

WRISTBAND FACTORY PTY LTD TERMS & CONDITIONS

REFUND POLICY/SATISFACTION GUARANTEE

All items sold on Wristband Factory are guaranteed against defect, damage and poor craftsmanship.

If any item arrives damaged or defective, we will replace it for free

Simply contact us via phone, email or post. Its that easy

DO YOU HAVE A PRIVACY POLICY?

Yes as follows:

Wristband Factory PRIVACY POLICY

OUR COMMITMENT

Wristband Factory is committed to providing customers with high quality and reliable products. This commitment includes protecting your privacy.

Wristband Factory respects and upholds your rights to privacy protection under the National Privacy Principles contained in the Privacy Act 1988 (Cth).

YOUR PERSONAL INFORMATION

Personal Information held by Wristband Factory may include your name, address, email address, telephone number.

Wristband Factory uses your personal information to deliver our products to you or to inform you of new products. If you choose not to provide personal information we may not be able to provide you with the high level of services you require.

Your personal information is also collected to promote and market other services which we consider may be of interest to you. You can choose not to receive this additional information by simply contacting us.

When your personal information is no longer required by Wristband Factory we will destroy it or de-identify it in a secure manner.

HOW WE COLLECT PERSONAL INFORMATION

We collect this information in a number of ways:

When you provide information by phone or in documents, via our website & from publicly available sources such as telephone listings.

DISCLOSING YOUR PERSONAL INFORMATION

Wristband Factory will not disclose personal information about you except:

In accordance with the law;
as authorised by you in our contract with you;
Or with your consent.

LINKS

Our website provides links to other sites. These sites may have different privacy policies to those of Wristband factory. We are not responsible for the privacy practices or the content of those sites.

DATA SECURITY

Safeguarding your personal information is important to us and we have taken all reasonable steps to protect it from misuse, loss and unauthorised access. This is especially important when you are performing on-line transactions. Although Wristband factory has implemented substantial security measures in relation to your personal information, as the internet is inherently insecure, Wristband factory can not provide any absolute assurance regarding the security of any online transaction.

HOW TO CONTACT US

If you have any questions or would like further information on how Wristband Factory protects or uses your personal information, please contact us on 0437 399 440 (During business hours), write to The Privacy Officer at Wristband Factory, PO Box 5647 Port Macquarie NSW 2444 or visit www.wristbandfactory.com.au

DISCLAIMER

This website privacy policy is subject to amendment at any time without notice. Information received prior to an amendment will remain subject to the policy applicable before the amendment.