

## THANK YOU FOR SHOPPING WITH US!

Here at FG ATELIER we believe that online shopping should be an enjoyable and stress-free experience. If you feel like you are not fully satisfied with your product, please fill out this form below and return the item to us.

## **RETURNS**

- Item(s) must be returned within 14 period after receiving them;
- The original invoice must be included;
- In the rare case that a parcel get lost in the return process, we recommend to retain proof of postage until the return is complete;
- Please note, sale items could not be returned. However, we do exchange faulty items;
- Please make sure your items are returned new, unused and with all garment tags still attached.
- Please contact our customer care team by emailing bonjour@fgatelier.com if you have any further questions.
- Return costs will be at your expenses, unless the item is faulty.

Item Name	Size	Reason Code	Reason Code For Return
			1. too large / too small
			2. doesn't suit me
			3. looks different to image
			4. incorrect item received
			5. faulty item
Please send returns to		I would like to return for:	
FG ATELIER Bubilo 5, Vilnius, LT-08401		<ul> <li>□ online store credit</li> <li>□ refund</li> <li>□ an exchange</li> </ul>	