



## SMART + EXTENDED WARRANTY

### Oil-Lubricated Rotary Screw Compressor Packages

The extended SMART+ Extended Warranty is available on all new hertz Kompressoren USA, Inc. (the “HERTZ”) oil-lubricated rotary screw packages shipped after January 1, 2017.

To receive the extended airend, major package components, and electric motors warranties, the requirements listed below (the “Requirements”) must be performed and documented during the full warranty period. To submit a claim under this warranty, documentation must be provided evidencing full compliance with the Requirements.

#### SMART+ EXTENDED WARRANTY PERIOD

HERTZ shall warrant the components identified below to be free of defects in material and workmanship for the extended warranty period. Normal wearing components and servicing of these items is not covered under the SMART+ Extended Warranty. HERTZ’s obligation under this warranty is limited to repairing or, at its option, replacing, during normal business hours at an authorized service facility of the HERTZ. Regular maintenance in accordance with the service manual and use of genuine HERTZ OEM parts and lubricants is required.

COMPONENT	EXTENDED WARRANTY PERIOD	DETAILS
Oil-lubricated Rotary Screw Package	<b>12 months</b> from startup or <b>15 months</b> from date of shipment to first purchaser, whichever occurs first	All components within the package, excluding normal wear items
Airend	<b>120 months (10 years)</b> from date of initial startup or <b>123 months</b> from shipment, whichever occurs first	Normal wearing items, such as shaft seals and inlet valve components, along with the servicing of these items is not covered under the warranty unless deemed as material or workmanship defects. Any disassembly or partial disassembly of the airend, or failure to return the “unopened” airend per Company instructions, will be cause for denial of warranty
Electric Motors	<b>60 months (5 years)</b> from date of initial startup or <b>63 months</b> from shipment, whichever occurs first	Includes both drive motor and cooling fan motor. For nonstandard motors, the original manufacturer’s warranty will take precedence.
Major Package Components	<b>60 months (5 years)</b> from date of initial startup, or <b>63 months</b> from shipment, whichever occurs first	Includes package controller, variable frequency drive if applicable, air/oil reservoir, and air/oil cooler.
Labor	<b>Package: 12 months</b> from startup or <b>15 months</b> from date of shipment to first purchaser, whichever occurs first <b>Airend / Electric Motors / Major Package Components: 60 months</b> from date of initial startup, or 63 months from shipment, whichever occurs first	Service will be provided by Company representative or authorized service personnel, for repair or replacement of any product or part which in the Company’s sole judgment is proved not to be as warranted. Labor shall be limited to the amount specified in the Company’s labor rate schedule. All costs of transportation of product, parts, and repaired or replacement parts claimed not to be as warranted to and from such service facilities shall be borne by the Purchaser. The Company may require the return of any part claimed not to be as warranted to one of its facilities as designated by Company, transportation prepaid by Purchaser, to establish a claim under this warranty. Replacement parts provided under the terms of the warranty are warranted for the remainder of the Warranty Period.

# EXTENDED WARRANTY REQUIREMENTS

- 1** The **Extended Warranty Registration Form** must be completed and returned to HERTZ at the following address: Hertz Kompressoren USA, Inc., 3320 Service St., Charlotte, NC 28206 within 30 days of the compressor package start-up date.
- 2** Use of **Genuine Hertz Kompressoren USA, Inc. OEM parts and lubricant (or warranty kits)** as specified in the service manual must be purchased from an authorized Hertz Kompressoren USA, Inc. distributor. **Maintenance shall be performed in accordance to the table found below along with the recommended maintenance schedule found in the service manual for the appropriate compressor package.** Consult the service manual for proper maintenance intervals for the operating hours of the equipment. Notice of alleged defect must be given to Seller in writing with all identifying details including serial number, model number, equipment type and date of purchase, within thirty (30) days of discovery of defect during the extended warranty period.

COMPONENT	EXTENDED WARRANTY COVERAGE
Oil Filter	Every 2000 hrs. or 6 months, whichever occurs first
Oil Sample	Every 2000 hrs. or 6 months, whichever occurs first
Lubricant	Change per recommendation of the oil analysis or lubricant hour life rating or 12 months, whichever occurs first.
Separator	4000 hours for spin-on 8000 hours for nested
Inlet Air Filter	Every 2000 hrs. or 6 months, whichever occurs first
Control Box Filter	Every 2000 hrs. or 6 months, whichever occurs first
Cabinet Air Filter	Every 2000 hrs. or 6 months, whichever occurs first

- 3** Participation in Hertz Kompressoren USA, Inc. oil analysis sampling program is required. An oil sample must be sent to our lubricant analysis laboratory every **4000 hours or every 6 months**, whichever occurs first. Any recommendations detailed in the oil analysis report must be followed as outlined in the report. Oil sample bottles are to be obtained from your local authorized Hertz Kompressoren USA, Inc. distributor.
- 4** The use of approved Hertz Kompressoren USA, Inc. lubricants is required. The following lubricants are approved for warranty and must be changed in accordance with the above maintenance tables or a **minimum of every 12 months**. Oil filter and separator elements must be replaced at the time of the lubricant change.

- 5** **SMART Oil 6000, SMART Oil Food Grade**  
A log of all maintenance performed must be maintained with the corresponding operational hours. This includes the following changes: air filter, oil filter, separator, and lubricant. All other maintenance and repairs also require logging and documentation with corresponding hours.

## Extended warranty disclaimer

HERTZ reserves the right to change the SMART+ Extended Warranty program and/or requirements as deemed appropriate by HERTZ. This SMART+ Extended Warranty is supplemental to the HERTZ standard warranty, the SMART Standard Warranty. HERTZ makes no other warranty or representation of any kind, either express or implied. The SMART+ Extended Warranty is exclusive, and it is expressly agreed that, except as to the title, HERTZ makes no other warranties expressed, implied, or statutory, including any implied warranty of merchantability. This SMART+ Extended Warranty shall not cover any claim that is not submitted within 30 days. Any action for breach of this warranty must be commenced within one year after the date upon which the cause of action occurred.

This warranty shall not apply and HERTZ shall not be responsible nor liable for:

- Consequential, collateral, or special losses or damages
- Equipment conditions caused by fair wear and tear, abnormal conditions of use, accident, neglect, or misuse of equipment, improper storage, or damages resulting from shipment
- Deviation from operating instructions, specifications, or other special terms of sales
- Labor charges, loss or damage resulting from improper operation, maintenance, or repairs made by person(s) other than HERTZ or HERTZ's authorized service provider
- Improper application of product