



RETURNS FORM

RETURNS

- Unwanted items can only be returned for store credit - we do not offer cash refunds.
- Returns in Australia must be sent within 14 days of receiving you item (30 days International).
- Items MUST be in their original condition, with tags attached.
- Footwear must be returned unworn and in its original packaging.
- Sale items including promotional sales are final, these items cannot be returned or exchanged.
- Arcadia Collective reserves the right to deny a refund if items are returned used, soiled, worn or damaged in any way. They will then be returned to the customer.
- The cost of return shipping is at the customer's expense and is non-refundable, unless the item was damaged in transit.
- We recommend returning items through traceable mail, as any returned items that are not received by Arcadia Collective will not be issued a refund.

FAULTY ITEMS

- If you have received a faulty item, please email info@arcadiacollective.com.au with photos of the faults – our team will sort this out as a priority.

MAILING YOUR RETURNS

- Please send your return, together with this form to the address below;

Arcadia Collective
RETURNS
PO BOX 738,
MARONG, VICTORIA 3515

\*\*International Customers please add AUSTRALIA to address\*\*

PLEASE COMPLETE

Table with 2 columns: Field Name, Value. Fields: INVOICE NUMBER, EMAIL ADDRESS.

PLEASE LIST THE ITEM/S YOU ARE RETURNING

Table with 4 columns: QTY, ITEM NAME, REASON FOR RETURN (please describe), REASON LIST EXAMPLES. Includes a list of examples like 'Too big/small', 'Too short/long', etc.

All returns are processed within 2-3 business days of receiving your return.