

## HYDRO FLOSS® LIMITED WARRANTY



Oral Care Technologies, Inc. ("Company") warrants this Hydro Floss® oral irrigator ("Product") against defects in material and/or workmanship as follows:

For a period of One (1) year from the date of retail purchase, Company will, at **ITS SOLE AND ABSOLUTE OPTION**, repair or replace the defective Product at no charge through its Service Center.

### **TO OBTAIN WARRANTY SERVICE:**

Return the Product **postage PRE-PAID** to the Company's Service Center. It should be addressed as follows:

Oral Care Technologies, Inc.  
Attn: Service Center  
3681 Pine Lane SE  
Bessemer, AL 35022

1. Include a copy of the dated bill of sale, receipted invoice or valid form of Proof of Purchase which indicates the Product is within the warranty period.
2. Include a description of the problem or issue you are experiencing.
3. Include your return address and a daytime telephone number. If you would like to receive tracking information for your return shipment, please also include a valid email address.

**In some cases, we can troubleshoot and resolve issues over the telephone. Before shipping your Hydro Floss® we suggest you call our Service Department at 205-733-1352 or 800-635-3594. You may also email your questions to [helpdesk@hydrofloss.com](mailto:helpdesk@hydrofloss.com).**

This warranty does not cover cosmetic damage or damage to any part of the Product that results from acts of God, accident, abuse, improper use or handling, alterations, service performed by unauthorized personnel, use of abrasive additives i.e. salt, baking soda, etc., and/or connection to an improper voltage supply.

Repair or replacement as provided under this warranty is the exclusive remedy of the consumer. Company will not be liable for any incidental or consequential damages resulting from the improper use of this Product. This warranty is expressly in lieu of and supersedes any other warranties, expressed or implied. There are no warranties which extend beyond the description of the face hereof and no person, representative or firm is authorized to commit Company to further liability or obligation. This warranty gives you specific legal rights. You may have other rights which vary from state to state.

See reverse for Extended Warranty offer.