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*We suggest the use case modeling approach that is defined in the UML 2.0 standard, lends itself to the use of graphic facilitation and simulations techniques that can make the process more accessible for individuals who aren't familiar with, or inclined toward, modeling activities.*

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**MAKING ANALYTICS ACTIONABLE FOR FINANCIAL INSTITUTIONS, COGNIZANT**

**Course Name:** Model Scope with Use Case Diagrams

**Course Instructor:** Natasha Kordonska, CBAP

Self-Paced Study

Email Inquiries: [enquiries@converselink.com](mailto:enquiries@converselink.com)

ConverseLink, 1 King St. West, Suite 2401, Toronto, Ontario, M5H 1A1, Canada

## Course Description:

As Business Analysts, we have a lot of useful resources supporting us in our professional journeys. Professional associations, certifications, training, continuing education programs, and online resources all offer great information. But do you ever feel that you don't have enough time to keep up with the new information? You may bookmark the latest blog and save an interesting Business Analysis podcast, but never get around to exploring them.

Through our years of experience in the Business Analysis industry, we have applied a variety of techniques on projects with various degree of successes. In the end, we are able to provide you with informative and useful skills for creating better requirements using use cases in this self-paced study.

In this course, you will:

- **Focus on value:** The Use Case diagram technique guides all your elicitation and analysis activities, and help you stay laser focused on the business needs
- **Clear structure:** Using this technique enables you to model the scope of your project clearly and consistently around the goals of the users and interactions with other systems
- **Support for delivery methodologies:** Use case modeling enables Iterative and Waterfall methodologies, and is an industry standard technique for all ages
- **Case study:** Provides you with an opportunity to practice use case diagram techniques in the case study section of the course.



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## Course Benefits:

- Self-paced study at your own pace
- What is a use case diagram and why it is so powerful for defining the scope
- Know when to apply use case modeling
- Step-by-step process for creating use case diagrams
- Includes a practical case study.

## Target Audience:

- Anyone who wants to learn how to apply use case diagram techniques
- Business Analysts and any professionals performing the business analysis role on a project.



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**Course Instructor**  
Natasha Kordonska

## Instructor Bio:

Natasha Kordonska is a professor of Business Analysis at University of Toronto and George Brown College (part-time), and a Senior Manager of Business Analysis at a major Canadian bank. Natasha holds a M.A.Sc and has created and led a business analysis practice management team, pioneered centers of excellence and communities of practice, worked as a consulting business analyst and has been a requirements consultant on hundreds of projects. She has multiple years of experience in formal and informal training, coaching and mentoring business analysts including developing and delivering IIBA certified internal requirements training programs.

A CBAP member since 2008, Natasha has been a champion of the Business Analyst profession by regularly presenting at the IIBA Toronto chapter and Project Management Business Analysis World Toronto, and Building Business Capability conferences.



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Module	Module Objectives	Course Length: 60 mins
1: Use Case Modelling Overview	<ul style="list-style-type: none"> <li>Introduce Use Case Modelling technique; why it is so powerful for scoping system functional requirements; when it should be used</li> </ul>	
2: System Boundary	<ul style="list-style-type: none"> <li>Define and name your system boundary</li> </ul>	
3: Actors	<ul style="list-style-type: none"> <li>Define and name your actors; differentiate between primary and secondary actors</li> </ul>	
4: Use Cases	<ul style="list-style-type: none"> <li>Define and name your use cases</li> </ul>	
5: Summary and Case Study	<ul style="list-style-type: none"> <li>Summary and practice building use case diagrams</li> </ul>	

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