



FARANG

NEED TO RETURN SOMETHING?

WE'VE MADE IT AS SIMPLE AS POSSIBLE FOR YOU, JUST FOLLOW THESE 4 STEPS:

1. Fill in the information below as fully as possible (**Delivery note**) with the items you wish to return/exchange and place it into the package. (All information can be found in the email receipt that you received from contact@farangclothing.com)
2. Use the address below as the return address for your package:
Team Farang Co., LTD. , 11/15 Srinakarindra Road, North Bangna, Bangna, Bangkok 10260, Thailand
3. Send your return with an insured and trackable method, marking your package clearly as **RETURN GOODS** to avoid delays at customs. (we can't be held responsible if your return package is lost or damaged on it's way back to us)
4. Please allow up to 21 days for your package to be delivered and fully processed. We will email you when the package has been safely received and confirm the refund/exchange.

Please fill in ALL of the following information

Order Number:	_____	Country:	_____
Order Date:	_____	E-Mail:	_____
Name (on order):	_____	Phone:	_____
Address:	_____		

City:	_____		
ZIP-Code:	_____		

Reason for return (please check ☒ the appropriate box or boxes)

☐ not as expected ☐ incorrect item ☐ damage ☐ wrong size

(please choose **EITHER** refund or exchange)

No.	Product Name	Qty	Size	Refund	Exchange	New size (for exchange only)
0	EXAMPLE - Harem Pants Grey	1	M	<input type="checkbox"/>	<input checked="" type="checkbox"/>	XL
1				<input type="checkbox"/>	<input type="checkbox"/>	
2				<input type="checkbox"/>	<input type="checkbox"/>	
3				<input type="checkbox"/>	<input type="checkbox"/>	
4				<input type="checkbox"/>	<input type="checkbox"/>	
5				<input type="checkbox"/>	<input type="checkbox"/>	
6				<input type="checkbox"/>	<input type="checkbox"/>	
7				<input type="checkbox"/>	<input type="checkbox"/>	

THINGS TO REMEMBER

1. This paper needs to be placed into the package with your return item(s).

2. Exchanges/returns are ONLY valid up to **21 days** after your purchase.

3. You will need to pay for your own return postage. If we find that the product is damaged or incorrect at no fault of the customers we will reimburse you for any extra costs (so hold on to your receipts).

4. All returns must be unused and in good condition.

5. If you are unsure whether you should return the item(s) or not, please email us at contact@farangclothing.com with your details and describe the problem you're having. We'll do our best to help!