

# BELLWETHER

## Returns

- New and unused merchandise may be returned with the original tags attached up to 30 days from the date of purchase for a refund (**Excludes Sales Items**). A refund will be issued to the credit card used for payment for the item(s) amount, less shipping and handling.

## Sale Items

- While we do accept the return or exchange of Sale Items the customer is responsible for the freight to return these items.
- Sale Items are ineligible for refund but Store Credit codes are issued for all refund requests of Sale Items. The value of the code will be valued at the purchase price you paid in your order for the item that you have returned.
- Please fill out the return form that came with your shipment and enclose it with your packing slip
- Return authorization is not necessary, and we do not issue RA#s for consumer returns.

## Exchanges

We are currently unable to accommodate exchanges. If you need a different item, color, or size, please place a new order and follow the directions for returning unwanted items for a refund.

## Defective and incorrect items

If you receive any defective or incorrect items, please contact us at [customerservice@bellwetherclothing.com](mailto:customerservice@bellwetherclothing.com) prior to sending these items back.

## Shipping

- Please ship your return with a carrier that provides tracking and insurance. We cannot be responsible for items that do not arrive at our facility.
- We do not accept C.O.D. deliveries.

## How long does it take to process the return?

- Returns enter our system within 48 hours of receipt and will be finalized within four business days after arrival. Email notification is sent upon the finalization of your return, not when your items are received at the facility. Please note that it takes most banks 3-6 business days for the credit to be reflected in your available balance after you receive your email notification.

## Help

- If you have any questions regarding your return, please e-mail us at [customerservice@bellwetherclothing.com](mailto:customerservice@bellwetherclothing.com) or call us at 888-800-5999 Monday - Friday between 8 AM and 5 PM PST

Please complete the following information and include it with your returned items:

Cut Here

NAME: \_\_\_\_\_ ORDER NUMBER: \_\_\_\_\_  
PHONE: \_\_\_\_\_ EMAIL: \_\_\_\_\_

Style #	Description	Color	Size	Reason Code

### Reason codes:

- 1 - Fits larger than expected
- 2 - Fits smaller than expected
- 3 - Length longer than expected
- 4 - Length shorter than expected
- 5 - Defective
- 6 - Other/incorrect item
- 7 - Customer change of mind

OTHER: \_\_\_\_\_

Please use the return label below to insure priority handling upon receipt

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\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Bellwether Clothing  
Attn: Online Returns  
2677 El Presidio Street  
Long Beach, CA 90810