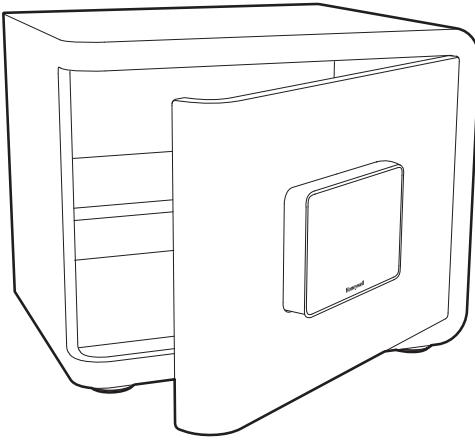


User Guide

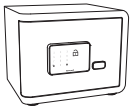
Digital Programmable Bluetooth Security Safe with Motorized Digital Lock



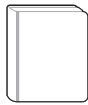
Model 5403

Package Includes;

- 1 - Digital Bluetooth Steel Security Safe
- 1 - Operation Manual
- 2 - Override Access Keys
- 4 - Mounting Hardware
- 1 - Removable Shelf



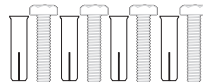
1-Digital Bluetooth
Steel Security Safe



1-Operation
Manual



2 - Override
Access Keys



4-Mounting
Hardware



1 - Removable
Shelf

Please carefully check the above list to confirm all items have been received.
If any items are missing, please contact Consumer Assistance. (see page 17 for contact information).

Read this manual carefully and never store it inside the safe!

DO NOT RETURN SAFE TO STORE

If you are missing parts or have difficulty operating your safe, please contact our Consumer Assistance Department by telephone. Store will not accept returned products without prior authorization. You must first contact our Consumer Assistance Department (See page 17 for contact information).

SAFE IDENTIFICATION RECORD

Safe Model # _____

Safe Serial # _____

Override Access Key # _____

User Code _____

LOCATING SAFE IDENTIFICATION NUMBERS

Safe Serial

Located on the bottom right corner of the safe door frame (Figure 1).

Override Access Key

Engraved on the head of the key (Figure 2).



Figure 1

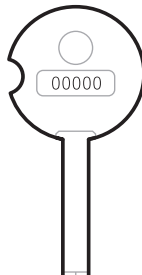


Figure 2

PRODUCT REGISTRATION

Please go to the following webpage to register your product:
www.hymaninc.com/product-registration/

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WELCOME

Your Honeywell Digital Bluetooth Steel Security Safe will provide years of safe and secure protection for your valuables, important documents and other personal items. All Honeywell safes are designed and built using the highest manufacturing standards to ensure maximum protection and user satisfaction under a variety of conditions. With proper care, your Honeywell safe will provide “Peace of Mind” for many years to come.

Thank you and enjoy!

PROPER SAFE USE

Honeywell Electronic Bluetooth Safes are designed to protect valuables from theft and tampering as well as damage from the exposure to fire.

Theft Protection

A Programmable Digital Lock, Steel Locking Door Bolts, Solid Steel Walls and Bolt-Down Hardware to secure the safe to the floor are designed to prevent any unauthorized access.

Smartphone Application

The **Honeywell Lock** App is available for free on Google Play and The App Store.

CARE AND MAINTENANCE

When properly maintained, your safe will continue to operate for many years. In order to ensure optimum performance of your safe, please follow these simple precautions:

CLEAN HANDS - Never attempt to operate the digital keypad if your hands have excessive dirt, debris or liquids on them.

CLEAN SAFE – To clean the surface of your safe, it is recommended that you use a mild cleaner (e.g., window cleaner) to avoid scratching or discoloring the surface. Always wipe dry and NEVER use abrasive cleansers on the safe or digital keypad.

MOISTURE – We recommend that you place delicate items such as pictures or documents and valuable possessions into an air-tight container before storing them in your safe. Avoid placing your safe in areas of high humidity. For optimum performance, the safe should be opened and aired out for at least 30 minutes every two weeks.

GETTING STARTED

1. Remove the override key cover (Figure 1).
2. Insert the override access key into the lock (Figure 2).
3. With the key inserted, turn clockwise to the right (Figure 3).
4. Remove override access key and store it in a safe place away from the safe.
Replace the cover over the key lock, leave safe door open, and proceed to “Install Batteries”.

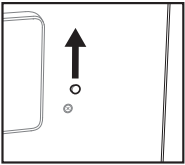


Figure 1

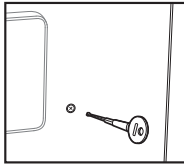


Figure 2

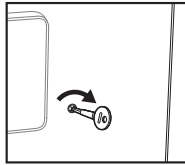


Figure 3

INSTALL BATTERIES

The batteries must be installed before using your safe. The battery compartment is inside the safe and opened by lifting the tab located on the side.

1. Remove battery compartment cover (Figure 1).
2. Insert 4 “AA” batteries. Make sure that the batteries are installed in the correct direction (+ and -) with regard to polarity (Figure 2).
3. Replace the battery cover (Figure 3).
4. Proceed to the “Testing Digital Safe” section on next page.

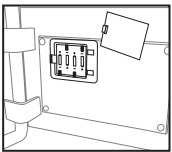


Figure 1

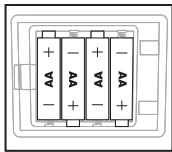


Figure 2

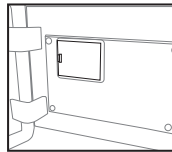



Figure 3

TESTING DIGITAL SAFE

It is Important to test your new safe to ensure proper operation by locking and unlocking using the instructions below.

LOCKING THE SAFE

Note: Slide hand across the touchscreen on the Safe to activate the Safe. (Digital keys are lit when activated).

1. Close the safe door (Figure 1).
2. Press the  button on the touchscreen (Figure 2).
3. If the safe successfully locks, the Lock Icon will light up (Figure 3).
4. Check to ensure safe is locked by attempting to open the safe.

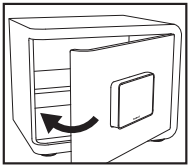


Figure 1

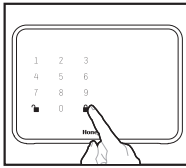


Figure 2

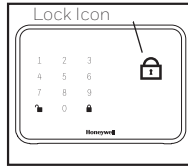



Figure 3

UNLOCKING THE SAFE

1. In the locked position (Figure 1), enter the personal passcode (Default 1234) followed by the  button (Figure 2).
2. If the code is entered correctly, the Unlock Icon will light up (Figure 3).
3. Open the safe door (Figure 4).
4. You may also use the included Override Access key to unlock the safe. (see page 4).

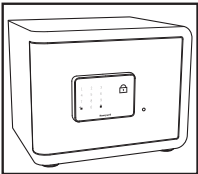


Figure 1

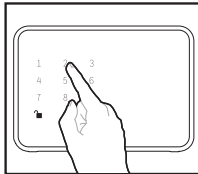


Figure 2

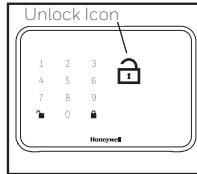


Figure 3

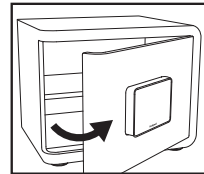


Figure 4

PREPARE FLOOR FOR ANCHORING

NOTE: Bolting/unbolting of the unit is at the consumer's expense and discretion. LH Licensed Products, Inc. is not responsible for any costs incurred if the unit has to be replaced. If you have any questions about mounting the safe, please check with your local home center/hardware retailer or independent contractor.

1. Select a suitable and convenient location for your safe.
2. Empty the safe.
3. Place your safe in the desired location for mounting.
4. Mark the drilling point on the surface with a pen or pencil through the holes.
5. Move the safe aside to clear the marked spot for drilling and proceed to page 4.

NOTE: If anchoring to a carpeted floor, cut a hole in the carpet at least 1" around the carpet to expose the floor that you will be drilling.

ANCHORING SAFE

1. Use a 1/2" Drill Bit drill a hole in the floor with a depth of 1-5/8" (Figures 1 & 2).
IMPORTANT: Hole must be 1-5/8" deep (minimum) to properly insert the Drop-in Anchor, and no deeper than 1-3/4" to keep the anchor in position for the Hex Head Bolt (Figure 2).
2. Remove any excess dust from the hole.
3. Insert the Drop-in Anchor into the hole (slotted side down) and tap into place using a hammer until even with the floor surface (Figure 3).
4. Secure Drop-in Anchor by inserting an anchor punch or Phillips head screwdriver into the Drop-in Anchor and hammering to lock into place and prevent it from turning when mounting the safe (Figure 4).
5. Place the safe back into position lined up over the hole (Figure 5).
6. Insert the supplied Hex Head Bolt through the bolt-hole from the inside of the safe and into the Drop-in Anchor (Figure 6).
7. Secure the Hex Head Bolt tightly using a socket wrench (Figure 7).

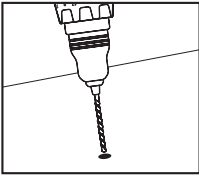


Figure 1

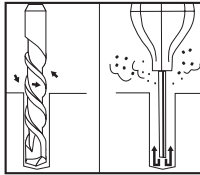


Figure 2

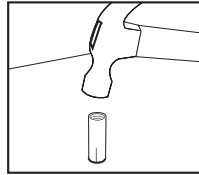


Figure 3

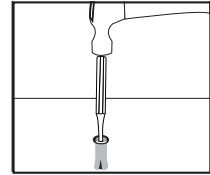


Figure 4

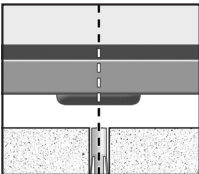


Figure 5

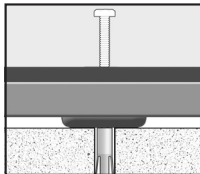


Figure 6

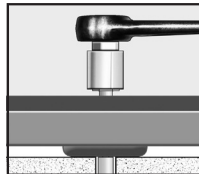


Figure 7

SECURE LOCKOUT PERIOD

If the wrong user code is entered 3 consecutive times in a row, the keypad will automatically lockout and the user will not be able to open the safe with the keypad for 15 minutes. During this period, the safe can be opened and locked with the Override Access key.

OVERRIDE ACCESS KEY

Your safe is equipped with an Override Access key which allows immediate access in case you forget your user codes or the batteries need to be installed or replaced.

1. Remove the Override key cover (Figure 1).
2. Insert the Override Access key into the lock (Figure 2).
3. With the key inserted turn clockwise to the right (Figure 3).
4. Pull the safe door open (Figure 4).

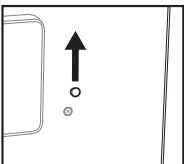


Figure 1

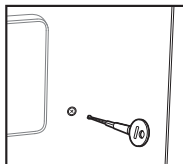


Figure 2

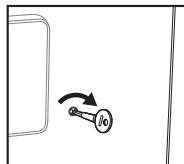


Figure 3

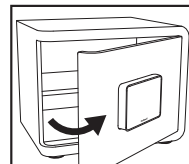
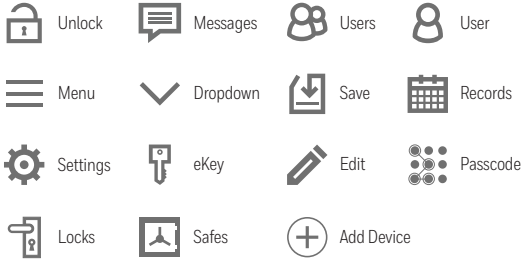


Figure 4

HONEYWELL LOCK APP INSTALLATION & USE

PRIMARY APP ICONS



KEYPAD SYMBOLS



User Types

- A** **Administrative User** - Able to send & delete eKeys & Passcodes, change **AP** and remove connected safe(s)
- AU** **Authorized User** - Able to send eKeys & Passcodes, can delete only the eKeys & Passcodes they send
- U** **User** - Able to use eKeys & Passcodes assigned from Administrative & Authorized Users



VERY IMPORTANT

After connecting to a new lock as an **A**, the factory default Passcode will be deleted, and replaced with a new **AP**, which is randomly assigned, and should be changed in the lock's settings immediately.

Once the door is unlocked with the App, you will have to manually lock it. (See page 14 to set the Auto Lock feature)

Before connecting to a safe please ensure that Bluetooth is enabled on your phone and you are standing in front of the safe, and it is activated.

Ensure that Push Notifications are enabled for the App.

See page 8 for information on features and settings for the App.

APPLICATION SETUP OPTIONS

After you have installed your Bluetooth Safe, download the free "Honeywell Lock" App on your smart phone using one of the following options:

1. Search "Honeywell Lock" in the App Store or Google Play Store.

REGISTER APP AND CREATE ACCOUNT


1. Open the App after it has been installed on your Smartphone.
2. Select "Register New Account"
3. Follow prompts on screen and enter Mobile Phone Number and Password
4. Select "Get Code"

IMPORTANT: "Verification Code" sent as text message. "Code" must be entered within 60 seconds. If the wrong code is entered or 60 seconds pass, you must select "Get Verification Code" to resend a new code.

5. Input received verification code
6. Select "Create Account"


CONNECT THE BLUETOOTH SAFE

IMPORTANT: Your Bluetooth must be enabled and you must be within range of the lock.

1. Slide hand across the touchscreen on the Safe to activate the Safe. (Digital keys are lit when activated).
2. Click the  icon on the start screen.
3. Select “Safe Lock”.
4. Click on available safe.
5. Follow prompts to name the device.


After you have connected the safe to the Bluetooth App, the Admin. Digital Passcode must be reprogrammed by going to the “Safe Setting” page.

MANAGE SAFE SETTINGS


Select your device and go to “Safe Settings” by selecting the “Settings icon”  in the top right corner of the screen.

SET ADMIN PASSCODE

IMPORTANT: Your Bluetooth must be enabled and you must be within range of the safe.

1. Select “Admin Passcode” from the list.
2. You will be prompted to enter your Honeywell Account Password.
3. Enter a new 4 to 9 digit password of your choice and press “”.

CHANGE SAFE NAME

1. Select “Name” from the list.
2. Input the name you want to assign to this safe and press “”.

ACTIVATE AUTO LOCK

1. Select “Auto Lock” from the list.
2. Toggle Auto Lock On/Off. (if toggle does not work press “check time” at the bottom)
3. Input the Set Time for Auto Lock.
4. Press “OK” to Save changes.

NOTE: Auto lock can also be programmed using the digital keypad.

ADD SAFE TO GROUP

If no groups exist you will have to create one. Press “Create Group” and enter the group name.

1. Select “Group” from the list.
2. To create a new group, press “Create Group” and enter the group name.
3. Select the Group to place the lock in.

UPGRADE THE CONNECTED SAFE

In order to upgrade you have to be the Admin for the safe, and within Bluetooth range.

The App and the safe have been successfully connected when the green light turns on, indicating that the lock is upgrading.

1. Press “Lock Upgrade” from the list to Check for Updates.
2. Press “Upgrade’ (in case a pop up notification appears, follow it to finish the upgrade).

USING APP TO LOCK AND UNLOCK

UNLOCK SAFE WITH THE APP

1. Open App, choose connected safe you wish to unlock and Touch App to Unlock.

LOCK SAFE WITH THE APP


1. Open the App.
2. Click on the connected safe you wish to lock.
3. Press and hold the lock button until the safe has locked.

AUTO LOCK


If enabled in “Lock Settings”, it will automatically lock after 20 to 900 seconds.

USING KEYPAD TO LOCK AND UNLOCK

UNLOCK DOOR WITH KEYPAD

1. Slide hand across the touchscreen to activate the Safe. (Digital keys are lit when activated).
2. Enter Passcode + .

LOCK DOOR WITH THE KEYPAD


1. Press the  button on the keypad.

TOUCH TO UNLOCK

IMPORTANT: Your Bluetooth must be enabled and you must be within range of the lock.

1. “Touch to Unlock” must be on in “System Settings”.
2. Slide hand across the touchscreen to activate the Safe. (Digital keys are lit when activated).
3. Press any key to unlock.

SYSTEM SETTINGS

1. Go to the Main menu by pressing the  icon at the top left corner of the screen.
2. Select “System Settings”.
3. Select below settings as desired.

PATTERN PASSWORD

Create a pattern to unlock the App. Provides extra security.

BEEP ON UNLOCKING

Mute or enable a sound when the safe is unlocked.

VIBRATION

Enable or disable the App’s vibration feature.

TOUCH TO UNLOCK

Enable/disable the ability to touch the physical keypad to unlock the lock (see page 7 under “Using the App”).

MANAGE GROUPS

Assign locks to groups.

WIFI GATEWAY

Connect and use the App in conjunction with an Internet Gateway.

SECURITY SETTING

Adjust the following settings.

RESET LOCK VERIFICATION

Notifications when the lock is reset.

SEND EKEY VERIFICATION

Notification when an eKey is sent.

SEND PASSCODE VERIFICATION

Notification when a Passcode is sent.

DELETE EKEY VERIFICATION

Notification when an eKey is deleted.

CHANGE MANAGEMENT PASSCODE VERIFICATION

Notification when a Passcode is changed.

AUTHORIZE VERIFICATION

Notification when a U is authorized.

SYNC DATA

Syncs up information from the Safe.


TRANSFER LOCK(S)

Transfer ownership of the lock/safe to another user.

TRANSFER GATEWAY

Transfer ownership of a Wifi Gateway to another user.


ACCOUNT MANAGEMENT

1. Go to the Main menu by pressing the  icon at the top left corner of the screen.
2. Select “Account Management”.
3. Select below settings as desired.

PROFILE PICTURE

1. Click on the picture at the top of the page.
2. Change the picture associated with the account by clicking the icon.

NICKNAME

1. Click on “Nickname”.
2. Input the name you want to use and press “” to save.


EMAIL/MOBILE NUMBER

1. Click on “Email”
2. Enter an email address to the account.
3. Select “Get Code”


IMPORTANT: “Verification Code” sent as text message. “Code” must be entered within 60 seconds. If the wrong code or 60 seconds pass, you must select “Get Verification Code” to resend a new code.

4. Select “Admin Passcode” from the list.

RESET PASSWORD


1. Click on “Reset Password”.
2. Reset your current password to a new password and press “” to save.

VIEW NOTIFICATIONS

1. Open the App.
2. Select the  icon at the top right of the Home screen.
3. Select the message you would like to read.

ADD DEVICES

IMPORTANT: Your Bluetooth must be enabled and you must be within range of the safe.


1. Go to the Main menu by pressing the  icon at the top left corner of the screen.
2. Select “Add Devices”.
3. Slide hand across the touchscreen on the Safe to activate the Safe. (Digital keys are lit when activated).
4. Select “Safe Lock”.
5. Click on available safe.
6. Follow prompts to name the device.

After you have connected the safe to the Bluetooth App, the Admin. Digital Passcode must be reprogrammed by going to the “Safe Setting” page.

CREATE & SEND PASSCODES BY EMAIL OR TEXT MESSAGE

Passcodes can be sent via email or text to any SMS enabled mobile device.

SENDING PASSCODES

1. Select the safe you want to send a Passcode for.
2. Select the  in the bottom menu.
3. Select "Generate".

Permanent Passcodes

- a. Select "Permanent" from the top tabs.

Timed Passcodes

- a. Select "Timed" from the top tabs.
- b. Input the time frame.

Customized Passcodes

- a. Select "Customized" from the top tabs.
- b. Input the time frame.
- c. Select "Set Passcode".
- b. Input the desired Passcode .

Cycle (Recurring) Passcodes

- a. Select "Cyclic" from the top tabs.
- b. Input the time frame.


One-Time Passcodes

- a. Select "One-Time" from the top tabs.
4. Press "Generate" to get a new Passcode.
5. Input the mobile number, or email address you would like to send the Passcode to.
6. Press "Send by email" or "Send Text Msg."

CREATE AND SEND EKEYS

To send an eKey, the receiver must have a Honeywell App account. The operation will fail if the Receiver is not registered, or the wrong information is input when sending an eKey.

SENDING EKEYS

1. Select the safe you want to send a eKey for.
2. Select the  in the bottom menu.
3. Select "eKeys".

Permanent eKey

- a. Select "Permanent" from the top tabs.
- b. Enter the receiver's Honeywell Account Name.

Timed eKey


- a. Select "Timed" from the top tabs.
- b. Input the time frame.
- c. Enter the receiver's Honeywell Account Name.
4. Press send.
5. You will receive a notification once the ekey has been received.

NOTE: Make sure to lock your safe when you are finished using it.


MANAGE USERS

Ensure that Bluetooth is connected and working in order to manage Users associated with a connected safe.


FREEZE A USER'S EKEY

1. Select the safe with the eKey you want to Freeze.
2. Select the  in the bottom menu.
3. Select the User you would like to Freeze.
4. Select "Freeze".
5. Confirm that you would like to Freeze the User.



CHANGE A U TO AU

1. Only A can authorize other Users. An AU can send eKeys and Passcodes to other Users.
2. Select the safe with the eKey you want to authorize.
3. Select the  in the bottom menu.
4. Select "Issued".
5. Select the User you would like to authorize.
6. Select "Authorize".
7. Input your Honeywell account Password.
8. Once that User's account has changed you will be notified.



RENAME USERS

1. Select the safe with the eKey you want to rename.
2. Select the  in the bottom menu.
3. Select "Issued"
4. Select the User you would like to rename.
5. Select "Rename".
6. Input the new name you would like to use .
7. Press "Save".

EDIT TIME FRAME

1. Select the safe with the eKey you want to edit.
2. Select the  in the bottom menu.
3. Select "Issued".
4. Select the User you would like to reschedule.
5. Select "" in the to right corner of the screen.
6. Change the time frame for the User .
7. Press "Save".



CLEAR USER EKEYS

1. Select the safe with the eKeys you want to clear .
2. Select the  in the bottom menu.
3. Select the top right  icon.
4. Select "Clear".
5. Input your Honeywell account password.
6. Confirm the action.


MANAGE USERS

RESET USER EKEYS


When you reset eKeys, all eKeys will be removed from the lock.

1. Select the lock with the eKeys you want to reset.
2. Select the  in the bottom menu.
3. Select "Issued".
4. Select the top right  icon.
5. Select "Reset".
6. Input your Honeywell account password.

DELETE A USERS' EKEY


1. Select the lock with the eKeys you want to clear.
2. Select the  in the bottom menu.
3. Select "Issued".
4. Select the User you would like to Delete.
5. Select "Delete" from the top tab.
6. Confirm that you would like to Delete the User.

RENAME PASSCODES

1. Select the lock with the Passcode you want to rename/name.
2. Select the  in the bottom menu.
3. Select "Issued".
4. Select the Passcode you would like to Rename.
5. Select "Rename"(iPhone) or "Name"(Android) from the top tab.
6. Input the new name you would like to use.
7. Press "Save".



DELETE PASSCODES

To delete Passcodes you must be near the lock you have selected.

1. Select the lock with the Passcode you want to delete.
2. Select the  in the bottom menu.
3. Select "Issued".
4. Select the Passcode to Delete.
5. Select "Delete".

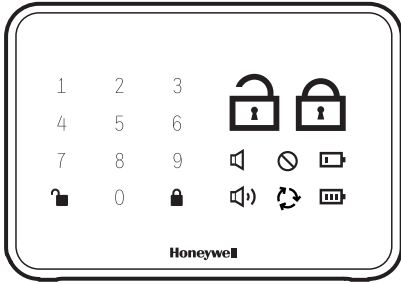
RESET PASSCODES

When you reset passcodes, all passcodes will be removed from the lock.

1. Select the lock the Passcode is associated with.
2. Select the  in the bottom menu.
3. Select "Issued".
4. Select the top right icon .
5. Choose "Reset Passcode" from the top selections.
6. Input your Honeywell account password.
7. Confirm the action.

TOUCHSCREEN PROGRAMMING - OPTIONAL

TOUCHSCREEN PANEL OVERVIEW



Lock button

Lock - Use to lock Safe



Unlock button

Unlock - Used to unlock Safe

Programming - Used in programming steps

Batteries (not included)

The electronic lock requires four (4) High Quality AA Alkaline batteries. When all 4 batteries are installed in the correct position, you will hear beeps and the keypad will illuminate. **DO NOT TOUCH** the keypad until the keypad stops illuminating.

Programming Symbols



Lock / Clear



Unlock / Programming



Administrator Passcode



Received Code (6-9 digits)



New Code (4-9 digits)

Programming Tips

Complete all the programming steps in the programming mode within 5 seconds.

Use the  key to clear entries in case a wrong button is pushed.



Administrator Passcode: _____


(Admin Passcode is located on the Honeywell App under Safe Settings).



VERY IMPORTANT

The safe must be connected to the App in order to program the keypad.





By default the factory touchscreen passcode is 1234.

Change the Administrator passcode  so it can easily be remembered by you after connecting to a Safe.





Once you connect the App to the Safe, the factory touchscreen passcode will be changed to a new code, which can be found in the Safe Settings.

TOUCHSCREEN PROGRAMMING - OPTIONAL





1. TURN ON/OFF AUTO LOCK FUNCTION

- a. Input the .
- b. Press  - light and beep.
- c. Press 5.
- d. Press .
- e. Input time (20 - 900 seconds, and 00 to turn off).
- f. Press  - light and beep.

2. SOUND OFF

- a. Input the .
- b. Press  - light and beep.
- c. Press 6.
- d. Press .
- e. Press 1.
- f.  - light and beep.

3. SOUND ON

- a. Input the .
- b. Press  - light and no beep.
- c. Press 6.
- d. Press .
- e. Press 2.
- f. Press  - light and beep.


4. RESTORE FACTORY SETTINGS

The Administrator of the safe must delete the safe from the App (Must be done near lock).

The Physical Keypad is used to lock and unlock the Safe, and program functions



VERY IMPORTANT

If you have connected the lock to the Honeywell Lock Application, the default Passcode "1234" will no longer work; and you will have to use the  from the App, which should be changed after connecting (see Safe Settings).






The time between inputs can be no longer than 3 seconds. After which the programming process will be terminated.

TOUCHSCREEN PROGRAMMING - OPTIONAL

5. ADD ADMINISTRATOR

To add the administrator you must use the App. Press any button on the keypad to wake up lock in order to connect.

6. CUSTOMIZE PASSCODES RECEIVED FROM THE APP




- a. Input the **AP**.
- b. Press  - light and beep.
- c. Press 1.
- d. Press .- double beep.
- e. Input **RP**.
- f. Press .- double beep.
- g. Input **NP**.
- h. Press .- double beep.
- i. Repeat **NP**.
- j. Press  - light and beep.





VERY IMPORTANT

In order to change a Passcode, the Passcode must have been sent from the App, and used by the Receiver.

7. VACATION MODE

- a. Input the **AP**.
- b. Press  - light and beep.
- c. Press 10.
- d. Press .
- e. Press 1.
- f. Press  - light and beep.

8. DISABLE VACATION MODE

- a. Press  button for 3 seconds.
- b. Input the **AP**.
- c. Press  - light and beep.

ORDERING ADDITIONAL OVERRIDE ACCESS KEYS

The following information is required to obtain a Key:

1. PROOF OF OWNERSHIP (1 of 2 Options Below)

SALES RECEIPT & IDENTIFICATION - INTERNATIONAL ORDERS ONLY!

- Copy of sales receipt showing Store, Date & Product Description.
- Copy of your picture I.D. (Drivers license, passport, regular I.D.).

PRODUCT OWNERSHIP VERIFICATION FORM

If sales receipt is not available, contact us by email or telephone to request a "Product Ownership Verification Form".

2. CONTACT & PRODUCT INFORMATION

CONTACT INFORMATION

- Name & Mailing Address
- E-mail address (If Available)
- Telephone Number
- Best Time to Contact You

PRODUCT INFORMATION

- Safe Model #
- Safe Serial #

3. METHOD OF PAYMENT

- Telephone: Visa or MasterCard
- Mail: Check or Money Order

NOTE: For pricing please contact Consumer Assistance. Contact information is located on the back cover of this manual.

Terms subject to change without prior notification.

LOCATING SAFE IDENTIFICATION NUMBERS

SERIAL NUMBER

Located on lower right corner on front of safe. (Figure 1)
Do Not Remove Safe I.D. Tags!

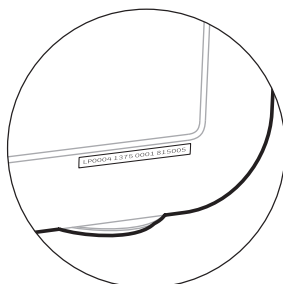


Figure 1

KEY NUMBER

3 Digit Number engraved on the head of the key (Figure 2).

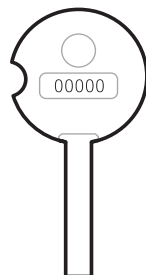


Figure 2

CONSUMER ASSISTANCE

EMAIL: LHLPCustomerService@LHLPinc.com

WEBSITE: www.honeywellsafes.com

ADDRESS: Consumer Assistance Dept.
LH Licensed Products, Inc.
860 East Sandhill Avenue
Carson, CA 90746 USA

TELEPHONE: US/Canada 1-877-354-5457 (Toll Free)
Mexico 01-800-288-2872 After English voice
recording stops you must then enter 800-860-1677
to complete your call. (Toll Free)Australia
0011-800-5325-7000 (Toll Free)
Germany/New Zealand 00-800-5325-7000 (Toll Free)
Other Countries XX*-310-323-5722 (Toll Charges Apply)
XX*- Dial U.S. Country Code first

CALL CENTER HOURS: US/Canada 7am - 5pm (PST**) Mon - Fri
CALL BACK HOURS: Other Countries 7am -8pm (PST**) Mon - Fri
PST**- Local time in Los Angeles, CA, USA

INTERNATIONAL CALL BACK HOURS:

If you need to speak with a consumer assistant and cannot contact us during the Call Center hours above, please send an email or leave a telephone message, including your Name, Telephone Number and the best time for us to contact you during the Call Back hours above and we will make every effort to contact you and help answer any of your questions or concerns.

* Insert correct Country Code

** Local Time based on Los Angeles California USA

AUSTRALIAN CONSUMER LAW

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

FCC COMPLIANCE

Regulatory Compliance

This product complies with standards established by following regulatory bodies:
- Federal Communications Commission (FCC)

FCC

This device complies with Part 15 of the FCC rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference, including interference that may cause undesired operation



IMPORTANT! Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

LIMITED WARRANTY

LH Licensed Products, Inc., (“LHLP, Inc.”) warrants that for a period of seven (7) years from the date of purchase, this product will be free from structural or mechanical defects resulting from materials or workmanship. LHLP, Inc., at its sole option and as the purchaser’s sole remedy under this warranty, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement or repair will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value.

THIS IS YOUR EXCLUSIVE WARRANTY.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is only valid for the original retail purchaser from the date of initial retail purchase and is not transferable. You must keep the original sales receipt. Proof of purchase is required to obtain warranty service.

LHLP, Inc. dealers, service centers, or retail stores selling this product do not have the right to alter modify or in anyway change the terms and conditions of this warranty.

This warranty does not apply to the finish on the product. This warranty does not cover normal wear and tear of parts or damage resulting from any of the following: negligent use or misuse of the product, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than LHLP, Inc. Or an authorized service center, improper installation, or exposure to extremes of heat or humidity. Further, the warranty does not cover Acts of God, such as fire, flood, earthquakes, hurricanes and tornadoes.

LHLP, Inc. shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty or otherwise relating to the sale of this product. LHLP, Inc. is also not responsible for : costs associated with removing or installing the product; damage or loss of the contents of the product; nor for the unauthorized removal of the contents; or damages incurred during shipment.

THE ABOVE WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE, AND LHLP, INC. DISCLAIMS ANY AND ALL OTHER COVENANTS AND WARRANTIES.

Except to the extent prohibited by applicable law, and implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty period. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty, lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state, or province to province, or jurisdiction to jurisdiction.

LIFETIME AFTER-FIRE REPLACEMENT GUARANTEE

If this Honeywell fire resistant product was purchased from LH Licensed Products, Inc. (“LHLP”) and is damaged by fire at any time while still owned by you (the original owner), LHLP will ship a free replacement if you send the following to Customer Service, LH Licensed Products, Inc., 860 E. Sandhill Ave., Carson, CA 90746 USA:

1. Your name, mailing address, email address, and phone number with area code;
2. A description of the fire, the model number and a photo of the burned unit, and a copy of the report from the fire department, insurance or police.

Freight on the replacement unit is not included in the guarantee and must be paid by the consumer. If an identical product is no longer available, LHLP will provide a similar unit from its current product line. LHLP is not responsible for any loss or damage to the contents of the safe.



Manufactured by:
LH Licensed Products, Inc.
860 East Sandhill Avenue
Carson, CA 90746

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