

# Returns & Exchanges Our Customers

• All returns and exchanges must be in new condition and in original packaging. •

## It's Easy

**1.**

Fill out this form

**2.**

Send form & item(s) to:  
**Woodzee Inc.**  
**112 W 2nd St.**  
**Chico, CA 95928**

**3.**

We will review  
 and contact you.

## Questions?



**Call Us**  
 (877) 370-1777  
 M-F 9am-5pm PST



**Email Us**  
 cs@woodzee.com

## Disclaimers

**Free Returns For U.S. Customers**, returns postmarked within 14 days of delivery ship free.

**All returns and exchanges** must be in new condition and in original packaging.

**If your item is not eligible** for return or exchange, you may be able to save 50% on your next purchase with the Woodzee Recycle Program. Find more information at woodzee.com/recycle-program.



## Return

In the space below, write the name, quantity and return code for each item being returned or exchanged. Please use the return codes provided below:

- |  |                                     |                  |
|--|-------------------------------------|------------------|
| 1 - Looks different than image on site | 4 - Product quality not as expected | 7 - Doesn't fit  |
| 2 - Wrong item shipped                 | 5 - Price too high                  | 8 - Item missing |
| 3 - Color not as expected              | 6 - Arrived damaged                 | 9 - Didn't like  |

Item Name	Qty.	Return Code

## Exchange

In the space below, write the name and quantity of each new item. If you wish to secure your exchange item, please email [cs@woodzee.com](mailto:cs@woodzee.com). We will confirm if the item is in stock and hold the item for 7 business days. If we do not receive your exchange within 7 business days, the item will go back in stock.

Item Name	Qty.

## Customer Information

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Email \_\_\_\_\_ Phone \_\_\_\_\_ Order Number: \_\_\_\_\_

**Check One:**  
 U.S. Customer  International