Controls

Replacing the Tips

1. Choose from the 3 different size tips.
2. Flip the tip inside out.
3. Insert the tip onto the nozzle of the headphone.
4. Push on the tip to flip it back to its original shape.

Limited Warranty

1MORE products are warranted against defects in materials and craftsmanship for a period of one year from the date of the original retail purchase, when used in accordance with 1MORE's user manuals. Under this warranty, your claim can be directed to 1MORE, even if you purchased the product from an authorized third party. During the warranty period, 1MORE will, at its sole discretion, repair or replace the original, defective parts or issue a refund in the amount of the original purchase price. This warranty does not include damage resulting from accidents, or from improper use, maintenance, or repair, or from other causes that are not defects in materials or craftsmanship.

For full warranty details, please visit www.1more.com

Important Safety Information

Long-term exposure to loud music may cause hearing damage. Avoid extreme volume when using headphones, especially for extended periods of time.

Do not use headphones while operating a motor vehicle or a bicycle. Doing so is dangerous and may violate local laws and regulations.

Do not use headphones if the ability to hear outside sounds may present a danger to you or others.

In dry air conditions, static electricity can cause ear tingling; this is not a product malfunction.

Do not drop, sit on, or allow the headphones to be immersed in water. Do not wear headphones in the rain.

Do not wear the headphones if the in-ear cushions are not attached. Adult supervision is required for children age 6 and under.

If you don't feel comfortable after wearing the headphones, please refer to an aurist for advice on whether or not in-ear headphones are suitable for you.

Environmental Consciousness

1MORE Crystal Piston In-Ear Headphones meets the European RoHS 2.0 (2011/65/EU) requirements.

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*“O” means that the amount of toxic substances or elements in a particular part is less than the requirements under the European RoHS 2.0 (2011/65/EU) standard.

FAQ

1. Some in-line remote control functions do not work with my device. The headphones are compatible with iOS and Android systems, and only support certain models of smartphone. Please refer to the product support section under www.1more.com for more information on compatibility. Please note that some function may be different, based on the headset you’re using. If this is the case, see your device’s instruction manual for details.

2. The in-ear headphone tips fall out of my ears. The tips are probably the wrong size for your ear canals. We’ve provided additional tips in different sizes along with the headphones. Try different sizes until you find the best fitting tips. The goal is to achieve a snug-fitting seal.

3. I hear abnormal noises, such as static.

For the best audio performance, use high fidelity lossless music files (~20 MB per song). Lossy music formats include MP3 and AAC. Your device may not have proper shielding, which causes interference and creates abnormal sounds.

Try using another device that has proper shielding.

4. While using third party music/video player apps, some in-line remote control functions do not match those in the manual. Your operating system and the third party music/video player apps may have different settings for the in-line remote control functions.

We recommend that you use the music/video player apps that your device has originally provided.

Note: For more detailed product FAQs, please visit the product support section under www.1more.com