



## Returns Notification Form

We hope that you love what you have selected online, however we understand that sometimes items may, for some reasonable reason, need to be returned for replacement/exchange or credit voucher. If you are uncertain whether your exchange meets our return policy conditions, please call +61-7 43254438 and we will answer your specific query. We try to make the returns process as quick and simple as possible - we accept returns within 30 days of purchase.

### Personal details

Name .....

Purchasers name used if different from above .....

Order Number                                  Purchase Date.....

Phone number - (include area and country code) .....

Email address .....

Return mailing address .....

### Return Options (Please tick your selection)

**Replacement** - If your return is non damaged goods (see return conditions) please include a **pre-paid return satchel**. If no prepaid return satchel is supplied a shipping charge will be added to your exchange.

**Exchange** - If your return is non damaged goods (see return conditions) please include a pre-paid return satchel. If no prepaid return satchel is supplied a shipping charge will be added to your exchange.

**Receive a Store Credit** - This will be emailed to you and is valid for 6 months from date of issue. Credit vouchers are available to redeem online with a code that will be emailed to you upon receipt of the returned item.

### Section 1 - Items you are returning:

| QTY   | STORE TITLE & SKU | COLOUR/SIZE | REASON FOR RETURN | PRICE |
|-------|-------------------|-------------|-------------------|-------|
| ..... | .....             | .....       | .....             | ..... |
| ..... | .....             | .....       | .....             | ..... |

### Section 2 - Items you would like as replacement/exchange

| QTY   | STORE TITLE & SKU | COLOUR/SIZE | REASON FOR RETURN | PRICE |
|-------|-------------------|-------------|-------------------|-------|
| ..... | .....             | .....       | .....             | ..... |
| ..... | .....             | .....       | .....             | ..... |

Please scan or photograph this form and email it **within 30 days of your purchase** to [orders@sacredtreasures.com.au](mailto:orders@sacredtreasures.com.au). Please return all items in original condition with tags attached. **Include a printed copy of this completed form with your return item**, along with a copy of your receipt as proof of purchase. Make sure the package reaches us no later than **7 business days** from the date of emailing this Returns Notification Form.

Note: We specialise in many handcrafted items and it may be difficult to find an exact duplicate. If you need to discuss please call +61-7-43254438.

[www.sacredtreasures.com.au](http://www.sacredtreasures.com.au)

**Returns address:** Sacred Treasures, 6 Long Street, Point Vernon QLD 4655. Australia.