



ABOUT COALTOWN

Ammanford is our home. An ex-mining town which was once at the heart of the anthracite (black gold) coal industry. The Purpose is to bring an industry back to our hometown. The new black gold. Coffee. We have opened our roastery on Foundry Road, a 4000 square foot progressive industrial environment where the roles of barista and roaster run parallel. As a specialty coffee roastery we focus on sustainable and transparent trade with small farms from across the coffee growing regions of the world, and aim to uphold quality at every stage of our production. We are driven by remaining ethical, and by our desire to roast delicious coffee that's full of personality.

The Roastery encompasses everything we do. We roast, cup, educate and serve specialty coffee all under one roof. Something different. For us to achieve this, we need a passionate, dedicated team. We are a close team and hard work is our culture. We work together to reach the overall objective. Being a team player is important, the successful candidate will be flexible and have a willingness to be involved in all areas of the company.

ABOUT COALTOWN ACADEMY

The Coaltown Academy provides structured, education pathways, aligned with the core principles of the Speciality Coffee Association Diploma to develop and harness apprentice's potential. We train Coaltown apprentices in every aspect of the Coaltown operation, from green bean procurement to slow drip brewing methods, from sample roasting to packing coffee, apprentices are fully immersed in what we do. Promising baristas are trained in every aspect of the bean to cup process. This includes latte art, espresso, milk texturing, learning different coffee brewing techniques, working with different specialist equipment which involves understanding how to operate, maintain and clean speciality machines. We combine this learning with the practical day to day running of the Roastery to develop a work ready graduate. Whatever the background, we aim to develop core and technical skills within our apprentices whilst providing ongoing professional development and mentorship to ensure all graduates have the tools to succeed in the world of specialty coffee.

THE ROLE - COALTOWN ACADEMY APPRENTICE

LOCATION - THE ROASTERY, FOUNDRY ROAD, AMMANFORD

HOURS - 8 HOURS PER WEEK

DUTIES - THIS ROLE WILL INCLUDE BUT IS NOT LIMITED TO -

- Represent Coaltown's vision and be a positive ambassador of the brand
- Embrace the learning opportunity
- Assist Production Manager, Head Roaster and Barista when requested
- Learn about Coaltown and specialty coffee
- Learn how to make and serve specialty coffee and tea beverages
- Speak and interact with both new and regular customers
- Provide excellent customer service
- Maintain a clean and sanitised work station
- Follow health and safety guidelines
- Learn about brew recipes and presentation specifications
- Be punctual and able to observe regular and consistent attendance
- Contribute to a positive team environment
- Dedicated to continuing professional development
- Learn how to use the EPOS system
- Presentable and good personal hygiene

QUALIFICATIONS & SKILLS

- Passionate about coffee
- Willingness to learn
- Friendly, outgoing and dedicated to outstanding customer service
- Tidy and self-disciplined

BENEFITS

- An education in Specialty Coffee
- Investment in your continuous professional development
- A friendly, team-oriented working environment
- Coffee allowance
- Invaluable experience