USER GUIDE: PRESTIGE SERIES



Deck Tiles For Outdoor Terraces

The quickest and easiest solution for your terraces!

TO/GO

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Before starting the installation of the Deck TO/GO tiles, the customer must read this guide in full, in order to fully understand the requirements and steps to follow in order to obtain a proper installation.

RULES:

If in doubt on the quality of the product, do not install it. The defective materials will be replaced under warranty, only if they have not been installed or altered. Before proceeding to the installation, you need to verify the conformity of your merchandise in terms of essence, dimension, color and quantity. The wood must not be laid directly on the ground, to prevent the wood from rotting. It is mandatory to leave a minimal space between the ground and the tile, by installing a spacer nail, a connector or a pedestal.

INSTALLATION:

First step; choose your tile:

Available wood species: Acacia, Amargo, Dragon Wood or Cumaru.

Possible dimensions: 2'X2', 2'X4' or 4'X4'.



Second step; proceed to the installation of your tiles on your existing concrete terrace, your roof top terrace or in your yard. The different possible types of installations:

Installation on the ground, on a balcony or on an existing wood structure: You can install your module directly on concrete, or existing structure without extra accessories. However, we recommend you purchase a DTG Nail Kit sku #8423 I 503 I 054. These nails are perfect for preserving the space between the sub-structure and the concrete, or any other flat surface which is not prone to accumulate water. If water does accumulate, your wood may rot, and may not be

covered by our warranty. Another option for an installation directly on the ground, is to use the DTG-SO Connector sku #8423 | 5030248. The connectors will allow you to have the perfect space between your tiles, as well as to hold them together. The connectors can easily be cut off, using an cutter knife, when you only need a section.

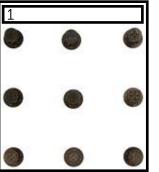


LOW ADJUSTABLE TERRACE (see page 9 for more infos)

You can install your module on a relatively flat surface, such as existing concrete slabs, rocks, or a roof top installation. All you need to do is purchase DTG-S1 Adjustable Pedestal Support sku #842315030125 (35-60 mm) or DTG-S3 Adjustable Pedestal Support sku #842315030156 (70-110 mm), and add them under the tiles, one in each corner or at every 2' for a better load distribution. These adjustable pedestal supports are compatible with the Top Tile Connector sku #842315030255 or the DTG-S3 Spacer Tabs sku #842315030026. To add more height you can use the DTG-S5 Extender sku #842315030095. Add as much as you want to elevate your deck.



Example of the installation of a low adjustable terrace module using DTG-S3 Adjustable Pedestal Support sku# 8423 | 5030 | 56 (70-1 | 10 mm) as well as 2'X2' Cumaru Tiles sku # 8423 | 504 | 1084. The adjustable pedestal supports are installed every 2', and the tiles are laid directly on them.











BEFORE THE INSTALLATION:

- Ensure of the quality of the wood (see warranty);
- Ensure of the quality of the hardware.

DURING THE INSTALLATION:

- If the patio is adjacent to the house, it is recommended to start laying from the side attached to the house. This will allow, if necessary, to cut the tile closest to the house, and to hide that cut with a molding, if desired;
- Ensure of the alignment and of complete support of the tiles.
- Assemble the tiles by screwing them together, using the pre-pierced holes and/or the hardware chosen or required. The installation of additional screws requires pre-piercing, especially on the end boards;
- Apply a compatible oil to the end of the planks that have been cut. Most oils are generally compatible, but to ensure there are no reactions, you can do an application test a few days before.

AFTER THE INSTALLATION:

- In order to preserve the aesthetic qualities of the wood, it is recommended to apply a finishing product every year or so. Indeed, like any other type of wood, exotic wood may gray or become darker under the effect of sunlight.
- -Exotic wood are very hard, but it is possible that the wood cracks or splits. This is not covered by warranty.

Pro Tips!

- Ensure you have a clear and verified departure sketch. This is key to your success. Don't worry if you made a mistake, the system is easy to assemble and to take apart really easily.
- Check every step the correctness of the installation.
- It is possible to do any cutting of the tiles. Do not forget to remove the screws of your cutting area. It is important to solidify the tile to weakened places, and perform pre-drilling of 1/8 for any addition of new screws.

WARNINGS

- * The installation is the client's responsibility. He may use the services of a professional and/or an entrepreneur if needed.
- * All installations must be approved by an architect and an engineer in structure, and must comply with the building code and municipal laws.
- * Deck TO/GO is not responsible for the installation of the terrace.
- * The stability of the installation remains the responsibility of the client. For installations directly on the ground, you can use stakes and cables to brace everything.
- * For the Decks standing against an existing structure, (a house, or an existing patio with a foundation), the bracing of the patio every 4' will eliminate movement.
- * Railing must be installed around the perimeter of your Deck, for all installation 8" or higher. Please consult municipal regulations.
- * For installations 12" or higher, we recommend adding wood planks (treated, cedar, hard wood) in order to brace the structure and eliminate the introduction of wind that could raise the structure.
- * Once the perimeter is closed, it will be watertight and safe. A movement could be felt, when the terrace is sought.

STRUCTURAL ELEMENTS TO TAKE INTO CONSIDERATION (TERRACES, ROOF-TOP TERRACES):

- * Any structural defect during construction could result in a refusal of warranty.
- * The structural elements consist of: The ground, its consistency, its irrigation and leveling. It is the consumer's responsibility to ensure of the soil's consistency and irrigation.
- * The leveling of the ground, the installation of a geotextile membrane, and the installation of a bed of rocks are recommended in order to facilitate irrigation, and to maintain the underpinning clean and well ventilated.
- * The installation of a roof top terrace must be approved by an engineer in structure. Furthermore, the dispersion of the fillers, must be installed according to the recommendations of the roof manufacturer. You can purchase, on request, load balancing plates made out of wood, rubber, steel or other according to your engineer's specifications.
- * We recommend applying an additional layer of TPO membrane (about 8"X8") below the adjustable pedestal support.

MAINTENANCE:

In order to preserve the aesthetic qualities of the wood, it is recommended to apply a finishing product every year or so. The first year, the finishing product should be applied after 90 days more or less, of exposure to the sun. All the plank seals must be sealed with the finishing products before the installation.

As with any other type of landscaping, an accumulation of dirt may occur. Furthermore the horizontal surface are more exposed to the elements and more prone to wear. a periodic cleaning might be necessary.

Simply clean with a garden hose and/or a mild cleaning product. Do not use a pressure washer or a solvent. Most manufacturers of UV treatment and dyeing products are reluctant to give extensive warranties on their products, regarding horizontal surfaces. The finishing products often erode as time passes. In order to maintain the aesthetics of your patio, it is recommended to apply a treatment every year. A cleaning of the surface prior to the application is necessary.



WARRANTY:

Warranty for residential use:

The wood will not rot!
Our warranty against rotting:
DRAGON WOOD: I YEAR

AMARGO : 3 YEARS CUMARU : 5 YEARS AVERAGE DURABILITY OF THE PRODUCT AGAINST ROTTING
This is not a warranty.

DRAGON WOOD: 10 TO 20 YEARS

AMARGO: 20 TO 30 YEARS

- I. Subject to the terms and conditions of this document, Infrastructure Deck TO/GO inc. guarantees exotic wood tiles decay for a specified period, depending on the species of wood, and this from the date of purchase. If the tile is used or installed in direct contact with the ground, concrete, bricks, or immersed in water the warranty does not apply. The warranty only applies to the tiles which have been pre-oiled in the Infrastructure Deck TO/GO inc. manufacture. If for a reason or another the coating is not installed according to the installation guide, Infrastructure Deck TO/GO inc. will offer no warranty on the product. The customer acknowledges that TO/GO tiles are exotic wood products which are subject to crack, expand, contract, have variations in the wood grain and texture, as well dimensional variations in the wood machining. All claims must be addressed to Infrastructure Deck TO/GO inc. Infrastructure Deck TO/GO inc. reserves the right to inspect the product prior to any repairs whatsoever, and confirm later if the product is covered by warranty or not.
- 2. The assembly of the tiles is covered by warranty I year following the date of purchase. In its sole discretion. Infrastructure Deck TO/GO inc. will provide a sufficient quantity of planks or tiles to replace the surface that has rotted.
- 3. If a product is judged unsatisfactory or defective, communicate with the store where the product was bought before proceeding to the installation. Should there be problems with the retailer, send an email to info@decktogo.com. Infrastructure Deck TO/GO inc. offers no warranties on defective materials which have already been installed. Infrastructure Deck TO/GO inc assumes no responsibility for any consequential or special damages or for other expenses (membranes, construction papers, laths, insulation, caulking, fasteners, etc.) whatsoever that may result in the application of this guarantee.
- 4. By purchasing the Infrastructure Deck TO/GO inc. products, the buyer accepts the warranty and recognizes that this warrant replaces any other representation, guarantee or condition, express or implied, statutory or otherwise.

WARRANTY(continued):

- 5. Any claim made under this warranty, must be made in writing by purchaser, during the warranty period, and must include the original invoice of the product. The quantity of the replacement product will be equal to the quantity of product needed the replace the rotted product. the terms of this will not be transferable to subsequent purchasers of the residential or commercial building where the product has been installed.
- 6. Any type of modification, (holes, sawing, piercing, coating, other than recommended), done to the TO/GO products will completely void the warranty.
- 7. TO/GO offers no warranty to the products installed less than de 15 Miles or 24 KM of coastal salt waters.
- 8. The guarantee is for residential use, and is limited to 1 year for commercial use, for all wood species.
- 9. In order to preserve the guarantee, you need to oil your product every 12 months. You need to keep your proof of purchase, of the finishing products that were bought, in order to keep this guarantee valid. It is important to respect the oils and cleaner's manufacturer's directions
- ***All installations must be approved by an architect and an engineer in structure, and must comply with the building code and municipal by laws.***

