

FITS Guarantee - Warranty Replacement

Our socks are made of the highest-quality materials. Most of our styles have a significant wool content, which makes them soft and comfortable. Being natural material, the wool will eventually wear out which is why we stand behind a two year life of the product. Many factors affect durability such as how shoes fit, how the socks are cared for, whether nails are kept short, etc. For those needing more durability, our Rugged and Light Rugged styles are reinforced with extra nylon for improved longevity.

If you are not satisfied with your socks for any reason, we will replace them for up to two years from proof of purchase. Please ship clean pairs with the completed form and we will gladly send a replacement. If the style is no longer available, it will be replaced with a similar style or color.

We greatly value your business, and customer satisfaction is our ultimate priority. We want to exceed your expectations and keep you as a loyal customer, so please let us know how we can make your experience with FITS a great one.

FITS WARRANTY REPLACEMENT REQUEST FORM (Include this form inside return package.)

Name: _____ Date: _____

Email: _____ Phone: _____

Mailing Address (USA only): _____

Style Returned: _____

Reason for return: _____

Where/when were they purchased? _____

Proof of purchase attached

You may ship via your preferred carrier, but tracking on your package is recommended as FITS isn't responsible for lost packages. We will pay the cost of shipping replacement items to you.

FITS

Attn: Returns

21 Gamecock Ave, Ste D

Charleston, SC 29407