

TOM BIHN

RETURN/REPAIR FORM

Please print, fill out this form, and include it with your return or repair.
If you have any questions, please call us at (800) 729-9607 or +1 (206) 652-4123.

Order Number (if available) _____

Original Purchaser's Address:

Name: _____

Address: _____

Phone #: _____

E-mail: _____

Send Return to (if different):

Name: _____

Address: _____

Additional Contact #: _____

Reason for return? _____

What would you like us to do with your item? Credit Repair

If item is not covered by our warranty, or not returnable due to damage/use, would you like the item returned to you? Yes No

IF THERE IS A REPAIR CHARGE, WE WILL CONTACT YOU TO MAKE PAYMENT ARRANGEMENTS.

THE FINE PRINT

- Items returned for repair must be clean: free of dirt, sand, strong odors etc.
- Ship returns/exchanges back to us in the same condition (new and unused) and preferably in the same box in which you received the item(s) -don't squeeze into a smaller box , as you can permanently crease the fabrics and foam, and then we can't give you credit.
- No return authorization is required, but please insure and track your return shipment.
- Want to exchange an order? We recommend placing a new order online and sending the bag you have now back for a refund.

Comments? Please use the reverse side of this form for any additional information you would like to provide.