

Rediviva Apartments Boosts Cell Signal in Parking Garage

Image Properties owns the luxury Rediviva Apartments located at 111 Parkway Pl, Vancouver, WA. Management wanted to implement a prepaid system for visitors parking, while also extending the overall cellular service to help tenants stay connected, especially in cases of emergencies.

THE CHALLENGE

The apartment has a two-level concrete garage that is located below ground. Due to the garage's construction and location, there was very limited to no cellular signal in the garage.

Due to them not having any connectivity in the parking garage, tenants did not feel safe as they would not be able to call anyone from the garage in case of an emergency.

Management also wanted to implement a prepaid system for visitors parking as an additional income stream, but as this system required cellular connectivity which was not available in the garage, implementing this was simply not possible.

The IT Director of Image Properties, the parent company, was desperate for a solution.

Without improved cellular connectivity, he knew they could potentially lose tenants, and would not be able to benefit from the income stream derived from charging for visitors parking.

So, he did his homework and approached SignalBooster.com.

THE SOLUTION

It was particularly important for the customer that building guidelines be followed by running all cabling through conduit and metal junction boxes. This requirement was strictly adhered to, during the installation.

A system comprising of two Wilson Pro Enterprise 1300 amplifier systems together with 12 internal dome antennas were installed in the parking garage.

Property



A prepaid system for visitors parking was implemented, while tenant's safety was improved due to them always being connected.

THE RESULTS

After doing an extensive site survey and installing the Wilson Pro Enterprise 1300 boosters with their associated dome antennas in the parking garage, reliable signal was available throughout both levels of the parking garage. Before the solution was installed, there was virtually no signal in the garage, but this improved to a 3-5 bar signal throughout.

Business management also reported that tenants were very grateful and surprised that their complaints had been heard and addressed. Tenants also reported feeling much safer while in the building. This was good news, as happy tenants are more likely to stay, while it also improves the possibility of them recommending the apartments to friends and family.

Management was also extremely happy that they were able to install the prepaid visitor parking system. The additional income generated by this system is a welcome addition to the bottom line of the company.

The moral of the story: Signal boosters are good for business. If you are a commercial manager or operator and see that poor cellular connectivity is harming specific aspects of your business, look to SignalBooster.com for a solution.

Request [Distributed Antenna System \(DAS\) installation service](#) to get started right away.