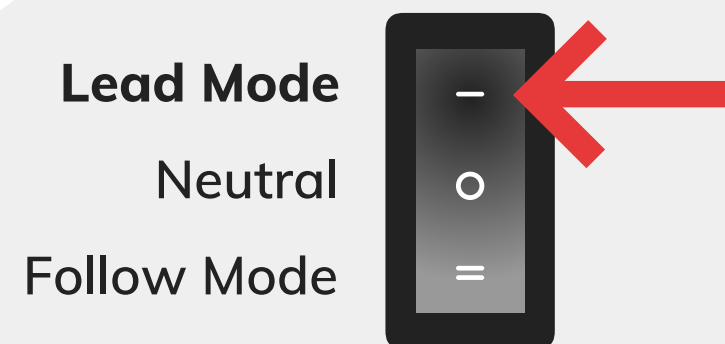


1

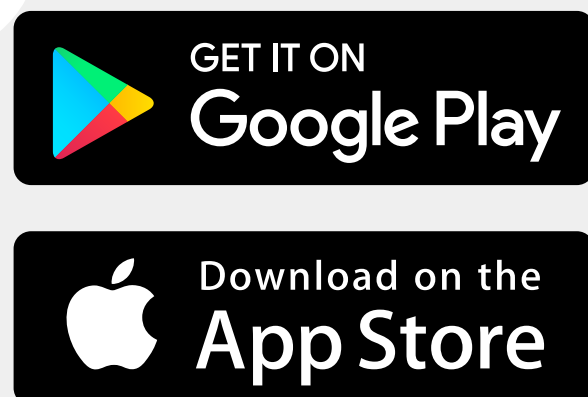


Set the pairing mode switch on the Joovv device to "Lead" mode and then power on the device you are going to update.



Make sure to power off every other Joovv device before continuing the firmware update process.

2

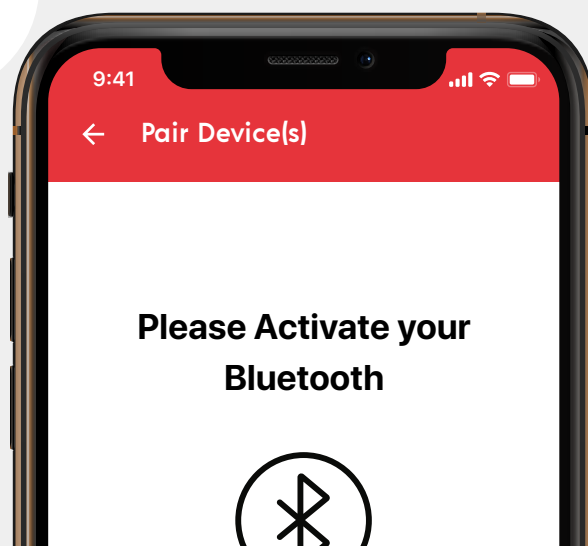


Download the Joovv app from the Apple or Google Play store.



Note: the Joovv app is not currently available for the iPad.

3



Open the app and go to Settings > Pair Device(s). Follow the on-screen steps to connect your Joovv device via Bluetooth.

4



Go to Settings > System and input your WiFi network and password.



Note: entering the correct network ID and password is crucial to the update process.

5



Next, click on the “Update Joovv” button.

6

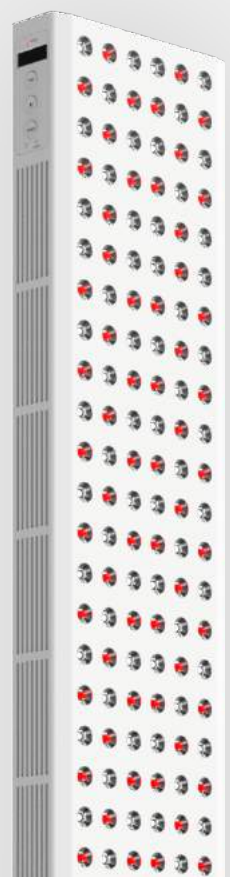


The control panel on your Joovv device will read “ota” and then revert back to the timer for a second, then back to “ota” until the firmware has been updated. When the display goes back to the timer, your Joovv device has been updated.



If the device display shows “ota” for more than 10 minutes, power off the device and restart the process, making sure to verify the correct WiFi information is entered within the app.

7



If you have additional Joovv devices, repeat steps 1-7



If you have any problems updating the firmware, please reach out to our Customer Service team at help@joovv.com.