

## Return / Exchange Form

Halo & Horns will happily provide a Refund, Exchange or Store credit within 30 days of purchase, all we ask is that any product/s you return are in original, unused condition, with all tags attached and product packaging intact.

Full Priced Items: Refund, Exchange or Store Credit.
Sale Items: Exchange or Store Credit.
Warehouse Clearance Items: No Refunds, Exchanges or Credit.

Complete this form and enclose it with the item/s you are returning

Return Address: HALO AND HORNS

Unit 2 / 16 Dover Drive Burleigh Heads, QLD, 4220

NAME	(	rder number	
CONTACT NUMBER	E	EMAIL	
REFUND	EXCHANGE		STORE CREDIT
*Restocking fee will apply - see T&C's below for more info	*\$8.95 return shipping will apply - see T&C's below for more info		* Total purchase price less \$8.95 (if Free Shipping was applied)
REASON FOR RETURN  ITEM/S YOU ARE RETURNING  NEW ITEM/S FOR EXCHANGE (if applicable)			
Product description / size / colour etc.		Product description / size / colour etc.	

( If requested item/s are unavailable, we will get in touch to discuss alternate options }

## **TERMS & CONDITIONS**

Return Shipping is the responsibility of the customer.

**Refund:** A 10% restocking fee will be charged. If you order was eligible for Free Shipping, then your refund will also be less our \$8.95 Shipping Fee.

**Exchange**: A flat rate return shipping charge of \$8.95 applies to all exchanges.

**Credit**: A Store Credit will be for the Total Cost. If your oirignal order qualified for our Free Shipping promo - then it will be the Total Cost less our \$8.95 Shipping Fee. Store Credit valid for 12 months. Credit Code will be emailed to you.

Shipping charges and/or product price difference (if applicable) will be invoiced to you by email

\*\* If you wish to contact us regarding a faulty item, please email us with a description of the fault and supporting photos - hello@haloandhorns.com.au \*\*