



furniturestop.

Terms & Conditions Summary For this specific item:

Delivery & Returns Policy:

We choose to incorporate the delivery cost in the marketed prices for this item in order to make the buyers experience faster and more pleasant.

The Prices advertised include courier delivery costs of approximate £10.00 - £35.00 depending on the item .

Saturday Delivery:

Saturday deliveries are available on some of "furniturestop's" products - for all deliveries for Saturday please call 02082133025 to obtain quote from our friendly staff.

Missed Delivery:

If you miss the delivery of your order, you may incur a re-delivery charge as we have met our original delivery obligation with our first attempted delivery.

Canceled Delivery:

If the customer cancels the delivery for their order, they may still incur the total value of the delivery charge as we have met our original obligation by dispatching your goods on a next day basis; if the goods do not leave our warehouse/manufacturing plant and the order is canceled then no charge will be applicable.

Collections:

If any "furniturestop's" product requires being collected after the item has been delivered to the customer and there is no fault to the product a collection charge of £30.00 is applicable.

The customer must make the goods available and accessible for collection in the original packaging and the original, unassembled condition in which you received it, by us at a time when we will arrange with you and confirm with you. Goods assembled will be returnable however further charges apply*.

Goods cannot be returned if the customer has unpackaged, assembled or used the goods.

Please note that unwanted mattresses cannot be

returned once opened due to health laws. We reserve the right to send any returned mattresses back again if we believe they have been opened and/or used. {Continued..}



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If for any reason you are unhappy with your purchase you can return it to us in its original sealed packaged condition within 7 days of the date you received the item and we will issue a full refund for the price you paid for the item (minus original delivery and return delivery costs and our administration charge of 20% wherever made by FURNITURE STOP UK LTD, will still be payable by the customer).

If you wish to return the item simply because it was unwanted or unsuitable you will be charged both the outward and return carriage costs & the administration charge of 20%. You can expect a refund in the same form of payment originally used for the purchase within 21 days of our receiving your return. If you require an exchange, please place a new order.

Complaints:

In the unlikely event of a complaint of damaged goods, the Seller must be notified in writing within 2 days of delivery

We reserve the right to credit or replace any goods deemed by us to be faulty.

The liability of the Seller in the event of a complaint is limited to the value of the goods supplied.

Under no circumstances will consequential claims be entertained.

Please note: We are continually striving to improve the products available and as such reserve the right to change the specifications of any products at any time

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Additional charges per postcode area:

We are committed to getting your order delivered as fast, efficiently and as safely as possible.

Our standard delivery service (i.e. next working day standard prices) does not apply to certain postcodes. Additional shipping fee of £29.00 will inquire for these postcodes as well to cover the cost of the additional courier services and handling required for these areas. Please see below for a list of exceptions:

- AB - ABERDEEN
- BT- BELFAST
- DD- DUNDEE
- IM- ISLE OF MAN
- IV - INVERNESS
- JE- JERSEY
- KW- KIRKWALL, ORKNEY
- PA - PAISLEY
- PH- PERTH

At Your services

FurnitureStop UK Limited

