



IMORE Neo User Guide

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EO007

IMORE MUSIC APP

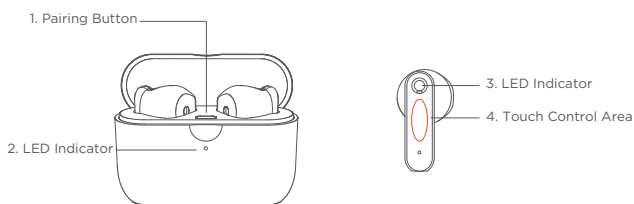


For users outside mainland China, please download the IMORE MUSIC APP for product upgrades and additional features.
* APP UI in user guide may vary and for reference only, please refer to UI on device.

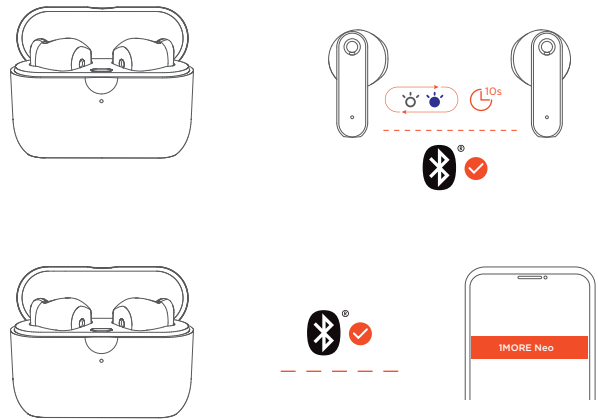
Manufacturer: Tiinlab Corporation
Add: No. 3333, Liuxian Avenue, Tower A, 35th Floor,
Tanglang City, Nanshan District, Shenzhen, China



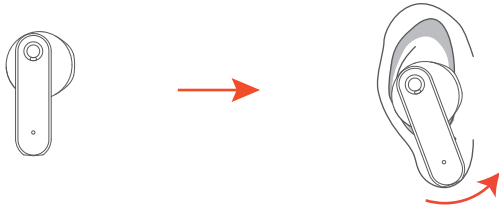
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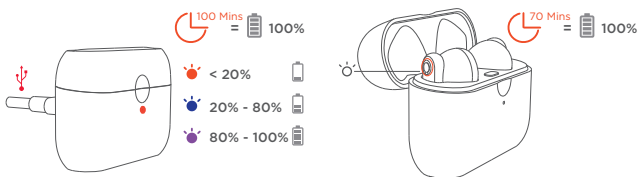
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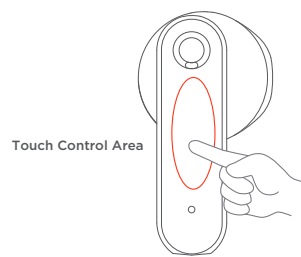
3



4



5



EN



Play/Pause: Double tap



Answer / Hang up: Double tap
Voice Assistant: Triple tap (Bluetooth on and not in a call)

* Above functions are available for either earbud in individual or stereo mode.
* To decline a call, control the music playback or volume adjustment, please operate it on IMORE MUSIC APP or the connected mobile phone/device.
* Above functions may vary with different devices.

Extra Functions

- If only one earbud can be connected to the device, please put the two earbuds back into the case and triple tap the pairing button.
 - Restore Factory Settings: Put both Left and Right earbuds into the case, triple tap the pairing button, the earbuds will initiate pairing to each other again.
 - Clear The Pairing Records: Put both Left and Right earbuds into the case, press and hold the pairing button for 8 seconds, the pairing records will be cleared.
 - OTA Firmware Update: It can be synchronously upgraded via the IMORE MUSIC APP while the Left and Right earbuds are connected to each other with at least 50% battery.
- * Functions of the IMORE MUSIC APP may vary with different devices or operating systems. For more details, please contact our customer service.

IMORE (1) Year Limited Warranty

IMORE warrants to the original retail purchaser that this product is to be free from defective materials and workmanship for a period of one year from the date of purchase if it is properly used and maintained. If this product proves defective in either material or workmanship, IMORE, at its option, will (a) repair the product with new or refurbished parts, or (b) replace the product with an equivalent new or refurbished product, at no charge for parts or labor. If the product model is no longer available and cannot be repaired effectively or replaced with an identical model, IMORE at its sole option may replace the unit with a current model of equal or greater value. In some cases, modification to the mounting surface may be required where a new model is substituted. IMORE assumes no responsibility or liability for such modification. TO OBTAIN A REPAIR OR REPLACEMENT UNDER THE TERMS OF THIS WARRANTY, PLEASE RETURN TO THE ORIGINAL DEALER FIRST AND THE ORIGINAL DEALER SHALL REPAIR THE PRODUCT WITH NEW OR REFURBISHED PARTS OR REPLACE THE PRODUCT WITH AN EQUIVALENT NEW OR REFURBISHED PRODUCT.

You will be required to submit a proof of purchasing details, including but not limited to a receipt or sales invoice.
Return shipping for exchanges/repairs is the sole responsibility of the original retail purchaser.

Limitations:

- This limited warranty does not cover the failure of the product resulting from improper installation, misuse, abuse, accident, neglect, mishandling, or wear from ordinary use or environmental deterioration.
- This limited warranty does not cover cosmetic damage, including paint damage, or consequential damage to other components or premises which may result for any reason from the failure of the product.
- This limited warranty is null and void for products not used in accordance with IMORE's instructions.
- This limited warranty is null and void for products with altered or missing serial numbers and for products not purchased from an AUTHORIZED dealer.
- This limited warranty terminates if you sell or otherwise transfer this product to another party.

We Appreciate Your Business

We know you will enjoy new IMORE headphones as much as we do. At IMORE, we value your satisfaction. If you would like more details on this product or any of our other products, please visit us online by scanning the QR code. Go to www.imore.com and sign up for VIP, and IMORE will treat you like one.

Tips

- Please read this instruction manual carefully and retain for future reference.
- Please fully charge the battery before first use.
- If the headphones have been unused for more than 3 months, we recommend that you charge them. This will improve battery capacity.
- Only use chargers that are FCC (Federal Communications Commission) approved.
- In dry environments, static electricity may numb your ear. This is not related to the quality of the product.

Safety Information

- Never disassemble the headphones. There are no user-serviceable parts inside.
- Do not expose the headphones to temperatures below 32 °F (0 °C) or to temperatures above 113 °F (45 °C).
- Do not use the headphones in a thunderstorm storm. This could prevent the headphones from working properly, and also increase your chance of being electrically shocked.
- Do not use oil or any volatile liquid to clean this product.
- Do not listen at high volumes for extended periods of time.
- Adult supervision is required for children of age 6 and under.

FCC

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution!

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FAQ

- Why the headphones cannot be turned on?**
Check if your headphones have enough battery life. If not, please charge them for at least 30 minutes.
- Why the headphones cannot connect to my cellphone, or take a long time to connect?**
 - If headphones cannot pair normally when power on. Open the case, triple tap the pairing button to initial searching for Left & Right pairing, and then click "IMORE Neo" in the device pairing list.
 - To pair the headphones to a new device, simply place them into the charging case and triple tap the pairing button. Then click "IMORE Neo" in the new device pairing list to connect.
- Why the headphones cannot play music after successfully connecting to my Android device?**
After pairing successfully, on the Bluetooth menu of your device, tap the icon on the right of your device name and make sure the "Media Audio" option is on.
- Why there is no sound from the headphones while making phone calls after successfully connecting to my Android device?**
After pairing successfully, on the Bluetooth menu of your device, tap the icon on the right of your device name and make sure the "Phone Audio" option is on.
- Why the Bluetooth connection is not stable and causes some interruptions?**
 - Try shortening the distance between your headphones and device. Avoid solid barriers in between.
 - Please keep away from strong interference sources, such as Wi-Fi and GPRS.
 - Please make sure the Bluetooth antenna of your device is not blocked.
- Why some control functions do not match those in the manual while using third party music/video player Apps?**
Your operating system and the third party music/video player apps may have different settings for the control functions. We recommend that you use the music/video player apps that your device has originally provided.

* For more detailed product FAQs, please visit the product support section under www.imore.com

WEEE

All products bearing this symbol are waste electrical and electronic equipment (WEEE as in directive 2012/19/EU) which should not be mixed with unsorted household waste. Instead, you should protect human health and the environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment, appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. Please contact the installer or local authorities for more information about the location as well as terms and conditions of such collection points.
Your IMORE retailer will advise you of the correct way of disposal in your country.

Safety Caution

Do not expose batteries or battery packs to excessive heat such as sunshine, fire or the like.



Tiinlab Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU directive requirements.

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc.

Warning

Replacement of a battery with an incorrect type that can defeat a safeguard (such as catching fire, explosion, leakage of corrosive electrolyte etc);

Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion;

Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas; and A battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

⎓ The symbol indicates DC voltage.

Name: Wireless Earphones
Model: EO007
Single Earbud Weight: 4.3 g
Case Weight: 31.2 g
Gross Weight: 39.7 g
Earbuds Size: 29 × 16.3 × 19 mm
Case Size: 60 × 42 × 22.5 mm
Earbud Battery Capacity: 40 mAh
Case Battery Capacity: 410 mAh
Earbuds Charging Time: 70 mins
FCC ID: 2ASDIE0007

Case Charging Time : 100 mins
Earbuds Playtime (Fully Charged): 11 hours
Earbuds + Case Playtime (Fully Charged): 45 hours
Speaker Impedance: 32 Ω
Bluetooth Range: 10 m
Bluetooth Version: Bluetooth® 5.2
Bluetooth Protocol: HFP / A2DP / AVRCP
Input: 5 V ⎓ 1 A
Working Temperature: 0 °C - 45 °C
Frequency Range: 2.400 GHz - 2.4835 GHz

The specifications are acquired from laboratory tested data.
* The playback time, tested under the laboratory condition of SBC format and 50% volume, may vary with different device setting, environments, usage and other factors.