MIZ CASA AND CO RETURNS FORM

Thank you for shopping at <u>mizcasaandco.com.au</u>. You are welcome to return items purchased online for a store credit using the form down below. Our returns are accepted within 30 days of receiving your order. Faulty item? Please contact our customer service team on <u>info@mizcasaandco.com</u> so that we can rectify this issue for you.

Customer Details:

ORDER NUMBER :	ORDER DATE :	
FULL NAME :	EMAIL:	
ADDRESS:	TOWN/SUBURB:	
STATE:	COUNTRY:	
POSTCODE:	CONTACT PHONE NO:	

Items return:

PRODUCT NAME :	SIZE : (IF APPLICABLE)	QTY:	REASON FOR RETURN:

Return process:

- 1. Please fill out the above returns form and ensure all information is provided so that we can easily hand out your store credit.
- 2. Place the items you are returning and invoice in the satchel and send back to us using the address down below. Please note customers will be responsible for shipping charges for any returns.
- 3. Please allow up to 10 business days to receive your store credit from the time of the return.
- 4. Once the package is received in our warehouse, we will contact you through the details above with your store credit.

Please note:

- 1. Items eligible for return are will need to be sent back in original condition, unused and tags attached.
- 2. Please note we will not be able to accept any exchanges or returns on earrings or hair accessories unless faulty due to hygiene reasons.

PLEASE SEND RETURNS TO:

Miz Casa and Co Returns 17 Market Street, Breakfast Point, NSW 2137 Australia