated.

**NOTE:** To avoid bending or breaking pins, do not rock jumper, use excessive force, or pull sideways to remove it from the SMM control board.



**Figure 2-2. Jumper Locations**

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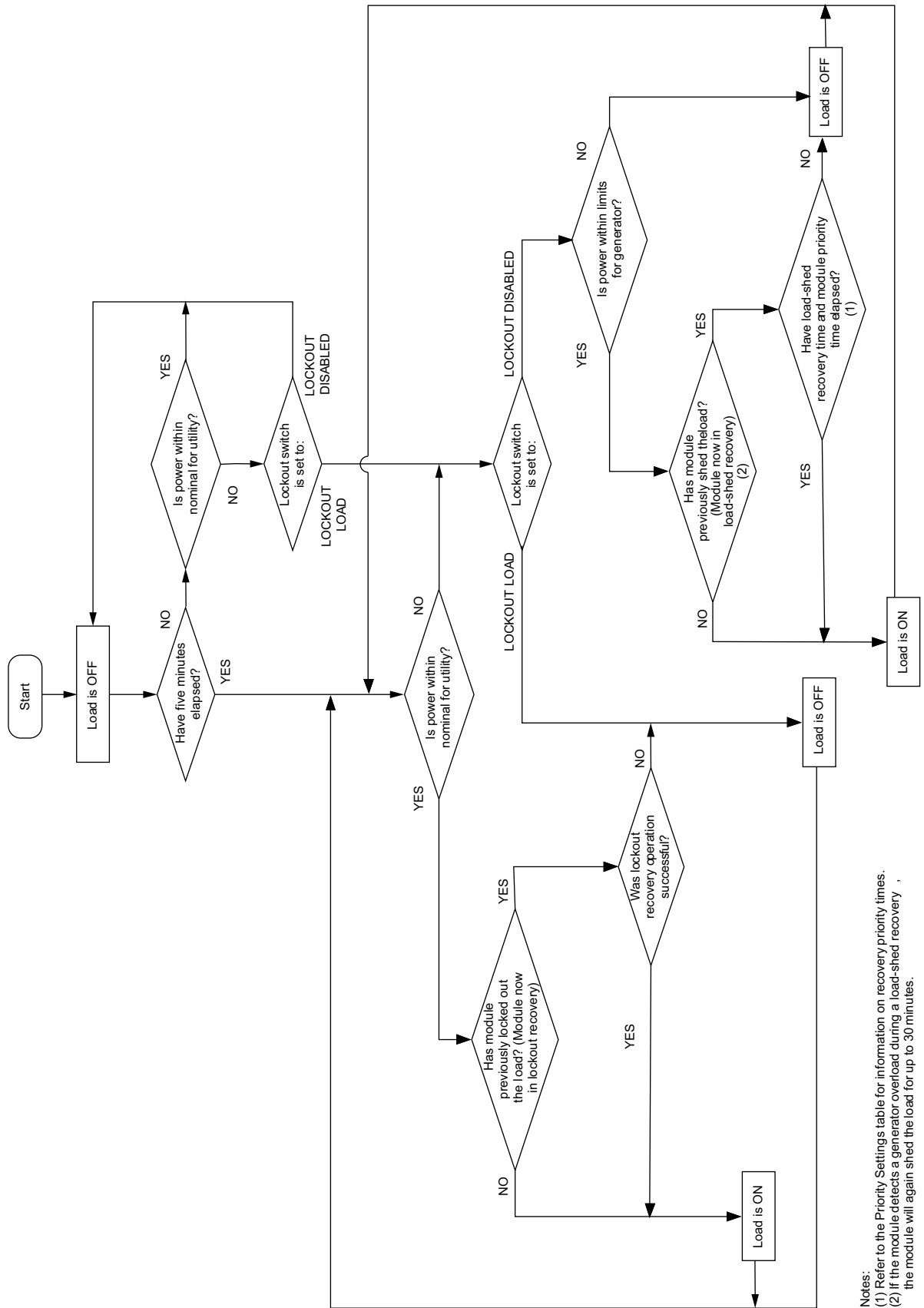
**Table 2-2. Lockout Switch Settings**

Lockout Switch Setting	Mode Selector Jumper Position	Mode	Function
LOCKOUT LOAD ON GENERATOR	A	Generator	Module sheds load and does not reconnect until utility returns. This setting is considered standard for most installations.
LOCKOUT LOAD ON GENERATOR	B	Generator	Module sheds load and does not reconnect until utility returns. This setting is recommended for installations in areas with unstable utility power.
LOCKOUT LOAD ON GENERATOR	A or B	Utility	Power is available on module output.
LOCKOUT DISABLED	A or B	Generator	Module operates with standard load shed logic. See <a href="#">Table 2-1</a> for more information.
LOCKOUT DISABLED	A or B	Utility	Power is available on module output.

**NOTE:** Duration of Return to Utility timer is longer in Mode B.

**Table 2-3. LED States**

State	LED State	Mode	Note
Shed	1 second flash (1 On – 1 Off)	Generator	Module detected an overload and shed its load. This state only occurs in generator mode, or during a first time utility power-up for five minutes of initial operation.
Lockout (30 minutes)	3 second flash (3 On – 3 Off)	Generator	Module detected an overload while trying to recover from a shed situation. Operation is disabled for 30 minutes. This state only occurs in generator mode.
Lockout Switch Active	6 second flash (6 On – 6 Off)	Generator	Module output is disabled and there is no power to the appliance while in generator mode and generator is overloaded. Lockout switch must be ON. See <a href="#">Table 2-2</a> .
Lockout Switch Active	ON	Utility	Lockout switch operates in generator mode only. It has no function in utility mode. LED is solid, indicating the load is connected. Lockout switch must be ON. See <a href="#">Table 2-2</a> .
Normal	ON	Generator or Utility	Indicates the appliance has power. This is the default in utility mode. It is the normal operating state in generator mode when an overload is not detected.
Test	1 second flash	Generator or Utility	Test button triggers a typical shed condition and overrides all other states except generator lockout switch ACTIVE state. <b>NOTE:</b> Actual test time varies depending on SMM priority setting. Use the following formula to calculate test time: <b>Time = (P-1) x 15 seconds, where P represents priority setting.</b> Example: SMM Priority 6 test time = (6-1) x 15 seconds, or 75 seconds.



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Notes:  
 (1) Refer to the Priority Settings table for information on recovery priority times.  
 (2) If the module detects a generator overload during a load-shed recovery, the module will again shed the load for up to 30 minutes.

Figure 2-3. SMM Sequence of Operations

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# Section 3: Installation, Tests, & Troubleshooting

## Electrical Specifications

Input Voltage	240 VAC
Current Rating	50A resistive, 40A inductive
Locked Rotor Amp Rating	180A
Motor Rating	3 HP
Contactors Coil Voltage	240 VAC

## Enclosure Specifications

Enclosure	Type 3R
Temperature	-22 to 122 °F (-30 to 50 °C)

## Remove Contents from Carton

1. Open carton.
2. Remove and verify carton contents:
  - SMM
  - Priority decal
  - Owner/Installation manual
3. Retain carton for mounting template.
4. Contact the place of purchase with the unit model number to report any missing carton contents.
5. Record date of purchase on front cover of this manual.

## Tools Needed For Installation

- Power drill and suitable drill bit
- Phillips and flat head screwdrivers
- Mounting screws or wall anchors
- Electrical materials
- Voltmeter to indicate voltage presence

**NOTE:** Use the Digital Multimeter (DMM) LowZ low input impedance setting to collect accurate voltage measurements. LowZ eliminates the possibility of inaccurate ghost voltage readings, also known as phantom voltage or stray voltage readings. Refer to the DMM manufacturer's literature for additional information.

## Mounting Instructions

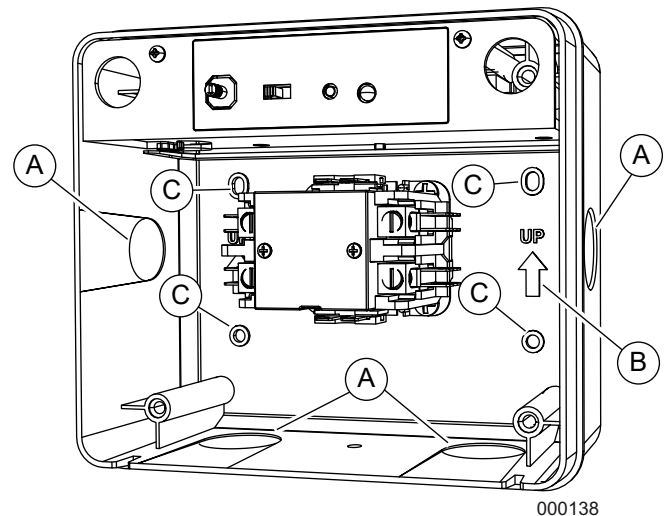


**⚠ DANGER**

Electrocution. Turn utility and emergency power supplies to OFF before connecting power source and load lines. Failure to do so will result in death or serious injury. (000116)

Recommended installation is near the electrical panel or appliance/load. The enclosure has a NEMA 3R rating and can be mounted indoors or outdoors. It provides a degree of protection against rain and sleet and is undamaged by the formation of ice on the enclosure.

1. Turn OFF both UTILITY (NORMAL) and EMERGENCY (STANDBY) power supplies.
2. Choose mounting location (near electrical panel, appliance or load to be managed).
3. See [Figure 3-1](#). Use a flat head screwdriver to remove appropriate knockouts (A) from module enclosure for wiring.

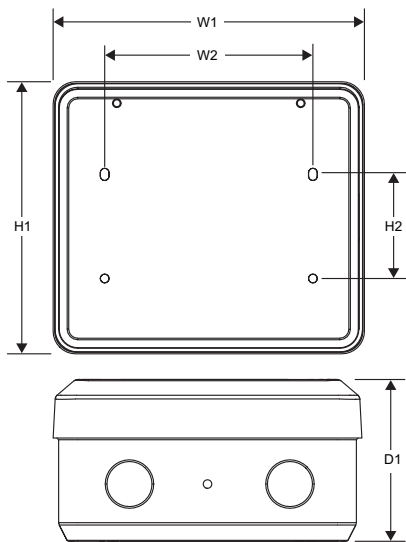


**Figure 3-1. Knockouts and UP Arrows**

**NOTE:** If outdoor installation is chosen, bottom knockouts must be used to meet NEMA 3R rating and protect against water ingress.

*Continued on next page*

4. Hold SMM enclosure against mounting surface with arrows (B) pointing up, and mark or drill four mounting holes (C). See **Figure 3-2** for mounting dimensions if necessary.
5. Install SMM enclosure to mounting surface using appropriate mounting screws or wall anchors.



000107

**Figure 3-2. Mounting Dimensions**

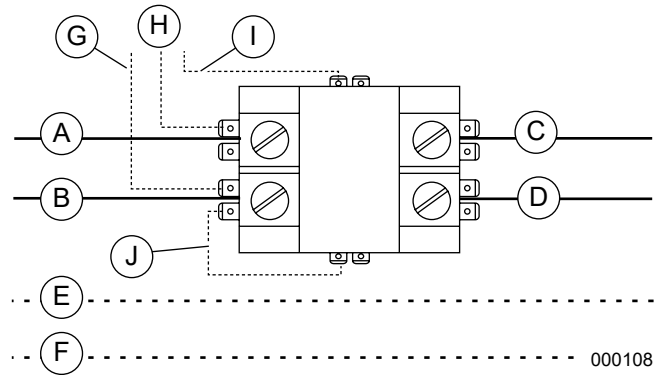
Height (in/mm)	H1	6.17 / 156.8
	H2	2.36 / 60
Width (in/mm)	W1	7.06 / 179.4
	W2	4.72 / 120
Depth (in/mm)	D1	3.7 / 94

## Connections



**⚠ DANGER**

Electrocution. Turn utility and emergency power supplies to OFF before connecting power source and load lines. Failure to do so will result in death or serious injury. (000116)



000108

**Figure 3-3. Wiring Diagram**

Legend	
A	Red (240 VAC - Line)
B	Black (240 VAC - Line)
C	Red (240 VAC - Load)
D	Black (240 VAC - Load)
E	White - Neutral (as required)
F	Green - Ground (as required)
G	Black - Factory (PCB)
H	Red - Factory (PCB)
I	Blue - Factory (PCB)
J	Blue - Factory (Jumper)

1. Turn OFF both UTILITY (NORMAL) and EMERGENCY (STANDBY) power supplies before connecting power source and load lines to transfer switch and SMM.

**NOTE:** Suitable conduit fittings must be installed in knockout openings when running supply and load wires.

**NOTE:** Use at least 167 °F (75 °C) rated wire and gauge per installation instructions. Refer to **Table 3-1** for recommended wire size based on load current.

**Table 3-1. Recommended Wire Sizes**

Temperature rating of conductor: 167 °F (75 °C)	
Conductor types (must be copper): RHW, THHW, THW, THWN, XHHW, USE, ZW	
Size AWG	Maximum Current Rating
14	15A
12	20A
10	30A
8	50A*
* 40A for Type NM cable	

- Run line supply wires per applicable NEC code articles for wiring method selected.
- Run load wires per applicable NEC code articles for wiring method selected.
- See **Figure 3-3**. Connect line supply wiring (A, B) to line side of SMM contactor field terminals. Tighten field terminals to 25 **in-lb** (2.8 Nm).
- Connect load supply wiring (C, D) to load side of SMM contactor field terminals.

**NOTE:** If neutral (E) and ground (F) wires are included, connect inside SMM using a listed termination device.

The unit is now ready to configure, apply power, and perform testing.

## Setting Priorities

High priority 240 VAC loads should be set to the highest priorities so those loads recover first in the event of generator overload.

**NOTE:** The highest priority, and first load to activate, is Priority 1. The last load to activate is Priority 8.

Setting priority determines timing for three scenarios:

- Order in which loads recover
- Delay time until power returns during an outage
- Delay time for post load shed recovery

An example configuration is shown below. Configurations will vary depending on customer prioritization of loads:

Priority 1 - Baseboard heat	Priority 5 - Non-essential circuits
Priority 2 - Air conditioner	Priority 6 - Pool pump or hot tub
Priority 3 - Range	Priority 7 - Other circuits
Priority 4 - Clothes Dryer	Priority 8 - Other circuits

- Set the priority of each SMM as desired (using the example configuration for reference).
- Apply priority decal in a suitable location on electrical panel to record chosen priority designations.
- Record priorities on decal.

## Tests

### Utility Test

- Turn utility power ON and enable all module feeding circuits.
- Verify LED begins to flash at one second intervals.
- All contactors will close after five minutes. LED will illuminate and remain ON.

**NOTE:** The five-minute delay allows magnetism to dissipate from the air conditioner compressor. This enables easier starting and eliminates the potential for reverse compressor operation.

### Installation Summary

- Install cover on electrical panel.
- Install covers on modules.

## Troubleshooting

See [Table 3-2](#) for troubleshooting problems, causes, and corrections.

**Table 3-2. Troubleshooting**

<b>Problem</b>	<b>Cause</b>	<b>Correction</b>
Load not powered; LED is OFF	Circuit breaker disabled.	Enable circuit breaker.
Load not powered; LED is OFF	MLCB disabled and generator OFF.	Enable MLCB if utility is present or verify generator operation if outage.
Load not powered; LED flashing 1 second interval.	Generator power just applied to unit. Utility power just applied to unit. Generator was overloaded and shed occurred.	Wait five minutes plus the priority time delay (see Table 1) for unit to enable output.
Load not powered; LED flashing 3 second interval.	This load overloaded the generator while attempting recovery from a shed. It is in a 30 minute lockout wait period.	Wait 30 minutes from lockout for unit to attempt to re-apply load. Review all loads enabled in household. The generator may end up in another overload condition when this load is enabled. Disable some loads to prevent generator overload from recurring.
Load not powered; LED flashing 6 second interval.	The lockout switch is enabled and the unit is on generator power.	During installation, it was determined that this load will be disabled during generator operation to prevent generator overload. Contact IASD for details.



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Waukesha, WI 53189  
1-888-GENERAC (1-888-436-3722)  
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