



SAFE & SECURE SUPPORT

1 YEAR EXTENDED WARRANTY

EXTENDED WARRANTY TERMS & CONDITIONS

Extended warranty coverage will begin after MESA SAFE CO.'s standard one year warranty.

MANUFACTURE DEFECTS

MESA SAFE CO. will guarantee your MESA SAFE CO. free from defects for a period of one year on manufacture defects only. This warranty is non-transferable and only applies to the original owner with a proof of purchase from an authorized dealer.

MESA SAFE CO. will not, under any circumstances, be liable to the initial consumer for any incidental, consequential, special, exemplary, or punitive damages arising out of the purchase or use of any MESA SAFE CO. product(s) including fire resistant steel safes. MESA SAFE CO.'s liability for any breach of this warranty shall be limited exclusively to repair or replacement of the defective product(s), as described above. In no event shall MESA SAFE CO.'s obligation under this warranty exceed the price of the original product(s). Under no circumstances will MESA SAFE CO. be held liable for contents stored inside the Safe(s)

NO DEDUCTIBLES, NO HIDDEN FEES

If your safe fails, we provide parts and labor at no cost to you.**

To receive any services from MESA SAFE CO., you must contact MESA SAFE CO.'s Help Desk and go through troubleshooting procedures. If you do not want to go through any troubleshooting procedures, any services provided by MESA SAFE CO. will not be covered under the warranty.

If onsite service is required, you must sign a MESA SAFE CO. Disclaimer before an onsite technician is sent out. If the onsite technician determines the problem(s) to be caused due to user error, you will be held liable for all costs related to the service. MESA SAFE CO. will not be responsible for any uninstalling or reinstalling of product(s).


LIMITATIONS


This warranty is limited to the terms stated herein. All expressed and implied warranties including the warranties of merchantability and fitness for a particular purpose are excluded, except as stated above. MESA SAFE CO. disclaims all liabilities for incidental or consequential damages resulting from the use of this product, or arising out of any breach of this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may have other rights as well, which will vary from state to state.


* This warranty is only valid in the United States


** Limitations and exclusions apply. See the Terms and Conditions for complete details of the coverage.


Coverage begins after Mesa Safe Company's standard warranty.


 **On-Site Service**
When your safe requires more than parts, we will provide a certified safe technician at no cost to you to get your safe in proper working order.


 **Replacement Parts**
We will provide replacement parts at no cost to you.


 **No Lemon Policy**
If we can't repair your safe, we will replace the safe at no cost to you.

 **Prepaid Shipping**
When a replacement safe or parts are needed, we cover shipping (UPS Ground Service only).

 **Live Support**
Speak to a live safe technician to walk you through trouble shooting, programming, and more.

 **Nationwide Service**
We have certified safe technicians nationwide.

 **Zero Out-of-Pocket Expenses**
We cover cost for all parts, shipping and labor.

 **Visit our Support Center to:**
1 Learn how to get the most from your product.
2 Get instant trouble shooting support.