



*While writing use cases may seem time consuming and tedious, the result is a foundation for work by the analysis team, the development team, and the testing team. Use cases provide a valuable return on the analysis team's investment in time and resources.*



**10 REASONS WHY USE CASES ARE INDISPENSABLE TO YOUR SOFTWARE DEVELOPMENT PROJECT, TECH REPUBLIC**

**Course Name:** Create Better Requirements with Use Cases

**Course Instructor:** Natasha Kordonska, CBAP

Self-Paced Study

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## Course Description

As Business Analysts, we have a lot of useful resources supporting us in our professional journeys. Professional associations, certifications, training, continuing education programs, and online resources all offer great information. But do you ever feel that you don't have enough time to keep up with the new information? You may bookmark the latest blog and save an interesting Business Analysis podcast, but never get around to exploring them.

Through our years of experience in the Business Analysis industry, we have applied a variety of techniques on projects with various degree of successes. In the end, we are able to provide you with informative and useful skills for creating better requirements using use cases in this self-paced study.

In this course, you will:

- **Focus on value:** This technique will guide all your elicitation and analysis activities, and help keep you laser focused on the business needs
- **Clear structure:** Using this technique, you will be able to organize all your system requirements clearly and consistently around the goals of the users

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- Support all delivery methodologies: Use case modelling enables Iterative and Waterfall methodologies - essentially a technique for all ages
- Practical skills: You will work through a software development project as it's being delivered by a Business Analyst, named Laura, so that you can see use cases applied in a real-life scenario. You will also have an opportunity to practice use case techniques in the case study section

### Course Benefits:

- Flexible self-paced study
- What are use cases and why it's a powerful technique
- When to apply use cases
- Step-by-step process for creating a use case
- How to supplement use cases with data and business rules
- Practical case study

### Target Audience:

- Anyone who wants to learn how to apply use case techniques
- Business Analysts and any professionals performing the business analysis role on a project.



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**Course Instructor**  
Natasha  
Kordonska

## Instructor Bio:

Natasha Kordonska is a professor of Business Analysis at University of Toronto and George Brown College (part-time), and a Senior Manager of Business Analysis at a major Canadian bank. Natasha holds a M.A.Sc and has created and led a business analysis practice management team, pioneered centers of excellence and communities of practice, worked as a consulting business analyst and has been a requirements consultant on hundreds of projects. She has multiple years of experience in formal and informal training, coaching and mentoring business analysts including developing and delivering IIBA certified internal requirements training programs.

A CBAP member since 2008, Natasha has been a champion of the Business Analyst profession by regularly presenting at the IIBA Toronto chapter and Project Management Business Analysis World Toronto, and Building Business Capability conferences.

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Module	Module Objectives	Course Length: 90 mins
1 Use Case Overview and Introduction to Case Study	<ul style="list-style-type: none"> <li>Why use case approach</li> <li>Meet BA Laura and get to know her project</li> </ul>	
2 Use Case Structures	<ul style="list-style-type: none"> <li>Structure and main components of a use case</li> </ul>	
3 Pre-conditions	<ul style="list-style-type: none"> <li>Structure and main components of a use case</li> </ul>	
4 Basic Flows	<ul style="list-style-type: none"> <li>Define error and exception free flow of a use case</li> </ul>	
5: Alternative Flows	<ul style="list-style-type: none"> <li>Define all variations and exceptions of a use case</li> </ul>	
6: Post Conditions	<ul style="list-style-type: none"> <li>Define what must be true after execution of the use case</li> </ul>	
7: Use Cases and Data	<ul style="list-style-type: none"> <li>Supplement use case flows with data requirements</li> </ul>	
8: Use Cases and Business Rules	<ul style="list-style-type: none"> <li>Supplement use case flows with business rules requirements</li> </ul>	
9: Use Cases Tips and Case Study	<ul style="list-style-type: none"> <li>Useful tips for consistent use case writing</li> </ul>	

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