



Wholesale Terms and Conditions

Wholesale pricing is available for approved retailers.

Opening Orders:

For first-time wholesalers, the minimum order quantity is EITHER (a) 16 garments from one collection (combination of tops and bottoms); OR (b) 12 garments from one collection (combination of tops and bottoms) and 8 garments from another collection (combination of tops and bottoms).

Re-orders:

For re-orders, the minimum order quantity is 8 garments from one collection (combination of tops and bottoms).

Suggested Retail Price:

In order to maintain brand integrity and protect the margins we offer to our wholesalers, all garments must be offered for sale (both in-store and online) within 10% of our suggested retail price, except with our advance written approval. This approval is not required for store-wide discounts (i.e. a "20% off everything in the store" promotion). Mayana Genevière may refuse supply to those who violate this policy.

Payment:

Mayana Genevière requires all wholesalers to have a valid credit card on file at time of placing an order. Prior to shipping your order, your invoice will be billed to the credit card on file. Quoted wholesale prices do not include shipping costs or applicable taxes, which are the sole responsibility of the wholesaler and will be added to your invoice. You may not cancel an order after 7 days from the date that you submitted the corresponding Order Form Agreement to us.

Damaged / Defective Product:

Mayana Genevière prides itself on the fit and quality of all its garments. We perform a thorough quality control inspection of each garment for defects prior to shipment. Please inspect all garments upon receipt to ensure that they are free from any defect or damage during shipment. Should there be an issue with any garment, please contact us within 14 days of receipt of your order to report the issue.

Returns of damaged or defective garments must be accompanied by a return authorization number. Please e-mail sales@mayanageneviere.com within 14 days of receipt of your order to request a return authorization number.

**Returns:**

Mayana Genevière does not accept returns except on damaged or defective goods; however, we can offer a style or size exchange within 30 days of delivery of your order. There will be a 20% restocking fee for this service. All returned garments are subject to inspection. Garments not returned to us in 100% new condition (i.e. with stains, markings, damaged cups/panties) will not be accepted and will be returned to the wholesaler at its cost.

Manufacturer's Warranty:

Mayana Genevière offers a 90-day manufacturer's warranty on all garments sold to a wholesaler's customers. This warranty is exclusively for refunds of defective garments. Any defective garment must be returned to us with a store receipt showing the date it was purchased from the wholesaler. Garments damaged as a result of customer negligence (including machine washing and drying) will not be accepted for return.

Product Images:

You may display images of our garments on your website to advertise that you carry the Mayana Genevière brand of products. . If you would like to use any of our images for promotional purposes please ask permission first - a simple email is fine. Use of image/s are only allowed for the time of the promotion and can only be used if you are currently stocking that pictured product.

We will provide you with images for this purpose; however, we reserve the right to ensure that your use of our images is consistent with our branding standards. Our advance approval is required for any POS display or promotional materials that display the Mayana Genevière brand or garments.

Sales Outlets/ Website and Online sales:

You are only authorised to sell through the retail store that you listed on your initial application to Mayana Genevière at the address given. Secondary stores must receive prior approval. Website and online sales must have prior approval by Mayana Genevière. Even if your retail store has online sales attached you must receive separate approval for that outlet.