



WARRANTY INFORMATION

WARRANTY PERIOD:

The warranty period is (1) Year from the original date of purchase. During this warranty period, under normal use, EVO Gimbals will at its option, repair and/or replace parts determined to be defective.

WARRANTY DOES NOT COVER:

1. Any unauthorized maintenance, misuse, collision, liquid infiltration (water damage, sweat perspiration, beverages etc...), or modifications.
2. Incorrect Use of Product: altering software, removing serial numbers/ logos, using cameras or batteries not approved by EVO.
3. Damage due to fire, flood, acts of God, misuse and related damage.
4. Any prepaid freight for warranty service. .
5. Products sold AS IS or consumables such as batteries or fuses.

WARRANTY SERVICE:

If any product issues arise please visit our Help Center and/or contact your dealer first. Many gimbal performance problems can be solved with a simple calibration sequence. Be sure to visit www.EVOGimbals.com for the latest tutorial videos.

If it is found that service on your gimbal is needed please visit our official website (www.EVOGimbals.com) or email us support@evogimbals.com to start a warranty claim.

WARRANTY REGISTRATION:

Please register your warranty so we can provide you with the latest firmware updates, user manuals and tutorial videos. **To register your warranty please and/or obtain warranty service for your gimbal,**

Visit Evolution Gimbal's Web Site:
www.EVOGimbals.com/warranty

CONTACT US:

Email: support@evogimbals.com
Live Chat: EVOGIMBALS.com
By Phone: +1 866 977 6688

Mailing Address: EVO Gimbals
20810 Sockeye Pl
Suite 200 Bend,
OR 97701

LIMITED WARRANTY

EVO Gimbals ("EVO Gimbals") warrants this product against defects in material or workmanship for the time periods and as set forth below. Pursuant to this Limited Warranty, EVO Gimbals will, at its option, (i) repair the product using new or refurbished parts or (ii) replace the product with a new or refurbished product. For purposes of this Limited Warranty, "refurbished" means a product or part that has been returned to its original specifications. In the event of a defect, these are your exclusive remedies.

Labor: For a period of one (1) year from the original date of purchase of the product ("Labor Warranty"), EVO Gimbals will, at its option, repair or replace with new or refurbished product, product determined to be defective. If EVO Gimbals elects to replace the product after this Labor Warranty has expired but while the Parts Warranty below is still in effect, it will do so for the applicable labor charge.

Parts: For a period of one (1) year from the original date of purchase of product ("Parts Warranty"), EVO Gimbals will supply new or refurbished replacement parts in exchange for parts determined to be defective.

This Limited Warranty covers only the hardware components packaged with the Product. It does not cover technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the Product; any such software is provided "AS IS" unless expressly provided for in any enclosed software Limited Warranty. Please refer to the End User License Agreements included with the Product for your rights and obligations with respect to the software.

Instructions: To obtain warranty service, you must deliver the product, freight prepaid, in either its original packaging or packaging affording an equal degree of protection to the EVO Gimbals authorized service facility specified. It is your responsibility to backup any data, software or other materials you may have stored or preserved on your unit. It is likely that such data, software, or other materials will be lost or reformatted during service and EVO Gimbals will not be responsible for any such damage or loss. A dated purchase receipt is required. For specific instructions on how to obtain warranty service for your product,

Visit EVO Gimbals's Web Site:
<https://www.EVOGimbals.com/pages/warranty>

Or email EVO Gimbals Customer Support
support@evogimbals.com

For an accessory or part not available from your authorized dealer, visit: EVOGimbals.com

Repair / Replacement Warranty: This Limited Warranty shall apply to any repair, replacement part or replacement product for the remainder of the original Limited Warranty period or for ninety (90) days, whichever is longer. Any parts or product replaced under this Limited Warranty will become the property of EVO Gimbals.

This Limited Warranty only covers product issues caused by defects in material or workmanship during ordinary consumer use; it does not cover product issues caused by any other reason, including but not limited to product issues due to commercial use, water infiltrations, sweat perspiration, spilled drinks, acts of God, misuse, limitations of technology, or modification of or to any part of the EVO Gimbals product. This Limited Warranty does not cover EVO Gimbals products sold AS IS or WITH ALL FAULTS or consumables (such as fuses or batteries). This Limited Warranty is invalid if the factory-applied serial number has been altered or removed from the product. This Limited Warranty is valid only in the United States.

LIMITATION ON DAMAGES: EVO GIMBALS SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT.

DURATION OF IMPLIED WARRANTIES: EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights and you may have other rights which vary from state to state.