MagStor	Subject: Lost Password on M3000 Library Recovery	Document#: Revision: A Date: February 8, 2024
	Product: M3000	

Introduction

The following steps should be followed if the user loses the Administrator account password for the Remote User Interface (RMI), via a web browser, resulting in being locked out.

Requirement: User must be able to log into the Administrator account via the Operator Control Panel (OCP) at the front of the library to follow these instructions.

1. From the front panel, log into the Administrator account and then select Configuration:

FW 2.1.0-0007 Modules 2 Slots 15/80 Drv 0 Err 0 Warn 0	Operation Configuration Maintenance Status Logout	
IPv6: N/A		

2. From the Configuration screen, select User Accounts:

Home > Configuration	
Initial System Setup Date & Time Network Settings Drive Power On/Off	
User Accounts	
Save/Restore	

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3. From the User Account screen, select Change Pin:



4. From the Change Pin screen, select RMI Administrator from the Select User pull-down:

User Accounts > Change PIN		
Select User: Enter PIN: Repeat PIN:	OCP user OCP user OCP administrator RMI user RMI administrator Submit	

- 5. Create a temporary, one-time, 4 digit PIN and select Submit.
- 6. Log into the web interface, select the Administrator and use the 4 digit pin created in the prior step.



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7. You will be forced to create a new password that you will use moving forward. Please remember this password to log into the RMI.

New Password: Verify Password:	
	Login



Warning Password has been changed. Please change password to get access to the web interface