

## Return Authorization & Repair Order Form

To initiate the Return Merchandise Authorization (RMA), please fill out the RMA form and e-mail to Technical Support at techsupport@pexgun.com. Please submit only one form per tool.

**Return Merchandise Authorization Number:**

**Bill To:**

Primary Contact : \_\_\_\_\_  
Company Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Address Line 2: \_\_\_\_\_  
City: \_\_\_\_\_  
State/Zip Code: \_\_\_\_\_  
Telephone: \_\_\_\_\_  
Fax: \_\_\_\_\_  
Email: \_\_\_\_\_

**Ship To:**

*Same as Bill To Information*

Primary Contact: \_\_\_\_\_  
Company Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Address Line 2: \_\_\_\_\_  
City: \_\_\_\_\_  
State/Zip Code: \_\_\_\_\_  
Telephone: \_\_\_\_\_  
Fax: \_\_\_\_\_  
Email: \_\_\_\_\_

**Serial #**

**Model #**

**Complaint:**

- |                                                      |                                           |
|------------------------------------------------------|-------------------------------------------|
| <input type="checkbox"/> Mechanical defect           | <input type="checkbox"/> Noise, Vibration |
| <input type="checkbox"/> Electrical defect           | <input type="checkbox"/> Over Heating     |
| <input type="checkbox"/> Fall, Breakage, Deformation | <input type="checkbox"/> Wear             |

**Please provide a detailed description of the problem or the service needed:**

**Enclosed accessories:**

- PEXGUN Tool     Charger     Battery     Other: \_\_\_\_\_

Warranty Repair   
*Enter Original Order No.*

Billable   
*Enter Purchase Order No. Or MC/VISA*

Service Contract   
*Enter Contract No.*

*NOTE: Non-warranted tools will be inspected and a complete external and internal inspection will be performed for a cost of \$49.00. Return shipping applied to declined repairs (waived upon approval of service).*

RMA Address:    PEXGUN  
7910 SHOREWOORD  
SALEM, WI 53168