

How to restore files and folders with DoubleBackup

Introduction

These instructions explain how to restore files, folders or entire drives from backup. The first pages cover the situation in which your DoubleBackup software is already installed and working.

If you need to restore to a machine where DoubleBackup is not yet installed, go to the section, **Restoring to a New Drive or Computer**, below.



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Folders and Files to Restore and Destination

Open DoubleBackup and click the **Restore** tab to begin.

- 1. Right-click the drive you want to restore. Or expand the drive by clicking [+] and then right-click the folder(s) you want to restore.
- 2. Choose to restore subfolders (or not to).
- 3. Click **Save**, then repeat the above steps to select **any other** drives or folders to restore.
- 4. Click on the [...] button and choose a folder to restore to. DoubleBackup is designed to restore to a temporary folder distinct from the location of the original files that were backed up. You can copy the restored files from a temporary folder to their proper location later using Windows File Explorer.

	5. To start the restore, click: Save and Restore to		
٥	DoubleBackup by SecureMyFirm		
	Monitor Backup Restore Help About		cpu:
	Account: activepractice Computer: win-7h0r023v8cj@workgroup (local)	*	Refresh
	○ Every file version ● Latest version backed up v before v 09/03/2017 11:35 ■▼ Available to Restore	 overwri 	te existing files
	Restore this folder and it's subfolders Restore contents of this tolder only (not subfolders)	ize	Modify Date
			>
	Right-click or drag and drop a selected folder or file above to add it to the following paths to restore:	Clear pa	ths to restore
			0.17.11





Results of Restore

Restores are listed in the Details Tab of the Monitor Tab as **downloads**.

The results are color-coded. Green is completed. Yellow is completed with errors. In this sample restore, four files or folders were not restored.

Double-click to see more details about an Restore (download) or Backup (upload).

Completed with errors likely is not a problem.

DB	DoubleBac	kup by SecureMyFirm				x
Monitor Backup Restore	Help About				cpu:	
Overview Details E-Mail						
Date	Operation	Stage	Errors	Result		^
2017-09-02 12:57:15	download	completed (with errors) (wi	4	4		
2017-09-02 12:30:24	upload	completed	0	0		
2017-09-02 12:18:45	test selections	completed	0	0		
2017-09-02 11:36:00	test selections	interrupted during scannin	1	-999		
2017-09-02 11:11:27	Quervina Windows for VS	interrupted during done	1	-999		×
				-		
		(idle)		Sav	e Qu	uit



Restoring to a New Drive or Computer

Download and run the DoubleBackup installer using this link: https://delivery.shopifyapps.com/-/2e5d801865766a4b/bfc395430dd67d81 Installation instructions are available here: https://cdn.shopify.com/s/files/1/1118/2312/files/DoubleBackup-Fast-Installation-Guide.pdf

You will need the email address, Account Name, old Domain Name, old Computer Name and password used for creating your account. We provided this information to you and also have securely retained it.

During the installation process at the **Selections** screen, choose: No selections. Also skip the steps for creating a backup.

After installation, close DoubleBackup. Open it again, following these steps:

- 1. Click Start and type cmd (Windows 7: All Programs / Accessories / Command Prompt)
- 2. Right-click on **Command Prompt** and choose **Run As Administrator**
- At the prompt type each of these commands, pressing Enter after each one: cd\ cd "Program Files" cd doublebackup doublebackup gui -account
- 4. On the **Account** tab, change the **Domain/Computer** choice to the one matching the **old computer**.
- 5. Click: Impersonate selected domain/computer and retrieve... Click Save.
- 6. Call us at 888.922.1120. For your security, we will confirm your right to restore the entire backup.

Now restore your files from our data center. See instructions, page 2 above.

Alfred		Phone:	(80
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Diversity where		Billing code:	mybourup recrosser monouch
mation:			
te license manager process will overw et state of old syste	 Please click on the Imp rite all local backup histor miso, after it completes, y 	versonate butto ry. settings, and s you will need to c	n to perform this operation. NOTE selections effectively reverting this sheck resultant selections and
ch as folders in this	client) to insure they are	appropriate for th	is local computer.
ch as folders in this	client) to insure they are up/win-6poaa8a1jv2	appropriate for th	is local computer. count: divince_special
	Ja mation: (T: Changing the for rating the data (say kups). You must be imputer can be asso oneed to contact y he locense manager (process will overw	Ja mation: (T: Changing the following settings facilitater rating the data (say for example you want this kups). You must be using the same software imputer can be associated with a given com or need to contact your backup host, as they he locence manager. Please click on the Imp process will overwrite all local backup histo	In E-Mail: Dr. Billing code: mation: (T: Changing the following settings facilitates the impersonative rating the data (say for example you want this computer to rep kups). You must be using the same software client (with sam imputer can be associated with a given computer's backupe, or need to contact your backup host, as they need to enable the the license manager. Please click on the Impersonate butto process will overwrite all local backup history, settings, and a



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