

# WARRANTY COVERAGE



**GORMAN-RUPP**

**PUMPS**

**GORMAN-RUPP**



**THE GORMAN-RUPP COMPANY • MANSFIELD, OHIO**  
GORMAN-RUPP OF CANADA • ST. THOMAS, ONTARIO, CANADA

## EXTENT AND DURATION OF WARRANTY

### COVERAGE

The Gorman-Rupp Company or Gorman-Rupp of Canada Limited (herein individually referred to as "Gorman-Rupp") each individually warrant that its products and parts shall be free from defects in material and workmanship for the various periods specified in Addendum 1 – Warranty Periods beginning: (a) for pumps and parts on the date of purchase by the original end user; or (b) for pump stations, industrial pump packages, and fiberglass reinforced polyester enclosures on the date of acceptance by the purchaser or the purchaser's authorized agent, or sixty (60) days after installation, or ninety (90) days after shipment from the factory, whichever occurs first. In addition to defects in material and workmanship, fiberglass reinforced polyester enclosures are warranted to be resistant to rust, corrosion, corrosive soils, effects of airborne contamination or physical failures occurring in normal service for the period of the pump station warranty. This Limited Warranty shall be valid only when installation is made and use and maintenance is performed in accordance with Gorman-Rupp recommendations. In the case of pump stations and pump packages, in order for this Limited Warranty to be valid, a Start-Up Report completed by an authorized Gorman-Rupp agent must be received by Gorman-Rupp within thirty (30) days of the initial date the unit is placed into service.

### EXCEPTIONS TO COVERAGE

• This Limited Warranty shall not apply to the following products and parts: engines, motors, trade accessories and other products, components or materials not manufactured by Gorman-Rupp. Any warranty for these products and parts shall be provided by the manufacturer(s) of those products and parts. With respect to submersible pumps, the pump and motor are an integral unit and are therefore warranted as a unit. However, with respect to the electrical components in submersible pumps, this warranty is valid only when electrical controls for the pump have been approved and/or provided by Gorman-Rupp, or are appropriately designed and built to operate the pumps based on pump data provided by Gorman-Rupp. With respect to Pump Stations, all components installed in the Pump Station by Gorman-Rupp are an integral unit and are therefore warranted as a unit. Items normally consumed in use, and wear and tear resulting from normal use are not covered by this Limited Warranty.

• This Limited Warranty shall not apply to any Gorman-Rupp product or part which: (a) has been subjected to misuse, misapplication, alteration, neglect, or physical damage resulting from these causes (b) has been installed, operated, used, and/or maintained in a manner which is not in accordance with Gorman-Rupp's printed recommendations, including but not limited to operation of equipment without being connected to monitoring components provided with the product or damaged as the result of defective power supply, improper electrical protection, faulty installation, improper installation, ordinary wear and tear, corrosion or chemical attack, an Act of God, an Act of War or Terrorism or has been damaged as the result of the use with equipment not sold by Gorman-Rupp and/or not approved by Gorman-Rupp for use with the product.

• This Limited Warranty does not cover costs for any standard and/or scheduled maintenance, nor does it cover parts that, by nature of their function, require replacement as a result of normal wear (e.g., Wear Parts), unless a determination of defect in material or workmanship is made by Gorman-Rupp. Wear Parts include, but are not limited to, impellers, wear plates, wear rings, seals, volutes, diffusers, oil, grease, and/or other items which are required for operation of the pump or pump station and are subject to regular inspection and maintenance.

• Determination of coverage or exceptions to coverage are solely at the option of Gorman-Rupp.

## LIMITATIONS

**GORMAN-RUPP'S SOLE AND EXCLUSIVE WARRANTY WITH RESPECT TO ITS PRODUCTS AND PARTS IS THIS LIMITED WARRANTY. THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESS AND/OR IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE.**

**EQUIPMENT SELECTED OR SUPPLIED BY OTHERS AND INCORPORATED INTO A GORMAN-RUPP PUMP STATION OR ENCLOSURE IS NOT COVERED BY THIS LIMITED WARRANTY. ANY WARRANTY APPLICABLE TO EQUIPMENT SELECTED OR SUPPLIED BY OTHERS WILL BE LIMITED SOLELY TO THE WARRANTY, IF ANY, PROVIDED BY THE MANUFACTURER OF THE EQUIPMENT.**

## EXCLUSIVE REMEDY AND DAMAGES

The sole and exclusive remedy for breach of this Limited Warranty by Gorman-Rupp, and the entire extent of its liability for such breach or for damages arising and/or resulting from the use of the products and parts covered by this Limited Warranty shall be as follows:

- **REPAIR OR REPLACEMENT:** If inspection shows that any Gorman-Rupp product or part covered under this Limited Warranty is defective in materials or workmanship, Gorman-Rupp shall repair or replace the defective product or part(s) at its option, without charge in the percentage indicated in **Addendum 1 – Warranty Periods**. The product or part(s) claimed to be defective must have been properly installed, maintained and used in accordance with the maintenance schedule and/or instructions contained in the manual which comes with the product. No allowance will be made for labor, freight, transportation or other charges incurred in connection with such repair or replacement.

- **TO OBTAIN THE ABOVE REMEDY:**

- Immediately notify Gorman-Rupp at the address below of the claimed defect in materials or workmanship and provide the serial number or date code of the product and/or part(s) and provide a copy of the invoice or bill of sale referencing the product and/or part by no later than the expiration date of the Limited Warranty period.

- Gorman-Rupp will advise whether inspection of the product and/or part(s) will be necessary and whether and how inspection, repair or replacement will be effected. If inspection is necessary, Gorman-Rupp will, at its discretion, provide field inspection by an authorized agent or require that the product or part(s) be sent freight prepaid to Gorman-Rupp at the address shown below. If the product or part is returned to Gorman-Rupp for inspection, return shipment of the repaired product or part(s) will be F.O.B. the address stated below.

- **DAMAGES:** Gorman-Rupp's liability for damages for breach of this Limited Warranty shall not exceed the amount of the purchase price of the product or part in respect to which damages are claimed. **IN NO EVENT SHALL GORMAN-RUPP BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES FOR BREACH OF THIS LIMITED WARRANTY OTHER THAN AS STATED HEREIN.**

Some states do not allow the exclusion or limitation of incidental or consequential damages. Accordingly, the above may not apply to you. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state and province to province.



[www.GRpumps.com](http://www.GRpumps.com)

*For additional copies please visit [www.GRpumps.com/warranty](http://www.GRpumps.com/warranty) or [www.GRcanada.com/warranty](http://www.GRcanada.com/warranty).*

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70 Burwell Road  
St. Thomas, Ontario N5P 3R7  
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# ADDENDUM 1 - WARRANTY PERIODS

PRODUCT		0 – 6 MONTHS*	7 – 12 MONTHS*	13 – 18 MONTHS*	19 – 24 MONTHS*	25 – 39 MONTHS*	40 – 60 MONTHS*	
PUMPS	O SERIES®	100%						
	10 SERIES®	100%						
	30 SERIES	100%						
	50 SERIES	100%						
	60 SERIES	100%						
	80 SERIES®	100%						
	D SERIES (DIAPHRAGM PUMPS)	100%						
	G SERIES™ (ROTARY GEAR)	100%						
	HS SERIES® (HYDRAULIC SUBMERSIBLE)	100%						
	J SERIES® – PUMP ONLY	100%						
	J SERIES® – PERMANENT MUNICIPAL INSTALLATION**		100%			50%	25%	
	JW SERIES	100%						
	M SERIES	100%						
	PRIME AIRE® (PA SERIES®)		100%					
	PRIME AIRE PLUS® (PAH SERIES®)		100%					
	ROTO-PRIME® SERIES (RD & RS SERIES)	100%						
	S SERIES	100%						
	S1 1/2 A3 (A), S2C3 (A), S2D3 (A) – (FROM THE OTS CATALOG)	100%						
	SC SERIES	100%						
	SE SERIES	100%						
	SE1 1/2 A3 (A), SE2C3 (A), SE2D3 (A) – (FROM THE OTS CATALOG)	100%						
	SF SERIES® – PUMP ONLY	100%						
	SF SERIES® – PERMANENT MUNICIPAL INSTALLATION**		100%			50%	25%	
	SH SERIES	100%						
	SM SERIES	100%						
	SILENT PUMP	Warranty period is based on pump model included in product						
	TANKLEENOR™	100%						
	T SERIES®	100%						
	SUPER T SERIES®				100%			
	U SERIES®	100%						
	SUPER U SERIES®				100%			
	ULTRA V SERIES®				100%			
VG & VGH SERIES	100%							
GORMAN-RUPP INDUSTRIES PUMPS (THROUGH THE OTS CATALOG)	100%							
STATIONS	RELIASOURCE® / COMPLETE GORMAN-RUPP PUMP & PACKAGE STATIONS***			100%				
	PRESSURE BOOSTER / PARTIAL / NON-STANDARD PUMP & PACKAGE STATIONS****	100%						
OTHER	RELIAPRIME™ BACK-UP SYSTEM			100%				
	PARTS	100%						
	LIFT STATION REMANUFACTURING KITS		100%					
	ROTATING ASSEMBLIES FOR SUPER T, SUPER U, & ULTRA V SERIES			100%				
	EXCHANGE STOCK PRODUCT	100%						
	REMANUFACTURED EQUIPMENT	Warranty period as agreed to at time of purchase						
	REPAIRS PERFORMED AT GORMAN-RUPP MANSFIELD	Parts and workmanship used in repairs only – warranty period for the remainder of original product warranty or 12 months, whichever is greater						

\* Proration periods are applied based on months after purchase, acceptance, shipment, or installation, as applicable. Percentages for proration periods define the amount of warranted costs to be borne by Gorman-Rupp.

\*\* Approved Permanent Municipal Installations are permanent pump installations and require appropriate controls documents at time of installation.

\*\*\* Pump & Package Stations require submission to Gorman-Rupp of Start-Up Report for this Limited Warranty to be in effect on the complete package. In the event that Start-Up Report is not submitted to Gorman-Rupp, each component in the package will be subject to its individual manufacturer warranty, if available.

\*\*\*\* Partial / Non-Standard Pump & Package Stations refer to packages using pumps other than those produced by Gorman-Rupp – Mansfield Division or Gorman-Rupp of Canada or using components other than those specified by Gorman-Rupp or excluding components specified by Gorman-Rupp.

GRpumps.com

The Gorman-Rupp Company and Gorman-Rupp of Canada  
Limited Warranty