

Mud Australia porcelain is a handmade product and should be treated with care during use. In the dishwasher, make sure items are not touching. To avoid scratches on the glaze ideally your porcelain will either be stored in plate racks or use linen/felt between each item.

Sudden changes in temperature (eg. from freezer to oven / from oven to cold bench) is likely to cause thermal shock, which will damage your porcelain. Always put cold items onto wire racking when placing in a hot oven. Always place very hot items onto either wood or cloth.

Slight irregularities in size, glaze and texture reflect the handmade nature of the product and should be embraced. If sold direct we will replace breakages and faults notified within 14 days of shipping/purchase.