



ONLINE RETURNS

HEY GIRL! WE HERE AT CAOROS BELIEVE THAT SHOPPING SHOULD BE FUN AND EASY. WE GLADLY LET YOU, OUR CUSTOMERS, TO TRY YOUR PURCHASES IN THE COMFORT OF YOUR OWN HOME. BUT IF SOMEHOW IT DIDN'T WORK OUT, DON'T WORRY ABOUT IT! WE ACCEPT RETURNS THAT ARE RETURNED NEW, UNUSED, AND WITH ALL CAOROS TAGS STILL ATTACHED. HOWEVER, SALE ITEMS ARE EXCLUDED. AND RETURNS THAT DO NOT MEET OUR POLICY WILL NOT BE ACCEPTED.

ONCE YOU DECIDE, YOU MAY SEND THE PACKAGE WITH THE RETURN SLIP BACK TO:

CAOROS
UNIT 4, HORSESHOE TOWNHOUSE,
12 MATIPUNO ST, QUEZON CITY,
PHILIPPINES 1112

YOU HAVE 30 DAYS FROM THE DATE YOU PURCHASED YOUR ORDER. TO ENSURE THAT YOUR RETURN IS PROCESSED ASAP, PLEASE EMAIL US AT CAOROS@CAOROS.COM REGARDING YOUR PACKAGE RETURN. ONCE WE HAVE RECEIVED YOUR PACKAGE, PLEASE ALLOW 2-3 BUSINESS DAYS FOR YOUR ACCOUNT TO BE PROVIDED WITH A STORE CREDIT IN EXCHANGE.

PLEASE NOTE THAT CAOROS DO NOT OFFER REFUNDS

THANK YOU

XO

NAME: _____

ORDER #: _____

REASON FOR RETURN:

- THE ITEM DOES NOT FIT
- THE ITEM IS DAMAGED
- WRONG ITEM
- CHANGED MIND
- OTHERS: _____

WE APPRECIATE YOUR FEEDBACK. PLEASE FEEL FREE TO LEAVE ANY SUGGESTIONS ON HOW WE CAN IMPROVE OUR PRODUCTS OR SERVICE.
