

**Swan**  
designed for life

x



v1.0  
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# Handheld Carpet Cleaner

*Multi-purpose Cleaning Device*



We love  
what we do



We're proud  
of our quality

[www.swan-brand.co.uk/support](http://www.swan-brand.co.uk/support)

Model: SC18410QOCN

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## A Word from Lynsey Queen of Clean

**Thank you so much for purchasing from my range!**

Over my 18 year career in home care I have always dreamed of creating ingenious cleaning tools that make housework a pleasure, not a chore.

Swan Brand and I have combined our expertise to turn my day-dreams into a gleaming reality, with fabulous products that'll transform your busy household into a sparkling, pristine palace.

**Let's get cleaning!**



## Important Safety Information

**Please read this instruction manual carefully and keep in a safe place for future reference.**

- Do not use outdoors, the cleaner is for household use only.
- Do not leave the cleaner unattended when plugged in.
- Unplug from the mains power supply when not in use, before filling, emptying or cleaning.
- The cleaner is not a toy. Pay close attention when using it near children, pets and/or plants.
- Young children should be supervised to ensure that they do not play with the cleaner.
- Use the appliance only as described in this manual.
- Only use commercially available carpet and upholstery cleaning fluids, this includes Swan's Dirtmaster Carpet Detergent 250ml (SDMWDV250) and 1L (SDMWDV1000).
- Do not use the product if it has a damaged power cord. If the power cord is damaged, it must be replaced by a qualified electrician.
- If the appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped in water, have it checked and repaired by a qualified person before using it again.
- Do not pull or carry the product by the power cord, use the cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners.
- Keep the cord away from heated surfaces.
- Do not use an extension cord or outlets with inadequate current carrying capacity.



## Important Safety Information

- Do not unplug by pulling on the power cord. To unplug, pull on the plug, not the cord. Do not handle the plug or cleaner with wet hands or operate without shoes.
- Do not put any objects into any of the openings. Do not use with any opening blocked.
- Store your cleaner indoors in a cool, dry area.
- Keep your work area well lit.
- Never turn the appliance onto its side when using it.
- When the cleaner is turned off, residual water or cleaning fluid may leak out, it is therefore advised to store the cleaner on an old cloth when not in use.
- Do not immerse the cleaner into water or any other liquids.
- Always unplug the power cord from the electrical socket when filling the cleaner.
- Never put de-scaling, aromatic or detergent products into the cleaner, as this may damage it or make it unsafe to use.
- Any repair work, including the replacement of the power cord must only be carried out by a qualified electrician.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the cleaner by a person responsible for their safety.
- Do not use the cleaner as a conventional vacuum; small particles or dust can block suction channels and affect the cleaner's efficiency.

## Important Safety Information

- Always make sure the cleaner is on a flat surface and there is no risk of it tipping over as water could leak out of the tanks.
- Always turn off the cleaner and remove the plug from its socket before filling or emptying the water tanks.
- Do not use excessive water on carpet or upholstery. For stubborn stains allow the area to dry completely before repeating the process.
- This product has been designed for spot cleaning and not for large areas.
- Not suitable for commercial purposes.

## Technical Specifications

<b>Description:</b>	Handheld Carpet Cleaner
<b>Model:</b>	SC18410QOCN
<b>Input Voltage:</b>	220-240V
<b>Frequency:</b>	50Hz
<b>Power consumption:</b>	500 Watts
<b>Fresh water tank capacity:</b>	300ml
<b>Dirty water tank capacity:</b>	900ml
<b>Electrical class:</b>	1



**CAUTION!**

Do not immerse  
in water

## Product Description

1. On/off switch
2. Handle
3. Fresh water tank
4. Main unit
5. Exhaust filter
6. Suction nozzle brush
7. Cap to the dirty water tank
8. Dirty water tank
9. Release button for dirty water tank
10. Button for spraying water and/or cleaning solution





## Product Description

This carpet and upholstery cleaner is perfect for removing unwanted spots and stains on carpets around the home or on other small areas of fabric such as car seats, chairs and sofas.

**Note:** the carpet cleaner is designed to clean only small areas of carpet or fabric.

## Before First Use

1. Carefully remove your appliance from the packaging and remove all packing materials.
2. To avoid danger, always keep packaging materials (plastic bags, polystyrene, etc.) away from children. Dispose of the packaging in a responsible manner.
3. Check that the main product, the accessories, the power cord and the plug are in good condition and show no signs of damage.

## Instructions for Use

### Preparing the upholstery or carpet to be cleaned

1. Vacuum the area fully; if possible, remove all furniture from the carpet area to be cleaned. If large pieces of furniture can't be moved, place plastic sheeting around the base to protect it from any water damage to the legs.

## Instructions for Use

2. Check the upholstery or carpets colour-fastness. Dip a piece of white fabric into the cleaning solution that you are using (see section "Preparing the Cleaner/Filling the Fresh Water Tank") and carefully rub a hidden part of the area to be cleaned. If the fabric does not discolour, you can clean the surface safely with the chosen solution and cleaner. For multi-coloured surfaces test all colours for colour-fastness.

### Preparing the cleaner/filling the freshwater tank

**CAUTION!** Only use commercially available carpet and upholstery cleaning fluids, this includes Swan's Dirtmaster Carpet Detergent 250ml (SDMWDV250) and 1L (SDMWDV1000).

Do not use any high foaming cleaners as an excessive amount of foam impairs the function of the cleaner and can block the vent.

1. Hold the cleaner by the handle and release the freshwater tank by holding the 2 upper indentations and pulling until the tank comes off.
2. The refilling cap on the base of the clean water tank should be unscrewed and removed.
3. Fill the tank with the chosen cleaner and warm water to a (maximum of 40°C), following the ratio mixing levels for water to cleaning solution. It is advised to do this in a jug prior to filling the tank.
4. Fill the freshwater tank to the 'Max' level, replace the cap and mount the tank back onto the cleaner. Apply slight pressure and it will snap back into its location.



## Instructions for Use

### Cleaning carpet / upholstery

**CAUTION!** When the cleaner is turned off residual water or cleaning fluid may leak out, it is advised that you have a cloth ready during use to lay the cleaner on when not in use.

1. Plug the cleaner into an easily accessible socket close to the working area and turn on the power.
2. Push the on/off switch to I position.
3. Push the cleaner forward in a straight line on the carpet/upholstery. To spray cleaning solution onto the area, press the spray button and make gentle forward and backward movements to work the solution into any stubborn stains.
4. Now go back over the treated area and the dirty water will be vacuumed up.
5. Repeat this slightly overlapping the area you have treated.
6. In the event of really stubborn stains, go over the area several times, allowing the area to dry between each clean.
7. When the dirty water tank fills to the 'Max' level mark, it needs to be emptied (see "Cleaning and Maintenance" section).
8. When you have finished cleaning, turn the cleaner off and remove the plug from the socket.



## After Use

Clean up any water or cleaning solution that may have splashed onto other surfaces.

Do not sit or step on cleaned area until it dries completely.

When completely dry, use a standard vacuum with a brush adapter to clean the carpet or upholstery.

## Cleaning and Maintenance

**CAUTION!** Do not use any chemical cleaners to clean the device, they may harm it. The water tanks must be emptied and rinsed out before the cleaner is put away.

1. Make sure the cleaner is switched off and the plug disconnected from the mains socket.
2. Empty the dirty water tank by firstly pushing the release button to remove it from the main unit.
3. Open the cap on the side of the tank and pour out the dirty water. Rinse the tank thoroughly with clean warm water.
4. Empty any remaining clean water and solution from the clean water tank and rinse thoroughly with clean warm water.
5. Allow all parts to dry completely before storing.
6. When reattaching the dirty water tank, ensure that the two recesses on the bottom of the tank are engaged with the catches on the main unit. You should hear a click as it locks into place.





## Spares

To order spare parts please visit our website:

[www.swan-brand.co.uk](http://www.swan-brand.co.uk)

Replacement Part	Part Number
Suction Top	SC18410QOCN001
Water Tank	SC18410QOCN002

## Plug Wiring

**These safety instructions should be read carefully and kept in a safe place for future reference.**

This appliance is fitted with a plug that complies with BS 1363. Only high quality 13A (square pin) plugs that comply with this standard should be fitted.

Wires are coloured as follows:

**Brown – Live**

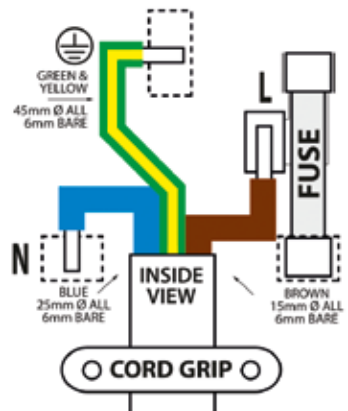
**Blue – Neutral**

**Yellow & Green – Earth**

If the appliance is fitted with a 2-core cable it is double insulated and will not have the yellow and green earth wire.

**IT IS ESSENTIAL THAT WIRES ARE ATTACHED ONLY TO THEIR DESIGNATED POSITIONS IN THE PLUG.**

**Fuses must be replaced with the same rating as the original; please refer to the fuse rating stated on the plug for this information. Only genuine fuses compliant with BS 1362 should be used.**





## Warranty

This product is guaranteed for 2 years from the date of original purchase. If any defect arises due to faulty materials or workmanship the faulty products must be returned to the place of purchase. Refunds or replacement is at the discretion of the store.

The following conditions apply:

- The product must be returned to the retailer with proof of purchase.
- The product must be installed and used in accordance with the instructions contained in this instruction guide.
- It must be used only for domestic purposes.
- It does not cover wear and tear, damage, misuse or consumable parts.
- Swan Products Ltd has limited liability for incidental or consequential loss or damage.
- This guarantee is valid in the UK and Eire Only.

Helpline: **0333 220 6050**

Find advice online: **[www.swan-brand.co.uk/support](http://www.swan-brand.co.uk/support)**

## Disposal of Unit



Appliances bearing the symbol shown here may not be disposed of in domestic rubbish. You are required to dispose of old electrical and electronic appliances like this separately.

Please visit [www.recycle-more.co.uk](http://www.recycle-more.co.uk) or [www.recyclenow.co.uk](http://www.recyclenow.co.uk) for access to information about the recycling of electrical items. Please visit [www.weeeiireland.ie](http://www.weeeiireland.ie) for access to information about the recycling of electrical items purchased in Ireland. The WEEE directive, introduced in August 2006, states that all electrical items must be recycled, rather than taken to landfill. Please arrange to take this appliance to your local Civic Amenity site for recycling, once it has reached the end of its life.

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