

RETURNS FORM

Order date
Name
Email Address

Order Number
Address
Return Authorisation Number

SONOIRE

QTY	Product Code	Description	Price	Refund (please tick)	Exchange (please tick)	Replacement Code	Replacement Colour	Tags and Hygiene labels attached (please tick)	Reason Code

1. Looks different to what's on site 3. Poor quality/faulty 5. Doesn't suit me 7. Parcel damaged in transit
 2. Ordered more than one size 4. Doesn't fit properly 6. Incorrect item received

We want you to be happy with your purchase. If you are not happy please return your item within 14 days of receiving your package and we will exchange or refund your purchase. To view our full returns policy please visit www.sonoire.com.au/pages/returns.

We recommend you use a registered postal service as we cannot be held responsible for lost returns

Discounted and sale items are non-refundable for incorrect choice, however, we do offer size exchanges.

It is important that your returned items are in the best possible condition, so please take good care of them and keep all packaging. For hygienic purposes, when trying on items please try on over your own underwear. Do not remove any labels, tags or accessories until you are happy with your purchase. Failure to follow this will more than likely result in us not accepting your return.