

MATTRESS OWNERSHIP GUIDE

SETTING UP YOUR MATTRESS

Remove any existing mattress out of the way and place the bag containing the new mattress on top of a continuously solid surface, such as an adjustable base or a flat foundation, before opening. Do not use sharp objects or box cutters to open the plastic, doing so may cause the mattress to be cut or sliced.

After all packaging has been carefully removed, it is safe to sleep on the mattress right away.

If your new mattress is compressed and rolled, the mattress may have slight indentations and may take up to 72 hours for the mattress to fully expand and return to its original shape. Body heat and sleeping on the mattress will help the mattress expand faster.

MATTRESS PACKAGING AND THE NEW MANUFACTURED SMELL

We compress and roll our mattresses for ease of transport. This process consists of compressing the mattresses to approximately 2-4 inches and then rolling. Because the mattresses are newly made, the new foam smell is captured within the bag and does not have a way to ventilate until after the mattress has been opened. If you are sensitive to this smell, make sure the room is well ventilated and do not add sheets or blankets; the smell will dissipate within 24 hours.

NEW TO SLEEPING ON A MEMORY FOAM, LATEX, OR COIL MATTRESS

If you are new to sleeping on memory foam, latex and/or coil materials, you will need to allow yourself an adjustment period of 60-90 days. Memory foam contours to your body and responds to your body heat. When your body temperature and/or room is warm, the memory foam becomes softer and when your room is cold, memory foam becomes firmer. This offers a very different sleeping surface than a traditional spring mattress. Please allow yourself the appropriate amount of time to adjust. You will reap the rewards of a good night's sleep by making this transition.

MATTRESS CARE INSTRUCTIONS

- Do rotate your mattress to give uniform wear to the sleeping surface.
- Don't stand or jump on the mattress.
- Don't leave folded or bent for long periods of time.
- Don't allow excessive moisture to saturate the mattress. If liquid is spilled on the mattress, remove cover immediately and blow dry. Allow the area to air dry before covering with the mattress cover.
- The only way to protect your mattress from liquid spills is by using a waterproof mattress protector; liquid damage does not qualify for a warranty replacement.
- For best results, spot clean or dry clean your mattress cover. If your mattress cover is marketed as machine-washable you may wash on a gentle cycle and tumble dry without heat.