



## IMORE EVO User Guide

EH902

### 1MORE MUSIC APP

For users outside mainland China, please download the 1MORE MUSIC APP for product upgrades and additional features.

\* APP UI in user guide may vary and for reference only, please refer to UI on device.

### Inside The Box

- Headphones x 1 Pair
- Charging Case x 1
- Silicone Ear Tips x 5 Pairs (XS/S/M/L/XL)
- Type-C Charging Cable x 1
- User Guide x 1
- Warranty Card x 1

### Product Overview

- Charging Pin
- Headphones LED
- Touch Control
- Pairing Button
- Charging Case LED
- Type-C Charging Port

### Placement

**Power**

**Power On:** Open the charging case (with charge), the headphones will turn on automatically.

**Power Off:** Put the headphones back into the charging case and close the lid, they will automatically turn off and start charging.

\* Above functions are available for either earbud in individual or stereo mode.

### Headphones Pairing

The Left and Right headphones will automatically pair to each other after the lid is open when they are in the case (with charge).

### Bluetooth Pairing To The Device

For initial pairing, press and hold the pairing button for 5 seconds while earbuds are in the case. The LED will flash white and the earbuds will enter pairing mode. The headphones will enter standby mode if not paired to a device within 3 minutes.

\* After the first successful pairing, the headphones will automatically connect to your device.

To pair the headphones to a new device, simply place them into the charging case and tap the pairing button. Then click "1MORE EVO" in the new device's pairing list to connect.

### Charging Methods

With the Type-C cable, a full charge will take around 2 hours. A green light on the charging case indicates full battery.

With the charging case, a full charge will take around 1 hour. The LED on the headphones turning off indicates charging is complete.

\* The headphones are certified by Qi wireless charging, please use a Qi certified charging pad to ensure charging safety and efficiency.

### Battery Status Display in 1MORE MUSIC APP

Battery status of headphones and charging case will be displayed in 1MORE MUSIC APP.

### Battery Notification

**Low Battery Alert:** When there is 20-30 minutes of use time left, you will hear a voice prompt.

When the case battery is too low to charge the earbuds, the LED indicator will flash red.

### Touch Controls

Tap the touch control area of the headphones to control phone calls and music playback.

- Phone Call:** Answer call: Double Tap; End call: Double Tap
- Music Playback:** Play/Pause: Double Tap

\* To reject a call, please operate on the connected phone.

\* To control the music playback or volume adjustment, please set it up on 1MORE MUSIC APP or operate on the connected mobile phone or device.

\* Above functions are available for either earbud in individual or stereo mode.

\* Above functions may vary with different devices.

### Auto Pause/Play:

Playback will auto pause when it detects the earbuds are removed from the ears, it will auto play when it detects they are on again. Smart Playback can be turned off via 1MORE MUSIC APP.

### Personalized Sound Enabled by SoundID

1MORE MUSIC APP features personalized sound technology - SoundID from Sonarworks. Based on a professional music-producing reference standard, SoundID uses simple A/B tests to deliver a sound profile based on listener's individual preferences. Click "SoundID" in the App to maximize your listening experience on the 1MORE EVO with a personalized sound profile.

### Switch Listening Modes

The default setting of the headphones is "ANC OFF". Long press the touch control area of the earbuds to switch between "ANC OFF", "ANC" and "Transparency".

### Extra Functions

- The earbuds cannot pair normally when powered on, open the case and quickly click the pairing button for 3 times to reset the Left & Right pairing process.
- Unpair the Connected Device: Put the earbuds into the case, press and hold the pairing button for 8 seconds.
- OTA Firmware Update: OTA Firmware Update It can be synchronously upgraded via 1MORE MUSIC APP when the earbuds are connected.

\* Functions of 1MORE MUSIC APP may vary with different earbuds or operating systems. For more details, please contact our customer service.

### 1MORE (1) Year Limited Warranty

1MORE warrants to the original retail purchaser that this product is to be free from defective materials and workmanship for a period of one year from the date of purchase. It is properly used and maintained. If this product proves defective in either material or workmanship, 1MORE, at its option, will (a) repair the product, or (b) replace the product, at no charge for parts or labor. If the product model is no longer available and cannot be repaired effectively or replaced with an identical model, 1MORE, at its sole option may replace the unit with a current model of equal or greater value. In some cases, modification to the mounting surface may be required when a new model is substituted. 1MORE assumes no responsibility or liability for such modification. To obtain a repair or replacement under the terms of this warranty, please return to dealer first, if possible, and the dealer will direct you accordingly for repairs or replacement. You will be required to submit a copy of the original receipt. Return shipping for exchanges/repairs is the sole responsibility of the original retail purchaser.

Limitations:

- This limited warranty does not cover failures of the product resulting from improper installation, misuse, abuse, accident, neglect, mis-handling, or wear from ordinary use or environmental deterioration.
- This limited warranty does not cover cosmetic damage, including paint damage, or consequential damage to other components or premises which may result for any reason from the failure of the product.
- This limited warranty is null and void for products not used in accordance with 1MORE's instructions.
- This limited warranty is null and void for products with altered or missing serial numbers and for products not purchased from an authorized dealer.
- This limited warranty terminates if you sell or otherwise transfer this product to another party.

### We Appreciate Your Business

We know you will enjoy new 1MORE headphones as much as we do. At 1MORE, we value your satisfaction, so you would like more details on the product or any of our other products, please visit us online by scanning the QR code. Go to [www.1more.com](http://www.1more.com) and sign up for W8 and 1MORE will treat you like one.

### Tips

- Please read the instruction manual carefully and retain for future reference.
- Please fully charge the battery before first use.
- If the headphones have been unused for more than 3 months, we recommend that you charge them. This will improve battery capacity.
- Only use charging cables and adapters that use FCC (Federal Communications Commission) approved.
- In dry environments, static electricity may numb your ear. This is not related to the quality of the product.

### Safety Information

- Never disassemble the headphones. There are no user-serviceable parts inside.
- Do not use the headphones to temperatures below 32 °F (0 °C) or to temperatures above 113 °F (40 °C).
- Do not use the headphones in a thunderstorm. This could prevent the headphones from working properly, and also increase your chance of being electrically shocked.
- Do not use oil or any volatile liquid to clean this product.
- Do not listen at high volumes for extended periods of time.
- Do not use the headphones in traffic. Do not use the headphones any time it would be dangerous to be aware of noise around you.
- Adult supervision is required for children of ages 6 and under.
- If you don't feel comfortable after wearing the headphones, please refer to an audiologist for advice on whether in-ear headphones are suitable for you.

### Safety Caution

Do not expose batteries or battery packs to excessive heat such as sunshine, fire or the like.

### FAQ

- Why the headphones cannot be turned on?  
Check if your headphones have enough battery life. If not, please charge them for at least 30 minutes.
- Why the headphones cannot connect to my cellphone, or take a long time to connect?  
1) Check that your headphones are in the searching mode. LED will flash white quickly.  
2) Make sure that your headphones are not connected to other devices, and that your device is not connected to other Bluetooth devices.  
3) If headphones fail to connect, please put headphones into the correct state in the charging case and click the pairing button for 3 times, the headphones will automatically pair to each other.
- Why the headphones cannot play music after successfully connecting to my Android device?  
After pairing successfully, on the Bluetooth menu of your device, tap the icon on the right of your device name and make sure the "Media Audio" option is on.
- Why there is no sound from the headphones while making phone calls after successfully connecting to my Android device?  
After pairing successfully, on the Bluetooth menu of your device, tap the icon on the right of your device name and make sure the "Phone Audio" option is on.
- Why the Bluetooth connection is not stable and causes some interruptions?  
1) Try shortening the distance between your headphones and device. Avoid solid barriers in between.  
2) Please keep away from strong interference sources, such as Wi-Fi and GPS.  
3) Please make sure the Bluetooth antenna of your device is not blocked.
- Why some control functions do not match those in the manual while using third party music/voice control software?  
Your operating system and the third party music/voice player apps may have different settings for the control functions. We recommend that you use the music/voice player apps that your device has originally provided.
- Why the headphones up to the maximum volume, but still the actual volume still sounds low?  
In different operating systems, especially some Android systems, the headphones and your device have separate volume control systems. Please adjust the volume controls on both the device and the headphones according to your preference.
- Why are my headphones not able to connect to 1MORE MUSIC APP for the primary use?  
For Android users, please click "Allow all the time" to access to the location information of your device when entering 1MORE MUSIC APP. Or adjust the option in your settings for this app.

\* For more detailed product FAQs, please visit the product support section under [www.1more.com](http://www.1more.com)

### CE

All products bearing this symbol are waste electrical and electronic equipment (WEEE) as in directive 2012/19/EU, which should not be mixed with unsorted municipal waste. Instead, you should separate them from the environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment, appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. Please contact the installer or local authorities for more information about the location as well as terms and conditions of such collection points.

### UKCA

Having, Trade Corporation declares that the radio equipment type EH902 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: [www.1more.com](http://www.1more.com)

Having, Trade Corporation declares that the radio equipment type EH902 is in compliance with Radio Equipment Regulations 2017. The full text of the UKCA declaration of conformity is available at the following internet address: [www.1more.com](http://www.1more.com)

The product SAR limit in average is 2.20W/kg for head.  
The highest SAR value for this product when tested was 0.120W/kg for head (FM).  
Declaration for EU Compliance: Bluetooth 2.402-2.480MHz; LRF 3.000MHz; 4.500MHz

### Warning

Replacement of a battery with an incorrect type that can cause a safeguard (such as catching fire, explosion, leakage of corrosive electrolyte, etc).

Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.

Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas, and a battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

♻️ The symbol indicates DC voltage.

♻️ RECYCLING

The product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be recycled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. Users have the choice to give this product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.

⚠️ To prevent possible hearing damage, do not listen at high volume levels for long periods.

### FCC

The SAR limit of USA (FCC) is 1.6 W/kg for head averaged over one gram of tissue. Device types EH902, FCC ID: 2A5DEEH902, FCC ID: 2A5DEEH902L has also been tested with 0mm against the SAR limit.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to the equipment. Such modifications or changes could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Supplier's Declaration of Conformity  
47 CFR § 2.1077 Compliance Information  
Unique Identifier:  
Trade Name: 1MORE  
Model No.: EH902  
Responsible Party - US Contact Information  
1MORE USA, Inc.  
Address: 10251 James Canyon Road, Suite A202, San Diego, California, 92121  
Tel: 1-855-551-6673  
E-Mail: [support@1moreusa.com](mailto:support@1moreusa.com)

### Complies with India Standards (ISIRI/ISRC)

IC regulatory compliance:  
The device complies with CAN ICES-003 (EN 60908) and CAN RSS-216 / CNR-216. The device contains radio-emission transmitter/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:  
(1) The device must not cause interference.  
(2) The device must accept any interference, including interference that may cause undesired operation of the device.  
Cet appareil est conforme à la norme CAN ICES-003 (EN 60908) et à la norme CAN RSS-216 / CNR-216. Cet appareil contient des émetteurs / récepteurs (émetteurs / récepteurs) qui sont conformes aux RSS exemptés de licence d'Innovation, Science et Développement économique Canada. Son fonctionnement est soumis aux deux conditions suivantes:  
(1) Cet appareil ne doit pas produire d'interférences.  
(2) Cet appareil doit accepter toute interférence, y compris les interférences susceptibles de provoquer un fonctionnement indésirable de l'appareil.

The SAR limit of Canada (ICES) is 1.6 W/kg for head averaged over one gram of tissue. Device type EH902 (IC: 24952-EH902R, IC: 24952-EH902L) has also been tested with 0mm against this SAR limit.

Name: Wireless Earphones Model: EH902 Headphone Weight: 5.7 g Case Weight: 46.0 g Product Weight: 58.3 g Headphone Size: 22.03 x 20.03 x 25.11 mm Case Size: 66.00 x 26.01 x 30.65 mm Headphone Battery Capacity: 45 mAh Case Battery Capacity: 450 mAh Headphone Charging Time: 1h Case Charging Time: 2h Playtime* (ANC Off): Headphone Fully Charged: 5.5h Headphones & Case Fully Charged: 20h	Playtime* (ANC Off): Headphone Fully Charged: 6h Headphones & Case Fully Charged: 20h Impedance: 32 Ω Wireless Range: 30 m Bluetooth: Bluetooth® 5.2 Bluetooth Protocol: HFP / A2DP / AVRCP Input: 5V=1A Working Temperature: 0 °C ~ 45 °C Frequency Band: 2400 MHz ~ 24835 GHz Headphones & Case Fully Charged: 20h
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The specifications are acquired from laboratory tested data.  
\* The playback time, tested under the laboratory condition of AAC format and 50% volume, may vary with different device settings, environments, usage and other factors.

Manufacturer: Trade Corporation  
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Made in China