

EXCHANGES & RETURNS

Thank you for your order with Shutt Velo Rapide. Please fill in this form should you need to exchange or return any items from your order.

- Fill in the details carefully & make a copy of this document for your records.
- Pack the items to be sent back securely in suitable protective packaging, together with this completed document.
- Send the parcel to the returns address at the bottom of this document – *Please note, parcels should be sent via Recorded or Tracked postal services. Always obtain a proof of posting.*
- Exchanges will be processed as soon as possible based on your requirements.
- Refunds will be processed as soon as possible to your original payment method, within 30 days from that date we receive your item.

Our complete Exchanges & Refunds Policy can be found online: <https://www.shuttvr.com/pages/shipping-and-returns>

If you have any questions, please contact us by email at info@shuttvr.com

ITEM(S) FOR EXCHANGE OR REFUND

Product Name	Quantity	Action Code	Replacement Size/Colour	Returns Code

Action codes:

X = Exchange
R = Refund

Returns Codes (reasons):

A = Too big
B = Too small
C = Doesn't fit me
D = Arrived damaged
E = Wrong item sent
F = Other (please state)

Name.....

Order number.....

Email.....

Telephone..... Date.....

RETURNS ADDRESS:

Shutt Velo Rapide Limited
11 Overfield
Thorpe Way,
Banbury, OX16 4XR

Shutt
velo rapide