

## tcgc payment plans

We have several payment plans available to suit any usage level. These plans are designed to:

- Simplify your life with automatic pre-payments
- Give the best possible rates for frequent users
- Minimize administration time and make the co-op more efficient

You don't have to pick a plan – you can be a casual user. But the plans give you much better rates.

We are asking for a minimum six-month commitment to any plan, with an option to switch plans once within that six-month period. Meaning that if you haven't chosen the right plan, you can switch to one that better suits you.

You can carry your payment plan balance forward or back for 60 days.

You can keep your plan going indefinitely, which means we won't cancel it until you tell us to. Otherwise, we will notify you a month before your plan expires, and you can decide if you want to renew.

Here are the plans. RATES DO NOT INCLUDE GST.

Hot Shop and Flame Shop Plan	Pre-Paid Monthly Amount	Hot Shop Rate (per hour)	Flame Shop Rate (per hour)	Cold Shop Rate (per hour)	Sandblaster Rate (per hour)
Casual	None	\$48.00	\$15.00	\$20.00	\$30.00
Plan A-HS	\$80.00	\$40.00	\$12.50	\$15.00	\$25.00
Plan B-HS	\$142.00	\$35.50	\$10.50	\$15.00	\$25.00
Plan C-HS	\$300.00	\$30.00	\$10.50	\$15.00	\$25.00
Plan D-HS	\$350.00	\$30.00	Unlimited hours for \$100.00*	\$15.00	\$25.00

\* On Plan D-HS \$100 per month is charged for frameworthing regardless of the number of hours used.

These additional Hot Shop charges apply regardless of Plan type:

- Hot shop torch use is \$4.00 per slot.
- Garage use is \$10.00 per slot.

Flame Shop Only Plan	Pre-Paid Monthly Amount	Hot Shop Rate (per hour)	Flame Shop Rate (per hour)	Cold Shop Rate (per hour)	Sandblaster Rate (per hour)
Casual	None	N/A	\$15.00	\$20.00	\$30.00
Plan A-FW	\$50.00	N/A	\$12.50	\$15.00	\$25.00
Plan B-FW	\$105.00	N/A	\$10.50	\$15.00	\$25.00
Plan C-FW	\$250.00	N/A	Unlimited*	\$15.00	\$25.00

\*On Plan C-FW there is a \$3.00 surcharge for use of the Red Max torch.

Each plan allows you to spend your pre-paid monthly amount on any TCGC studio rental at the rates that apply to your plan.

Here's how it works, using plan B-HS as an example:

You start the month with \$142.00 in your account. That amount goes down \$10.50 per hour in the flame shop and \$142.00 per slot (\$35.50/hour x 4 hours) in the hot shop. If you go over \$142.00, you start borrowing from the next month, so you start that month with less. If you don't use all \$142.00 this month, the rest is carried into the next month, so you start that month with more.

All plans must be pre-paid. You can do this one of two ways:

1. Automatic Funds Transfer (AFT): complete the Pre-Authorized Debit Form
2. Post-dated cheques

We do not accept credit cards or Paypal for payment plans.

If you've got questions, we are glad to answer them. Please email [info@terminalcityglass.com](mailto:info@terminalcityglass.com) or call 604-253-2667.



## payment plan form

Name:

Date:

Phone:

Email:

**I want this Plan (check one):**

A-HS B-HS C-HS D-HS

A-FW B-FW C-FW

for the amount of \$ \_\_\_\_\_ +GST per month TOTAL = \$ \_\_\_\_\_ per month

**I want my Plan to start on the first day of** \_\_\_\_\_ (month) \_\_\_\_\_ (year)

**I want my Plan to last (check one):**

For \_\_\_\_ consecutive months (6 months minimum)

Indefinitely

**I will pay for my Plan via (check one):**

Automatic Funds Transfer (Please fill in Pre-Authorized Debit Form.)

Post-dated Cheques (Please attach sufficient cheques for the length of your plan.)

Your monthly payment will be credited to your account each month. It will first be applied to any outstanding charges, then credited to your account to be used in the month ahead. You can carry forward any unused balance, but the maximum you can have in your account at any time is two times your monthly payment. Any amount exceeding this will be removed from your account and will be **gone forever**.

Your monthly payment can be used to pay for hot shop, flame shop, cold shop or sandblaster rental time at the rate for your selected plan. It may not be applied to classes or private lessons.

You can change your plan ONE time within any six-month period.

You will be notified one month before your plan expires about renewing your plan. If you renew your monthly payment plan, then you can continue to carry-forward your monthly payment. If you do not renew, then you have 60 days to use up any remaining credits (up to 2 times your monthly payment) at your plan rate. Any credit left at the end of this 60-day grace period will remain with Terminal City Glass Co-op.

**Returned Cheques:** There will be a \$25.00 processing fee for any returned cheques.

**Cancellation Policy:** You can cancel your plan any time after the first six months. Cancellations before six months are discouraged, but will be considered on a case-by-case basis. 30 days notice of cancellation is required.

Submission of this signed form constitutes applicant's acceptance of payment method indicated above.

Signed

Date

### Pre-Authorized Debit Agreement

I authorize Terminal City Glass Co-op, and the financial institution designated (or any other financial institution I may authorize at any time) to begin deductions as per my instructions for monthly regular recurring payments under my Terminal City Glass Co-op account. Regular monthly payments for the full amount of services delivered will be debited to my specified account on the 1<sup>st</sup> day of each month. Terminal City Glass Co-op will obtain my authorization for any other one-time or sporadic debits.

This authority is to remain in effect until Terminal City Glass Co-op has received written notification from me of its change or termination. This notification must be received at least fifteen (15) business days before the next debit is scheduled at the address provided above. I may obtain a sample cancellation form, or more information on my right to cancel a PAD Agreement at my financial institution or by visiting [www.cdnpay.ca](http://www.cdnpay.ca).

Terminal City Glass Co-op may not assign this authorization, whether directly or indirectly, by operation of law, change of control or otherwise, without providing at least 10 days prior written notice to me.

I have certain recourse rights if any debit does not comply with this agreement. For example, I have the right to receive reimbursement for any PAD that is not authorized or is not consistent with this PAD Agreement. To obtain a form for a Reimbursement Claim, or for more information on my recourse rights, I may contact my/our financial institution or visit [www.cdnpay.ca](http://www.cdnpay.ca)

We require your bank or credit union branch number, transit number, and account number.  
 If you have cheques, this information is already on them. Please attach a blank cheque with "VOID" written across it.  
 If you don't have cheques, please obtain these numbers from your financial institution.  
 Most will have an online form available.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal: \_\_\_\_\_

Phone: \_\_\_\_\_ Work: \_\_\_\_\_ Cell: \_\_\_\_\_

Financial Institution: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal: \_\_\_\_\_

Branch no. \_\_\_\_\_ Transit no.: \_\_\_\_\_ Account no. \_\_\_\_\_

These services are for (check one):  Personal or  Business purposes

Authorized Signature: \_\_\_\_\_

Date: \_\_\_\_\_

*(Please click to attach digital signature, or print & sign.)*

Processed by: \_\_\_\_\_