



SHIPPING POLICY

Thank you for visiting and shopping at <https://readyblends.com.au>. The following terms and conditions constitute our Shipping Policy.

Please note that due to increased order values and impact of COVID-19, it may take us longer than usual to fulfill the order. We are working to get the order to you as quickly as possible. We appreciate your patience and apologise for the inconvenience.

SHIPMENT PROCESSING TIME

All orders are processed within 1-2 days in business days. For the most up to date cutoff days and delivery schedules, contact info@readyblends.com.au. Orders are not shipped or delivered on weekends or public holidays unless expressly agreed upon by **Ready Blends**.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in the shipment of your order, we will contact you via email or telephone.

Customers are required to provide their email address and telephone number for delivery. Your personal details are used and stored in accordance to our [Privacy Policy](#). If you haven't received your shipment in a timely manner, please contact the courier with your tracking code. For any issues or delays that are not resolved by the courier, you can our team through email provided for further assistance.

SHIPPING DELIVERY ESTIMATES

Shipping charges for your order will be calculated and displayed at checkout. Indicative shipping prices are provided below.

Shipment Locality (Australia)	Estimated delivery time	Shipping Cost
Perth NOR	7-10 business days	\$20
Perth SOR	7-10 business days	\$20
Yanchep Region	7-10 business days	\$20
Peel Region	5-7 business days	\$20

** Shipping time does not include our 1-2 days processing and packaging time*



SHIPPING POLICY

WRONG ADDRESS

If you or your end customer provide an address that is considered insufficient by the courier, the shipment will be returned to our facility. You will be liable for reshipment costs once we have confirmed an updated address with you (if and as applicable).

SHIPMENT CONFIRMATION & ORDER TRACKING

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s)/link(s) where applicable. The tracking number will be active within 24 hours of shipping.

MY TRACKING SAYS, “NO INFORMATION AVAILABLE AT THE MOMENT”.

It's not uncommon for no tracking information to show until your package has been scanned in by the respective carriers. It might remain “blank” for up to a week after you receive your tracking link. If your order was placed more than a week ago and there is still no information on your tracking number, please contact us.

WILL MY ITEMS BE SENT IN ONE PACKAGE?

For logistical reasons, items in the same purchase will sometimes be sent in separate packages, even if you've specified combined shipping. Please keep this in mind when receiving deliveries.

CUSTOMS, DUTIES, AND TAXES

Ready Blends is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.). Import taxes, duties, and related customs fees may be charged once your order arrives at its final destination, which is determined by your local customs office. Payment of these charges and taxes are your responsibility and will not be covered by us. We are not responsible for delays caused by the customs department in your country. For further details of charges, please contact your local customs office.

DAMAGES

Ready Blends is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.