VERSA PRODUCTS, INC.
VersaTables VANITY GIRL Hollywood THRIVE Home Furnishings
14105 Avalon Blvd., Los Angeles, CA 90061 | P: 310.353.7100 | F: 310.353.7109
Fed. Tax ID: 95-4780914 | Email: versacare@VersaProducts.com

RMA #XXXXX-XXXXXXX (Order# - Date)

Instructions:

All products must be packaged /crated in equal or higher quality packaging, as initially received by customer.
(Supplies can be obtained at local moving supply company or store)

1. Special/Customized Order products due to customer preference, no-fits or any other reason are not accepted.
2. Photograph all sides of current furniture including underneath to be returned and send to Versacare@VersaProducts.com, furniture must not be stained or damaged, in any way or refund will not be issued.
3. Customer is responsible for all shipping costs. Customer must select and coordinate with shipping company of their choice. Freight must be sent prepaid and insured for full retail value.

   For Freight Delivery: send packaged freight to, **Versa Products Returns 14105 Avalon Ave in Los Angeles CA 90061.**
4. Versa Products and the parent companies will not assume any liability for damaged freight.
   (Damage freight will be refused, and sent back to customer at customers expense)
   Customer is responsible for all freight claim's, Versa Products assumes no responsibility for carrier damage.
   (Please note: this could cost you double freight charges if claim is not approved)
5. Versa Products will not accept excessively used, soiled, stained, or damaged products for return.
6. Credit card and PayPal refunds will only be credited to the credit card or account used on the original purchase. It will take 3-6 business days from the date that Versa Products has received your return for your account to be credited. If you made a purchase using a check or money order, your refund will arrive in 3-6 business days of receipt of your return.
7. No merchandise may be returned to Thrive Home Furnishings without prior written consent. Unauthorized returns will be refused and returned to the shipper via collect freight. Return Merchandise Authorization # is required on any all returns.

Items to be returned: RMA # Order # **Total Refund** $**TBD**

Qty	Item Number	Description	Reason for Return

ACKNOWLEDGEMENT OF VERSA PRODUCTS TERMS AND CONDITIONS:
Customers Name (please print as it appears on order):

Customer Signature: _____ Todays Date:

Next step:

1. Email this back to VersaCare@versaproducts.com
2. Print Copy of RMA Form
3. Paste RMA Form to returned item - must be on the outside of the package
4. Select the freight carrier of your choice to pick up your return
5. Ship to Return above #3

RMA # Date:

Total dollar amount of Return goods:

30% Restocking Fee-waived **Total Refund**
Customer Care Agent: Date:

NOTE: Versa Products Terms and Conditions are subject to change without prior notification.