

ST.AGNI

RETURNS

Thank you for placing an order with St. Agni. If you wish to make a return, please read below:

Refunds

We only process refunds on full-priced items provided:

(Sale items are non-refundable)

- The original invoice is provided as proof of purchase
- The item(s) is in original condition and original packaging with all tags attached, have not been worn, damaged or washed:
(Shoes must not be returned with worn soles - be cautious when trying on to prevent denting leather soles) if soles are returned marked and not in re-sellable condition you will be contacted by customer service
- The item(s) is deemed faulty (email hello@st-agni.com for any questions)
- The item(s) received differs to the goods you have ordered
- You have had a change of mind and wish to purchase a different item
- * Health and Hygiene Laws restrict the return of swimwear and jewellery

We do not process exchanges. If you have had a change of mind we will process a full refund for the original item (provided it is returned within 14 days in original condition, the original invoice is provided as proof of purchase and the section at the bottom of this page is filled out) - and you can then purchase the correct item.

Please return to:

St. Agni
- *Attn: Returns*
1/57 Centennial Circuit,
Byron Bay, NSW, 2481,
Australia

Once we have received your return we will process your refund within 5 days, please allow up to 10 days for the refund to show in your account. We will refund you by your original payment method. Returned items will be refunded excluding the original cost of shipping.

- Please note: customers are responsible for covering the cost of return shipping.
- We are not to be held responsible for missing incoming deliveries (returns).

Kindest,
St. Agni Group

NAME:	ORDER NUMBER:
REASON FOR RETURN	DATE: