

SHELTA Info / Exchange and Return Form

We have included a prepaid return label with your shipment. (If your purchase met the minimum amount for Free shipping)
 To return your package, place the return label on the outside of the box and simply leave the package with your postal carrier or drop off at any U.S. Mail location Please remember to cross out any other labels on package. Make a copy of the tracking number on the return label if you would like tracking information. If you return on your own, we recommend you use an insured courier track-able method for returning your package to us. You will not be reimbursed for any shipping costs.

Mail your return to: Shelta Inc. 7040 Avenida Encinas, Suite 104, Carlsbad, CA , 92011

A \$6.50 SHIPPING FEE will be deducted from your refund if the prepaid label is used & the purchase is under the minimum amount required for free shipping.

Original Order # _____

ITEM(S) BEING RETURNED					EXCHANGE ITEM(S)			
QTY	STYLE	COLOR	SIZE	REASON #	QTY	STYLE	COLOR	SIZE

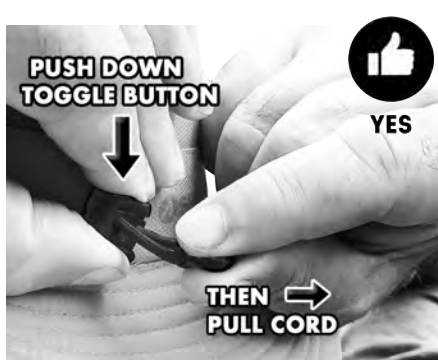
Please note that there is a \$10 processing Fee when the original manuals, labels, hooks, and packaging are not returned with item.

Refund (Refunds are issued to the original form of payment) **Exchange** (If items are sold out, a refund will be issued)

REASON FOR RETURN

1. The Item is too small
2. The item is too large
3. The item just doesn't fit me right
4. I ordered the incorrect item by mistake
5. The wrong item was sent to me
6. My significant other did not approve

NEW shipping address for Exchanges or Gifts
 Name _____
 Address _____
 City _____ State _____ Zip _____
 E-Mail _____ Phone _____



ELASTIC CINCH CORD INSTRUCTIONS
 Pulling the cord without first pushing down the toggle button will cause it to lose its elasticity & purpose over time. The elastic cord should not be more than 1 1/2 " past the toggle after tightening. Over-tightening may also create pressure points where the visor meets your forehead. Doing this will not prevent your hat from coming off! Use chin cord to keep your hat on & prevent hat loss.

"NO FLOP" VISOR ADJUSTMENTS

The visor can be bent back to it's original 3-D shape or to your preferences. Simply manipulate the visor as shown to change the angles or add more inside curve. Do not fold visor in half or bend it back & forth. These adjustments can change how the hat fits on your head and may need to be done multiple times to get or keep desired effect.

