



Job Description

The Quality Manager will manage all Quality functions for Esco Optics. Implement and manage the company quality vision, strategy and goals. Ensure that quality objectives are met. Must have excellent communication skills with both internal and external organizations and customers. Must have a tenacious attitude for achieving excellence in customer satisfaction, process and product quality and reliability.

Primary Position Responsibilities

- Manage the overall performance of the quality department team. Responsible for hiring, retaining, motivating and training the team to ensure the team performs at its' highest level.
- Manage the overall scope of any corporate quality compliance/certification program.
- Manage supplier quality assurance tasks and activities.
- Provide training and guidance to other groups relative to quality, process control, data collection, and statistical data analysis.
- Monitor and report high level quality and compliance data on an on-going basis relative to product, component, customer and supplier quality.
- Implement ongoing quality improvement processes working with interdepartmental teams.
- Work with sales team to review potential projects for manufacturability and specifications to determine quality requirements
- Manage and monitor internal CAR/RMA process within the company.
- Manage the implementation and execution of an effective failure analysis process.
- Manage and respond to quality issues with related groups such as Engineering and Customer Service.
- Write quality procedures as required.
- Manage the development and implementation of any customer required quality assurance plans or data.
- Respond/manage customer required quality questions or surveys. Manage customer and supplier satisfaction assessments through surveys, interviews and meetings.

Position Requirements

A minimum of 5 years recent experience in a quality environment with a manufacturing company; preferably in optics.

- Required experience dealing with quality planning and preferably ISO
- BS or BA Degree preferred but not required with relative job experience
- Ability to work in a fast-paced environment, adapt to changing priorities, meet deadlines, manage projects and multi-task effectively, working well under pressure
- Strong leadership and management skills

Esco Optics is an Equal Opportunity Employer - All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, disability status, protected veteran status, or any other characteristic protected by law.