



Wholesale Policies 2019

Welcome to Fat and the Moon! Please read through the following policies and requirements for selling Fat and the Moon products at your shop or online store. If you have any questions or concerns, please contact us at Fatandthemoonposse@gmail.com.

Creating Your Account

First thing you will need to do is request a wholesale account via our wholesale [website](#).

Please do not forget to include your shop/company name and your website and/or social media handle in your request! We love knowing the people behind the mask and cape, and we need that information to add your lovely shop to our stockist list!

Once you have done this, you will receive either a reply from one of our staff or an account activation link. Once you click that link, you will have full access to our wholesale catalog on www.fatandthemoonwholesale.com

Ordering

Each wholesale order must be placed via our website, www.fatandthemoonwholesale.com.

Emailed orders will not be processed. Straight up.

Once you are logged in, follow the Wholesale link in the footer menu to reach all of our potions.

Minimums + Requirements

A minimum of \$250 is required for each wholesale order placed. Once your order is placed, you have 5 days to make any edits or cancel your order. WITHIN the 5 days, if you need to add or remove items from your order, please ensure you have totaled the final amounts you will need, as having to make continual edits makes the entire process much less smooth + easy!

After 5 days, your order is not able to be changed or cancelled/refunded since the witches have already started to brew your potions.

Our products are not authorized to be sold via Amazon, Walmart, or any other third party market that is not pre-approved by us. If you do sell our products on these markets, you will be subject to legal action.

Net 30 terms are available with the following requirements:

Based on approval. \$500 order minimum + one order every 90 days. If you would like to order under Net 30 terms, please email us for further instructions.

Lead Time + Shipping

Fat and the Moon is made fresh to order, so please allow a **three week** lead time from the date your order was placed. From the end of October through December, expect a lead time of up to **four weeks** due to the holiday season. It is highly recommended to place your holiday orders as early as September/October.

All items will be shipped via USPS. Tracking + insurance will be added automatically, and all shipping costs are paid for by the customer.

If, by special case and approval, alternative shipping has been arranged and paid for by the wholesale customer, a 5% handling fee will be added to your invoice.

If you are a UK stockist, please take note of VAT and customs fees. **We are not responsible for any fees accrued once the package has arrived to your destination.** We recommend checking with your local post office to receive a quote on what these fees may be prior to placing your order.

Payment

Payment will be due at time of checkout. You will have the option of paying via debit/credit card or PayPal. All orders must be paid for before they are processed. If your preferred payment method is via check, please contact us so we can discuss your options.

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\$500 order minimum + one order every 90 days. If you would like to order under Net 30 terms, please email us for further directions.

Note on TESTER SIZES:

Tester sizes are for samples only and are not for resale! Not every product has a designated “tester” size. If you would like a tester for a product that does not have a tester size, we recommend ordering an additional unit to use as your tester. We do not offer any further discounts on non-tester sizes meant to be used as testers.

Make sure to check your testers every few months to ensure they are still in good shape!

Testers sell the products, and gross ones are major deterrents!

Stability of Products

Fat and the Moon products do not contain any chemical preservatives. Therefore, the All Cream, Aloe Lotion, Masa & Olive Face Paste, and Olive & Clay Shave Cream are the most susceptible to spoilage if left in the sun, a hot room, or on a shelf for longer than three months.

The oils in the Face Oil and Growing Belly Balm are fragile to light and heat, and therefore, must stay out of direct sun and high temperatures. Make sure to check your testers every so often to ensure they are still in good shape!

Damage + Packaging

Fat and the Moon packs orders as securely as possible, but in the event of a damaged package, please contact us immediately to resolve the issue.

We use recycled and/or reused packaging materials for our wholesale shipments.

Returns

Due to the nature of the products, returns cannot be accepted. If there is an issue, please contact us and we will do our very best to remedy the situation.

If a customer has purchased one of our products via your shop, **you are responsible for handling any returns/exchanges as you wish**. If you have a customer service issue that you believe is at our fault, please contact us immediately to discuss.