



# CANADIAN CRAFT TOURS BEER BIKE INFORMATION & POLICIES

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Many of our guests have experienced this tour in other cities before trying out the Craft Cycle here in Canada. Please be sure you know what is included in this tour as every Country and Municipality differs. The information below is included in all reminder emails:

- Tour orientation begins 15 minutes prior to departure (10 minutes on Saturdays).
- Please be early to avoid as our tours must leave on time. If guests are late and miss the Orientation and briefing they are unable to join the tour part way for safety reasons.
- If you are taking the sea bus in North Vancouver, we suggest leaving 45-60 minutes before tour start time if using the Seabus.
- We visit 3 venues that can consist of breweries and, where applicable, cideries, distilleries, or wineries.
- Beer is not included in the standard "Craft Cycle Tour", those who want a beer included please upgrade to the \$75+ minibus tour.
- Hills are a reality in some of our locations but with your whole group working together, you will be fine.
- The Beer Bike moves slowly. If it feels like your chain is not helping propel the bike, stop pedaling until your chain gets traction again. The route is a pre-approved route and if construction obstructs the route, an alternate route is pre-approved but is a bit shorter on bike time.
- Those at the front of the bike get the best workout. There are 10 pedal seats on the bike and 4 seats that do not pedal.
- Parking is in the rear of breweries, we walk as a group to the front upon arrival.
- Those that are intoxicated previous to the tour will not be allowed on the tour and will not be refunded.
- We run our tours rain or shine, and will only cancel due to weather in extreme circumstances.
- Total pedaling is 1.5-2km over the 2.25-hour tour. It is not a fast-moving vehicle so this is perfect. If you would like to do more pedaling and do 3+km please let us know at the time of booking and we can adjust the route.
- Deposits are non-refundable but can be transferred 10+ days out from your tour. Full refunds available for guests within 24 hours of initial booking.
- The bike needs to get back to the start point, so we need to ensure we have 8 guests still standing at the end of the tour. Please don't make the guide push the bike up the hill - they might die.
- Please use the white bar on the bike to pull yourself up, avoid using the seats to pull yourself up at all costs. Pulling on the seat could cause it to break off and cause injuries.



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- Not all municipalities with a brewery district want a beer bike as part of their community so we thank the cities that work with us, and are respectful of the area and the residents.
- Total cycling time is 5-10 minutes between breweries for a total of 20-25 minutes or 5-7 songs on your playlist.
- Our guides are happy to lead tours in the back of one of the craft breweries upon request (time permitting). Please be mindful drinks are consumed in the tasting room, while education is consumed in the back of the brewery.
- Please be respectful of our neighbors around the venues as some are in residential areas.
- At this time, due to liquor laws, drinking is only allowed in the venues and not on the bike.
- If the Guide does not tip the bike, please feel free to tip the guide! Canadian standard gratuity is 10-15% of the retail cost of the tour.