

Country/Destination Zone Chart (Effective 1st November 2014)

| COUNTRIES | ZONE | DELIVERY TIME (estimated working weeks) | MAX WT* (KG) | MAX DI* (M) | COUNTRIES | ZONE | DELIVERY TIME (estimated working weeks) | MAX WT* (KG) | MAX DI* (M) | COUNTRIES | ZONE | DELIVERY TIME (estimated working weeks) | MAX WT* (KG) | MAX DI* (M) |
|---------------------------|------|---|--------------|-------------|--------------------------------|------|---|--------------|-------------|-------------------------------------|------|---|--------------|-------------|
| A Afghanistan | M | 8 - 15 | 10 | 2 | G Gabon | M | 8 - 15 | 10 | 2 | N Nauru | M | 5 - 8 | 10 | 2 |
| Albania | K | 8 - 15 | 20 | 3 | Gambia | M | 8 - 15 | 10 | 2 | Nepal | F | 5 - 8 | 20 | 2 |
| American Samoa | M | 5 - 8 | 10 | 2 | Georgia | K | 8 - 15 | 10 | 2 | Netherlands | I | 5 - 8 | 30 | 3 |
| Angola | M | 8 - 15 | 10 | 2 | Germany | I | 5 - 8 | 30 | 2 | New Caledonia | M | 5 - 8 | 10 | 2 |
| Anguilla | L | 8 - 15 | 10 | 2 | Ghana | M | 8 - 15 | 10 | 2 | New Zealand | G | 5 - 8 | 30 | 3 |
| Antigua and Barbuda | L | 8 - 15 | 10 | 2 | Gibraltar | K | 8 - 15 | 20 | 3 | Nicaragua | L | 8 - 15 | 10 | 2 |
| Armenia | K | 8 - 15 | 10 | 2 | Greece | I | 6 - 10 | 10 | 2 | Niger | M | 8 - 15 | 30 | 3 |
| Aruba | L | 8 - 15 | 10 | 2 | Grenada | L | 8 - 15 | 10 | 2 | Nigeria | M | 8 - 15 | 10 | 2 |
| Australia | G | 5 - 7 | 20 | 2 | Guadeloupe | L | 8 - 15 | 30 | 2 | Niue | M | 5 - 8 | 10 | 2 |
| Austria | I | 8 - 15 | 20 | 3 | Guam | M | 5 - 8 | 10 | 2 | P Papua New Guinea | M | 5 - 9 | 10 | 2 |
| Azerbaijan | K | 8 - 15 | 10 | 2 | Guatemala | L | 8 - 15 | 10 | 2 | Paraguay | L | 8 - 15 | 10 | 2 |
| B Bahamas | L | 8 - 15 | 10 | 2 | Guinea | M | 8 - 15 | 10 | 2 | Philippines | B | 3 - 5 | 30 | 3 |
| Bangladesh | F | 5 - 8 | 10 | 2 | Guyana | L | 8 - 15 | 10 | 2 | Pitcairn Islands | M | 8 - 15 | 10 | 2 |
| Barbados | L | 8 - 15 | 10 | 2 | H Haiti | L | 8 - 15 | 10 | 2 | Poland | I | 8 - 15 | 20 | 3 |
| Belarus | I | 8 - 15 | 10 | 2 | Honduras | L | 8 - 15 | 10 | 2 | Portugal | I | 8 - 15 | 30 | 3 |
| Belgium | I | 8 - 15 | 30 | 3 | Hong Kong | C | 3 - 4 | 30 | 3 | Puerto Rico | L | 6 - 10 | 10 | 2 |
| Belize | L | 8 - 15 | 10 | 2 | Hungary | I | 8 - 15 | 20 | 3 | R Romania | I | 8 - 15 | 20 | 3 |
| Benin | M | 8 - 15 | 10 | 2 | I Iceland | I | 8 - 15 | 30 | 2 | Russian Federation | K | 8 - 15 | 10 | 2 |
| Bermuda | L | 8 - 15 | 10 | 2 | India | F | 4 - 6 | 20 | 2 | S Saint Kitts and Nevis | L | 8 - 15 | 10 | 2 |
| Bhutan | F | 5 - 8 | 10 | 3 | Indonesia | B | 4 - 6 | 30 | 3 | Saint Lucia | L | 8 - 15 | 10 | 2 |
| Bolivia | L | 8 - 15 | 10 | 2 | Iran (the Islamic Republic of) | M | 8 - 15 | 10 | 2 | Saint Pierre and Miquelon | M | 8 - 15 | 10 | 2 |
| Bosnia Herzegovina | K | 8 - 15 | 10 | 2 | Ireland | I | 8 - 15 | 20 | 2 | Saint Vincent and Grenadines | L | 8 - 15 | 10 | 2 |
| Brazil | L | 8 - 15 | 30 | 3 | Italy | I | 8 - 15 | 20 | 2 | Samoa | M | 5 - 8 | 10 | 2 |
| Brunei Darussalam | B | 4 - 6 | 30 | 3 | J Japan | E | 3 - 5 | 30 | 3 | Senegal | M | 8 - 15 | 10 | 2 |
| Bulgaria | I | 8 - 15 | 20 | 3 | Jordan | M | 8 - 15 | 30 | 3 | Serbia (Rep) | K | 8 - 15 | 10 | 2 |
| Burkina Faso | M | 8 - 15 | 10 | 2 | K Kazakhstan | M | 8 - 15 | 10 | 2 | Sint Maarten | L | 8 - 15 | 10 | 2 |
| C Cambodia | F | 5 - 8 | 20 | 3 | Kenya | M | 8 - 15 | 10 | 2 | Slovakia | K | 8 - 15 | 10 | 2 |
| Cameroun | M | 8 - 15 | 10 | 2 | Kiribati | M | 5 - 8 | 10 | 2 | Slovenia | I | 8 - 15 | 10 | 2 |
| Canada | J | 6 - 8 | 30 | 3 | Kyrgyzstan | M | 8 - 15 | 10 | 2 | Solomon Islands | M | 5 - 8 | 10 | 2 |
| Cayman Islands | L | 8 - 15 | 10 | 2 | L Lao (People Dem Rep) | F | 5 - 8 | 20 | 2 | South Africa | M | 8 - 15 | 30 | 3 |
| Central African Republic | M | 8 - 15 | 10 | 2 | Latvia | K | 8 - 15 | 10 | 2 | South Korea (Rep) | E | 4 - 6 | 30 | 3 |
| Chile | L | 8 - 15 | 20 | 2 | Liberia | M | 8 - 15 | 10 | 2 | Sri Lanka | F | 5 - 8 | 30 | 2 |
| China (People's Rep) | D | 5 - 7 | 30 | 3 | Liechtenstein | K | 8 - 15 | 30 | 3 | Sweden | I | 8 - 15 | 20 | 3 |
| Colombia | L | 8 - 15 | 20 | 3 | Lithuania | K | 8 - 15 | 10 | 2 | Switzerland | I | 6 - 10 | 30 | 3 |
| Comoros | M | 8 - 15 | 10 | 2 | Luxembourg | I | 8 - 15 | 10 | 2 | T Taiwan | C | 3 - 7 | 20 | 3 |
| Cook Islands | M | 5 - 8 | 10 | 2 | M Macao | C | 5 - 8 | 30 | 3 | Tajikistan | M | 8 - 15 | 10 | 2 |
| Costa Rica | L | 8 - 15 | 10 | 2 | Macedonia | K | 8 - 15 | 10 | 2 | Thailand | B | 3 - 4 | 30 | 3 |
| Côte d'Ivoire | M | 8 - 15 | 10 | 2 | Madeira Island | I | 8 - 15 | 10 | 2 | Togo | M | 8 - 15 | 20 | 3 |
| Croatia | K | 8 - 15 | 10 | 2 | Malaysia | A | 4 - 6 | 30 | 3 | Tokelau | M | 8 - 15 | 10 | 2 |
| Cuba | L | 8 - 15 | 10 | 2 | Mali | M | 8 - 15 | 10 | 2 | Tonga | M | 5 - 8 | 10 | 2 |
| Curacao | L | 8 - 15 | 10 | 2 | Malta | K | 8 - 15 | 10 | 2 | Tortola (British Virgin Islands) | L | 8 - 15 | 10 | 2 |
| Cyprus | I | 8 - 15 | 30 | 3 | Mariana Islands | M | 8 - 15 | 10 | 2 | Trinidad and Tobago | L | 8 - 15 | 10 | 2 |
| Czech Republic | K | 8 - 15 | 10 | 2 | Marshall Islands | M | 8 - 15 | 10 | 2 | Tunisia | M | 8 - 15 | 10 | 2 |
| D Dominica | L | 8 - 15 | 10 | 2 | Martinique | L | 8 - 15 | 30 | 2 | Turkmenistan | M | 8 - 15 | 10 | 2 |
| Dominican Republic | L | 8 - 15 | 10 | 2 | Mauritania | M | 8 - 15 | 10 | 2 | Tuvalu | M | 5 - 8 | 10 | 2 |
| E El Salvador | L | 8 - 15 | 10 | 2 | Mexico | J | 8 - 15 | 10 | 2 | U UAE (United Arab Emirates) | M | 8 - 15 | 30 | 3 |
| Equatorial Guinea | M | 8 - 15 | 10 | 2 | Micronesia | M | 8 - 15 | 10 | 2 | Ukraine | I | 8 - 15 | 10 | 2 |
| Estonia | K | 8 - 15 | 20 | 3 | Moldova | K | 8 - 15 | 10 | 2 | United Kingdom | H | 8 - 15 | 30 | 2 |
| F Falkland Islands | L | 8 - 15 | 10 | 2 | Montserrat | L | 8 - 15 | 10 | 2 | United States of America | J | 6 - 10 | 30 | 2 |
| Fiji | M | 5 - 8 | 30 | 2 | Morocco | M | 8 - 15 | 10 | 2 | Uruguay | L | 8 - 15 | 10 | 2 |
| France | I | 8 - 15 | 30 | 3 | Myanmar | F | 5 - 7 | 10 | 2 | Uzbekistan | M | 8 - 15 | 10 | 2 |
| French Guiana | L | 8 - 15 | 20 | 2 | V Vanuatu | M | 5 - 8 | 10 | 2 | Vatican | K | 8 - 15 | 10 | 2 |
| French Polynesia | M | 5 - 8 | 10 | 2 | Viet Nam | B | 5 - 8 | 30 | 3 | Virgin Islands (USA) | L | 8 - 15 | 10 | 2 |

Delivery time quoted is estimated only.
All items may be subject to customs inspection which may require additional days.
Delivery time is subject to change without prior notice.

***Legend**
Max WT (KG) - Maximum Weight (kilograms)
Max DI (M) - Maximum Dimension (metres)

All packages have maximum size of either 2M or 3M
• 2M – max length 1.05m; max length plus girth (2W + 2H) must not exceed 2M.
• 3M – max length 1.50m; max length plus girth (2W + 2H) must not exceed 3M.

Country/Destination Zone Chart (Effective 1st November 2014)

| COUNTRIES | ZONE | DELIVERY TIME (estimated working days) | MAX WT* (KG) | MAX DI* (M) |
|---------------------------------------|------|--|--------------|-------------|
| A Afghanistan | M | 11 - 16 | 10 | 2 |
| Albania | K | 12 - 14 | 20 | 3 |
| Algeria | M | 11 - 15 | 10 | 2 |
| American Samoa | M | 12 - 14 | 10 | 2 |
| Angola | M | 12 - 14 | 10 | 2 |
| Anguilla | L | 12 - 14 | 10 | 2 |
| Antigua and Barbuda | L | 12 - 14 | 10 | 2 |
| Argentina | L | 14 - 22 | 10 | 2 |
| Armenia | K | 12 - 14 | 10 | 2 |
| Aruba | L | 12 - 14 | 10 | 2 |
| Australia | G | 6 - 10 | 20 | 2 |
| Austria | I | 7 - 19 | 20 | 3 |
| Azerbaijan | K | 13 - 24 | 10 | 2 |
| B Bahamas | L | 11 - 17 | 10 | 2 |
| Bahrain | M | 11 - 14 | 20 | 2 |
| Bangladesh | F | 10 - 17 | 10 | 2 |
| Barbados | L | 13 - 16 | 10 | 2 |
| Belarus | I | 11 - 16 | 10 | 2 |
| Belgium | I | 10 - 14 | 30 | 3 |
| Belize | L | 12 - 16 | 10 | 2 |
| Benin | M | 12 - 14 | 10 | 2 |
| Bermuda | L | 13 - 16 | 10 | 2 |
| Bhutan | F | 10 - 14 | 20 | 3 |
| Bolivia | L | 13 - 16 | 10 | 2 |
| Bosnia Herzegovina | K | 12 - 14 | 10 | 2 |
| Botswana | M | 12 - 14 | 10 | 2 |
| Brazil | L | 10 - 16 | 30 | 3 |
| Brunei Darussalam | B | 6 - 12 | 30 | 3 |
| Bulgaria | I | 10 - 16 | 20 | 2 |
| Burkina Faso | M | 12 - 14 | 10 | 2 |
| Burundi | M | 12 - 15 | 20 | 3 |
| C Cambodia | F | 10 - 20 | 20 | 2 |
| Cameroon | M | 12 - 14 | 10 | 3 |
| Canada | J | 7 - 13 | 30 | 3 |
| Cape Verde | M | 12 - 14 | 10 | 2 |
| Cayman Islands | L | 11 - 17 | 10 | 2 |
| Central African Republic | M | 12 - 14 | 10 | 2 |
| Chad | M | 12 - 14 | 10 | 2 |
| Chile | L | 8 - 23 | 20 | 2 |
| China (People's Rep) | D | 7 - 12 | 30 | 3 |
| Colombia | L | 14 - 25 | 20 | 3 |
| Comoros | M | 12 - 14 | 10 | 2 |
| Congo | M | 12 - 14 | 10 | 2 |
| Cook Islands | M | 12 - 14 | 10 | 2 |
| Costa Rica | L | 13 - 16 | 10 | 2 |
| Côte d'Ivoire | M | 15 - 17 | 10 | 2 |
| Croatia | K | 8 - 14 | 10 | 2 |
| Cuba | L | 13 - 16 | 10 | 2 |
| Curacao | L | 13 - 16 | 10 | 2 |
| Cyprus | I | 7 - 14 | 30 | 3 |
| Czech Republic | K | 10 - 14 | 10 | 2 |
| D Democratic Republic of Congo | M | 18 - 25 | 10 | 2 |
| Denmark | I | 10 - 14 | 30 | 3 |
| Djibouti | M | 12 - 14 | 10 | 2 |
| Dominica | L | 13 - 16 | 10 | 2 |
| Dominican Republic | L | 13 - 16 | 10 | 2 |
| E Ecuador | L | 10 - 17 | 10 | 2 |
| Egypt | M | 13 - 23 | 30 | 3 |
| El Salvador | L | 13 - 16 | 10 | 2 |
| Equatorial Guinea | M | 12 - 14 | 10 | 2 |
| Eritrea | M | 12 - 14 | 10 | 2 |
| Estonia | K | 11 - 15 | 20 | 3 |
| Ethiopia | M | 16 - 18 | 30 | 3 |
| F Falkland Islands | L | 18 - 25 | 10 | 2 |
| Faroe Islands | K | 13 - 15 | 20 | 2 |
| Fiji | M | 10 - 14 | 30 | 2 |
| Finland | I | 10 - 14 | 30 | 3 |
| France | I | 7 - 10 | 30 | 3 |
| French Guiana | L | 13 - 16 | 10 | 2 |
| French Polynesia | M | 11 - 14 | 10 | 2 |
| G Gabon | M | 12 - 14 | 10 | 2 |
| Gambia | M | 12 - 14 | 10 | 2 |
| Georgia | K | 12 - 14 | 10 | 2 |
| Germany | I | 8 - 22 | 30 | 3 |
| Ghana | M | 11 - 16 | 10 | 2 |

| COUNTRIES | ZONE | DELIVERY TIME (estimated working days) | MAX WT* (KG) | MAX DI* (M) |
|--------------------------------|------|--|--------------|-------------|
| G Gibraltar | K | 12 - 14 | 20 | 3 |
| Greece | I | 10 - 17 | 10 | 2 |
| Greenland | L | 13 - 15 | 30 | 2 |
| Grenada | L | 12 - 17 | 10 | 2 |
| Guadeloupe | L | 14 - 17 | 10 | 2 |
| Guam | M | 12 - 14 | 10 | 2 |
| Guatemala | L | 13 - 16 | 10 | 2 |
| Guinea | M | 12 - 14 | 10 | 2 |
| Guinea-Bissau | M | 12 - 14 | 10 | 2 |
| Guyana | L | 13 - 16 | 10 | 2 |
| H Haiti | L | 13 - 16 | 10 | 2 |
| Honduras | L | 13 - 16 | 10 | 2 |
| Hong Kong | C | 5 - 7 | 30 | 3 |
| Hungary | I | 10 - 14 | 20 | 3 |
| I Iceland | I | 12 - 16 | 30 | 3 |
| India | F | 8 - 24 | 20 | 2 |
| Indonesia | B | 9 - 15 | 30 | 3 |
| Iran (the Islamic Republic of) | M | 12 - 22 | 10 | 2 |
| Ireland | I | 10 - 14 | 30 | 3 |
| Israel | M | 9 - 17 | 20 | 3 |
| Italy | I | 7 - 12 | 20 | 2 |
| J Jamaica | L | 13 - 16 | 10 | 2 |
| Japan | E | 5 - 7 | 30 | 3 |
| Jordan | M | 10 - 14 | 30 | 3 |
| K Kazakhstan | M | 12 - 15 | 10 | 2 |
| Kenya | M | 11 - 18 | 30 | 2 |
| Kiribati | M | 12 - 14 | 10 | 2 |
| Kuwait | M | 11 - 20 | 10 | 2 |
| Kyrgyzstan | M | 12 - 14 | 10 | 2 |
| L Lao (People Dem Rep) | F | 13 - 15 | 20 | 3 |
| Latvia | K | 12 - 16 | 10 | 2 |
| Lebanon | M | 12 - 19 | 10 | 2 |
| Lesotho | M | 12 - 14 | 10 | 2 |
| Liberia | M | 12 - 14 | 10 | 2 |
| Libya | M | 12 - 14 | 10 | 2 |
| Liechtenstein | K | 12 - 14 | 30 | 3 |
| Lithuania | K | 10 - 18 | 10 | 2 |
| Luxembourg | I | 7 - 14 | 10 | 2 |
| M Macao | C | 7 - 12 | 30 | 3 |
| Macedonia | K | 13 - 14 | 10 | 2 |
| Madagascar | M | 12 - 14 | 10 | 2 |
| Madeira Island | I | 18 - 25 | 10 | 2 |
| Malawi | M | 12 - 18 | 10 | 2 |
| Malaysia | A | 6 - 8 | 30 | 3 |
| Maldives | F | 7 - 12 | 30 | 3 |
| Mali | M | 12 - 15 | 10 | 2 |
| Malta | K | 11 - 15 | 10 | 2 |
| Mariana Islands | M | 18 - 25 | 10 | 2 |
| Marshall Islands | M | 13 - 14 | 10 | 2 |
| Martinique | L | 13 - 15 | 10 | 2 |
| Mauritania | M | 12 - 14 | 10 | 2 |
| Mauritius | M | 8 - 15 | 20 | 2 |
| Mayotte | M | 18 - 25 | 30 | 2 |
| Mexico | J | 14 - 24 | 10 | 2 |
| Micronesia | M | 12 - 14 | 10 | 2 |
| Moldova | K | 12 - 14 | 10 | 2 |
| Mongolia | C | 11 - 19 | 20 | 2 |
| Montenegro | K | 13 - 15 | 10 | 2 |
| Montserrat | L | 13 - 15 | 10 | 2 |
| Morocco | M | 10 - 17 | 10 | 2 |
| Mozambique | M | 12 - 14 | 10 | 2 |
| Myanmar | F | 7 - 14 | 10 | 2 |
| N Namibia | M | 11 - 15 | 10 | 2 |
| Nauru | M | 12 - 14 | 10 | 2 |
| Nepal | F | 11 - 18 | 20 | 2 |
| Netherlands | I | 8 - 16 | 30 | 3 |
| New Caledonia | M | 11 - 16 | 10 | 2 |
| New Zealand | G | 7 - 14 | 30 | 3 |
| Nicaragua | L | 13 - 15 | 10 | 2 |
| Niger | M | 12 - 14 | 30 | 3 |
| Nigeria | M | 9 - 14 | 10 | 2 |
| Niue | M | 12 - 14 | 10 | 2 |
| North Korea (Dem People's Rep) | E | 7 - 12 | 10 | 2 |
| Norway | I | 10 - 14 | 30 | 3 |

| COUNTRIES | ZONE | DELIVERY TIME (estimated working days) | MAX WT* (KG) | MAX DI* (M) |
|-------------------------------------|------|--|--------------|-------------|
| O Oman | M | 10 - 14 | 20 | 3 |
| P Pakistan | F | 12 - 25 | 30 | 3 |
| Panama | L | 13 - 16 | 10 | 3 |
| Papua New Guinea | M | 11 - 17 | 10 | 2 |
| Paraguay | L | 13 - 16 | 10 | 2 |
| Peru | L | 11 - 18 | 10 | 2 |
| Philippines | B | 9 - 15 | 30 | 3 |
| Pitcairn Islands | M | 18 - 25 | 10 | 2 |
| Poland | I | 9 - 14 | 20 | 3 |
| Portugal | I | 10 - 14 | 30 | 3 |
| Puerto Rico | L | 13 - 16 | 10 | 2 |
| Q Qatar | M | 12 - 17 | 30 | 3 |
| R Reunion | M | 12 - 14 | 10 | 2 |
| Romania | I | 8 - 14 | 20 | 3 |
| Russian Federation | K | 16 - 23 | 10 | 2 |
| Rwanda | M | 12 - 14 | 10 | 2 |
| S Saint Helena | M | 18 - 25 | 10 | 2 |
| Saint Kitts and Nevis | L | 13 - 16 | 10 | 2 |
| Saint Lucia | L | 13 - 16 | 10 | 2 |
| Saint Pierre and Miquelon | M | 18 - 25 | 10 | 2 |
| Saint Vincent and Grenadines | L | 13 - 16 | 10 | 2 |
| Samoa | M | 12 - 14 | 10 | 2 |
| Sao Tome and Principe | M | 12 - 14 | 10 | 2 |
| Saudi Arabia | M | 10 - 14 | 30 | 2 |
| Senegal | M | 11 - 14 | 10 | 2 |
| Serbia (Rep) | K | 11 - 18 | 10 | 2 |
| Seychelles | M | 12 - 20 | 10 | 2 |
| Sierra Leone | M | 12 - 14 | 20 | 2 |
| Sint Maarten | L | 13 - 16 | 10 | 2 |
| Slovakia | K | 10 - 15 | 10 | 2 |
| Slovenia | I | 10 - 15 | 10 | 2 |
| Solomon Islands | M | 12 - 15 | 10 | 2 |
| South Africa | M | 12 - 22 | 30 | 3 |
| South Korea (Rep) | E | 6 - 8 | 30 | 2 |
| Spain | I | 10 - 14 | 10 | 2 |
| Sri Lanka | F | 7 - 12 | 30 | 3 |
| Sudan | M | 10 - 14 | 20 | 3 |
| Suriname | L | 13 - 15 | 10 | 2 |
| Swaziland | M | 12 - 14 | 10 | 2 |
| Sweden | I | 13 - 18 | 20 | 3 |
| Switzerland | I | 7 - 14 | 30 | 3 |
| T Taiwan | C | 6 - 8 | 30 | 3 |
| Tajikistan | M | 12 - 14 | 10 | 2 |
| Tanzania (United Rep) | M | 12 - 14 | 20 | 2 |
| Thailand | B | 6 - 8 | 30 | 3 |
| Togo | M | 12 - 14 | 20 | 3 |
| Tokelau | M | 18 - 25 | 10 | 2 |
| Tonga | M | 12 - 14 | 10 | 2 |
| Tortola (British Virgin Islands) | L | 13 - 16 | 10 | 2 |
| Trinidad and Tobago | L | 11 - 19 | 10 | 2 |
| Tristan da Cunha | M | 18 - 25 | 10 | 2 |
| Tunisia | M | 12 - 14 | 10 | 2 |
| Turkey | M | 13 - 22 | 10 | 2 |
| Turkmenistan | M | 12 - 14 | 10 | 2 |
| Turks and Caicos Islands | L | 13 - 15 | 10 | 2 |
| Tuvalu | M | 12 - 14 | 10 | 2 |
| U UAE (United Arab Emirates) | M | 7 - 11 | 30 | 3 |
| Uganda | M | 11 - 15 | 10 | 2 |
| Ukraine | I | 13 - 21 | 10 | 2 |
| United Kingdom | H | 7 - 10 | 30 | 2 |
| United States of America | J | 10 - 14 | 30 | 2 |
| Uruguay | L | 13 - 16 | 10 | 2 |
| Uzbekistan | M | 12 - 14 | 10 | 2 |
| V Vanuatu | M | 12 - 14 | 10 | 2 |
| Vatican | K | 18 - 25 | 10 | 2 |
| Venezuela | L | 13 - 16 | 10 | 2 |
| Viet Nam | B | 7 - 22 | 30 | 3 |
| Virgin Islands (USA) | L | 13 - 16 | 10 | 2 |
| Y Yemen | M | 11 - 16 | 30 | 3 |
| Z Zambia | M | 12 - 14 | 30 | 3 |
| Zimbabwe | M | 12 - 16 | 10 | 2 |

Delivery time quoted is estimated only.
All items may be subject to customs inspection which may require additional days.
Delivery time is subject to change without prior notice.

***Legend**
Max WT (KG) - Maximum Weight (kilograms)
Max DI (M) - Maximum Dimension (metres)

All packages have maximum size of either 2M or 3M
• 2M - max length 1.05m; max length plus girth (2W + 2H) must not exceed 2M.
• 3M - max length 1.50m; max length plus girth (2W + 2H) must not exceed 3M.

Country/Destination Zone Chart

| COUNTRIES | ZONE | DELIVERY TIME (estimated working days) | MAX WT* (KG) | MAX DI* (M) | COUNTRIES | ZONE | DELIVERY TIME (estimated working days) | MAX WT* (KG) | MAX DI* (M) | COUNTRIES | ZONE | DELIVERY TIME (estimated working days) | MAX WT* (KG) | MAX DI* (M) |
|---------------------------------------|------|--|--------------|-------------|--------------------------------|------|--|--------------|-------------|-------------------------------------|------|--|--------------|-------------|
| A Afghanistan | M | 6 - 8 | 30 | 3 | G Ghana | M | 3 - 7 | 30 | 2 | O Oman | M | 3 - 5 | 30 | 3 |
| Albania | K | 4 - 6 | 30 | 3 | Gibraltar | K | 4 - 6 | 30 | 3 | P Pakistan | F | 3 - 11 | 30 | 3 |
| Algeria | M | 7 - 9 | 30 | 3 | Greece | I | 3 - 10 | 30 | 3 | Palau | M | 14 - 15 | 30 | 3 |
| American Samoa | M | 10 - 11 | 30 | 2 | Greenland | L | 8 - 10 | 30 | 3 | Panama | L | 3 - 5 | 30 | 3 |
| Andorra | K | 8 - 10 | 30 | 3 | Grenada | L | 10 - 15 | 30 | 3 | Papua New Guinea | M | 5 - 11 | 30 | 3 |
| Angola | M | 5 - 6 | 30 | 3 | Guadeloupe | L | 4 - 7 | 30 | 2 | Paraguay | L | 8 - 10 | 30 | 3 |
| Anguilla | L | 10 - 11 | 30 | 3 | Guam | M | 4 - 5 | 30 | 3 | Peru | L | 4 - 11 | 30 | 3 |
| Antigua and Barbuda | L | 6 - 7 | 30 | 3 | Guatemala | L | 10 - 11 | 30 | 3 | Philippines | B | 2 - 7 | 30 | 3 |
| Argentina | L | 6 - 13 | 30 | 2 | Guinea | M | 10 - 11 | 30 | 3 | Poland | I | 3 - 8 | 30 | 2 |
| Armenia | K | 6 - 8 | 30 | 3 | Guinea-Bissau | M | 10 - 11 | 30 | 3 | Portugal | I | 3 - 7 | 30 | 2 |
| Aruba | L | 10 - 11 | 30 | 3 | Guyana | L | 10 - 11 | 30 | 3 | Puerto Rico | L | 10 - 11 | 30 | 3 |
| Australia | G | 2 - 6 | 30 | 2 | H Haiti | L | 10 - 11 | 30 | 3 | Q Qatar | M | 2 - 7 | 30 | 2 |
| Austria | I | 2 - 5 | 30 | 3 | Honduras | L | 10 - 11 | 30 | 3 | R Reunion | M | 5 - 7 | 30 | 3 |
| Azerbaijan | K | 3 - 12 | 30 | 2 | Hong Kong | C | 2 - 3 | 30 | 3 | Romania | I | 3 - 8 | 30 | 2 |
| B Bahamas | L | 2 - 8 | 30 | 3 | Hungary | I | 3 - 5 | 30 | 3 | Russian Federation | K | 8 - 15 | 30 | 2 |
| Bahrain | M | 5 - 7 | 30 | 3 | I Iceland | I | 2 - 6 | 30 | 2 | Rwanda | M | 6 - 8 | 30 | 3 |
| Bangladesh | F | 3 - 10 | 20 | 2 | India | F | 2 - 8 | 30 | 3 | S Saint Kitts and Nevis | L | 6 - 8 | 30 | 3 |
| Barbados | L | 5 - 8 | 30 | 2 | Indonesia | B | 2 - 8 | 30 | 2 | Saint Lucia | L | 6 - 8 | 30 | 3 |
| Belarus | I | 6 - 11 | 30 | 2 | Iran (the Islamic Republic of) | M | 3 - 11 | 30 | 2 | Saint Vincent and Grenadines | L | 6 - 8 | 30 | 3 |
| Belgium | I | 3 - 6 | 30 | 3 | Ireland | I | 3 - 6 | 30 | 3 | Samoa | M | 6 - 7 | 30 | 2 |
| Belize | L | 4 - 8 | 30 | 3 | Israel | M | 5 - 8 | 30 | 2 | San Marino | I | 8 - 10 | 30 | 3 |
| Benin | M | 3 - 5 | 30 | 3 | Italy | I | 2 - 7 | 30 | 2 | Sao Tome and Principe | M | 10 - 11 | 30 | 3 |
| Bermuda | L | 6 - 7 | 30 | 2 | J Jamaica | L | 5 - 8 | 30 | 3 | Saudi Arabia | M | 2 - 5 | 30 | 3 |
| Bhutan | F | 8 - 10 | 30 | 3 | Japan | E | 2 - 4 | 30 | 3 | Senegal | M | 3 - 6 | 30 | 3 |
| Bolivia | L | 10 - 11 | 30 | 3 | Jordan | M | 3 - 5 | 30 | 3 | Serbia (Rep) | K | 3 - 9 | 30 | 2 |
| Bosnia Herzegovina | K | 5 - 7 | 30 | 3 | K Kazakhstan | M | 7 - 10 | 30 | 3 | Seychelles | M | 4 - 12 | 30 | 3 |
| Botswana | M | 3 - 5 | 30 | 3 | Kenya | M | 3 - 10 | 30 | 2 | Sierra Leone | M | 10 - 11 | 30 | 3 |
| Brazil | L | 4 - 8 | 30 | 2 | Kiribati | M | 8 - 10 | 30 | 3 | Sint Maarten | L | 8 - 10 | 30 | 3 |
| Brunei Darussalam | B | 2 - 5 | 30 | 3 | Kuwait | M | 2 - 11 | 30 | 3 | Slovakia | K | 3 - 8 | 30 | 3 |
| Bulgaria | I | 4 - 10 | 30 | 3 | Kyrgyzstan | M | 10 - 11 | 30 | 3 | Slovenia | I | 2 - 7 | 30 | 2 |
| Burkina Faso | M | 4 - 6 | 30 | 3 | L Lao (People Dem Rep) | F | 8 - 10 | 30 | 2 | Solomon Islands | M | 8 - 10 | 30 | 3 |
| Burundi | M | 3 - 6 | 30 | 3 | Latvia | K | 2 - 6 | 30 | 3 | South Africa | M | 3 - 11 | 30 | 3 |
| C Cambodia | F | 3 - 6 | 30 | 3 | Lebanon | M | 8 - 11 | 30 | 3 | South Korea (Rep) | E | 2 - 3 | 30 | 3 |
| Cameroon | M | 5 - 6 | 30 | 3 | Lesotho | M | 10 - 11 | 30 | 3 | Spain | I | 3 - 6 | 30 | 2 |
| Canada | J | 3 - 7 | 30 | 3 | Liberia | M | 10 - 11 | 30 | 3 | Sri Lanka | F | 2 - 5 | 30 | 2 |
| Cape Verde | M | 10 - 11 | 30 | 2 | Libya | M | 10 - 11 | 30 | 3 | Sudan | M | 3 - 6 | 30 | 3 |
| Cayman Islands | L | 3 - 8 | 30 | 2 | Liechtenstein | K | 4 - 5 | 30 | 3 | Suriname | L | 8 - 10 | 30 | 3 |
| Central African Republic | M | 10 - 11 | 30 | 2 | Lithuania | K | 2 - 10 | 30 | 3 | Swaziland | M | 10 - 11 | 30 | 3 |
| Chad | M | 4 - 6 | 30 | 2 | Luxembourg | I | 2 - 6 | 30 | 3 | Sweden | I | 2 - 7 | 30 | 3 |
| Chile | L | 5 - 8 | 30 | 3 | M Macao | C | 2 - 4 | 30 | 3 | Switzerland | I | 2 - 6 | 30 | 3 |
| China (People's Rep) | D | 2 - 6 | 30 | 3 | Macedonia | K | 5 - 6 | 30 | 3 | Syrian Arab Republic | M | 8 - 9 | 30 | 3 |
| Colombia | L | 4 - 13 | 30 | 3 | Madagascar | M | 4 - 6 | 30 | 2 | T Taiwan | C | 2 - 3 | 30 | 3 |
| Comoros | M | 10 - 11 | 30 | 3 | Malawi | M | 2 - 8 | 30 | 3 | Tajikistan | M | 10 - 11 | 30 | 3 |
| Congo | M | 10 - 11 | 30 | 2 | Malaysia | A | 2 - 4 | 30 | 3 | Tanzania (United Rep) | M | 6 - 8 | 30 | 3 |
| Cook Islands | M | 10 - 11 | 30 | 3 | Maldives | F | 4 - 6 | 30 | 3 | Thailand | B | 2 - 3 | 30 | 3 |
| Costa Rica | L | 4 - 7 | 30 | 3 | Mali | M | 3 - 6 | 30 | 3 | Togo | M | 10 - 11 | 30 | 3 |
| Côte d'Ivoire | M | 5 - 6 | 30 | 2 | Malta | K | 3 - 7 | 30 | 2 | Tonga | M | 10 - 11 | 30 | 3 |
| Croatia | K | 2 - 8 | 30 | 2 | Mariana Islands | M | 14 - 15 | 30 | 3 | Tortola (British Virgin Islands) | L | 10 - 11 | 30 | 3 |
| Cuba | L | 8 - 10 | 30 | 3 | Marshall Islands | M | 10 - 11 | 30 | 3 | Trinidad and Tobago | L | 3 - 11 | 30 | 3 |
| Curacao | L | 8 - 10 | 30 | 3 | Martinique | L | 8 - 10 | 30 | 3 | Tunisia | M | 10 - 11 | 30 | 3 |
| Cyprus | I | 4 - 6 | 30 | 3 | Mauritania | M | 10 - 11 | 30 | 3 | Turkey | M | 3 - 12 | 30 | 2 |
| Czech Republic | K | 3 - 6 | 30 | 3 | Mauritius | M | 2 - 7 | 30 | 2 | Turkmenistan | M | 10 - 11 | 30 | 3 |
| D Democratic Republic of Congo | M | 14 - 15 | 30 | 3 | Mexico | J | 4 - 8 | 30 | 2 | Turks and Caicos Islands | L | 8 - 10 | 30 | 3 |
| Denmark | I | 2 - 4 | 30 | 3 | Micronesia | M | 10 - 11 | 30 | 3 | Tuvalu | M | 10 - 11 | 30 | 3 |
| Djibouti | M | 5 - 7 | 30 | 3 | Moldova | K | 6 - 8 | 30 | 3 | U UAE (United Arab Emirates) | M | 2 - 6 | 30 | 3 |
| Dominica | L | 6 - 9 | 30 | 3 | Monaco | K | 2 - 7 | 30 | 3 | Uganda | M | 3 - 7 | 30 | 3 |
| Dominican Republic | L | 8 - 10 | 30 | 3 | Mongolia | C | 3 - 11 | 30 | 3 | Ukraine | I | 4 - 11 | 30 | 3 |
| E Ecuador | L | 7 - 10 | 30 | 3 | Montenegro | K | 8 - 10 | 30 | 3 | United Kingdom | H | 2 - 5 | 30 | 2 |
| Egypt | M | 2 - 11 | 30 | 3 | Montserrat | L | 8 - 10 | 30 | 3 | United States of America | J | 3 - 6 | 30 | 2 |
| El Salvador | L | 8 - 10 | 30 | 3 | Morocco | M | 3 - 10 | 30 | 3 | Uruguay | L | 6 - 8 | 30 | 3 |
| Equatorial Guinea | M | 10 - 11 | 30 | 3 | Mozambique | M | 8 - 10 | 30 | 3 | Uzbekistan | M | 6 - 8 | 30 | 3 |
| Eritrea | M | 10 - 11 | 30 | 3 | Myanmar | F | 2 - 4 | 30 | 2 | V Vanuatu | M | 8 - 10 | 30 | 2 |
| Estonia | K | 2 - 5 | 30 | 3 | N Namibia | M | 4 - 8 | 30 | 3 | Venezuela | L | 4 - 6 | 30 | 3 |
| Ethiopia | M | 10 - 11 | 30 | 3 | Nauru | M | 10 - 11 | 30 | 2 | Viet Nam | B | 2 - 6 | 30 | 3 |
| F Falkland Islands | L | 14 - 15 | 30 | 3 | Nepal | F | 4 - 11 | 30 | 3 | Virgin Islands (USA) | L | 10 - 11 | 30 | 3 |
| Faroe Islands | K | 8 - 10 | 30 | 3 | Netherlands | I | 2 - 7 | 30 | 3 | Y Yemen | M | 2 - 7 | 30 | 3 |
| Fiji | M | 5 - 7 | 30 | 3 | New Caledonia | M | 4 - 8 | 30 | 2 | Z Zambia | M | 5 - 7 | 30 | 3 |
| Finland | I | 3 - 7 | 30 | 3 | New Zealand | G | 3 - 6 | 30 | 3 | Zimbabwe | M | 8 - 10 | 30 | 3 |
| France | I | 3 - 6 | 30 | 3 | Nicaragua | L | 8 - 10 | 30 | 3 | | | | | |
| French Guiana | L | 8 - 10 | 30 | 3 | Niger | M | 10 - 11 | 30 | 3 | | | | | |
| French Polynesia | M | 4 - 7 | 30 | 3 | Nigeria | M | 6 - 8 | 30 | 3 | | | | | |
| G Gabon | M | 10 - 11 | 30 | 3 | Niue | M | 10 - 11 | 30 | 3 | | | | | |
| Gambia | M | 5 - 7 | 30 | 3 | Norfolk Island | M | 10 - 11 | 30 | 3 | | | | | |
| Georgia | K | 8 - 10 | 30 | 3 | North Korea (Dem People's Rep) | E | 4 - 7 | 30 | 3 | | | | | |
| Germany | I | 2 - 7 | 30 | 3 | Norway | I | 3 - 6 | 30 | 3 | | | | | |

Delivery time quoted is estimated only.
All items may be subject to customs inspection which may require additional days.
Delivery time is subject to change without prior notice.

***Legend**
Max WT (KG) - Maximum Weight (kilograms)
Max DI (M) - Maximum Dimension (metres)

All packages have maximum size of either 2M or 3M
• 2M - max length 1.05m; max length plus girth (2W + 2H) must not exceed 2M.
• 3M - max length 1.50m; max length plus girth (2W + 2H) must not exceed 3M.