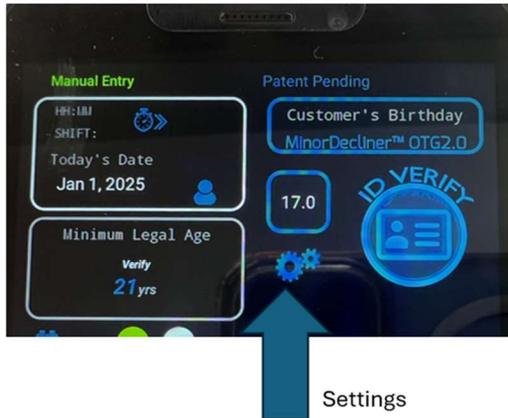
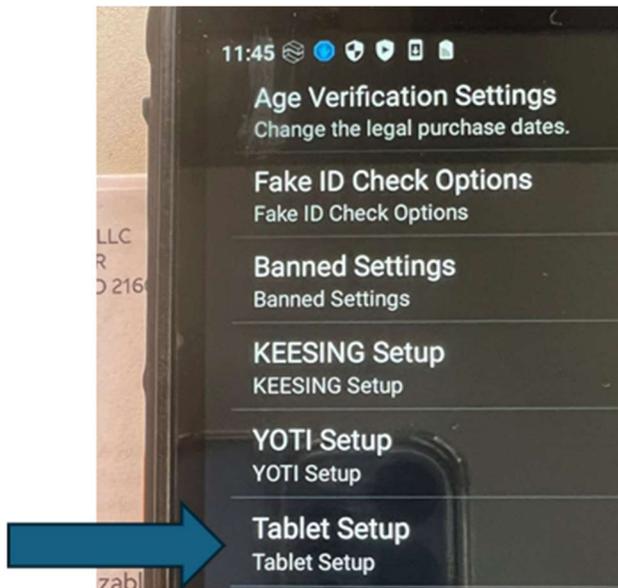


Here is how to resolve Honeywell token issue when a camera system will not scan

1. Touch the Gear (Settings) in the Minor Decliner app



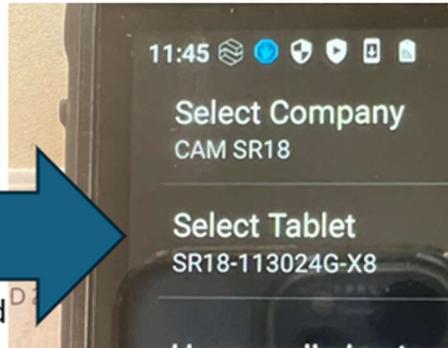
2. from App settings, Tablet Setup



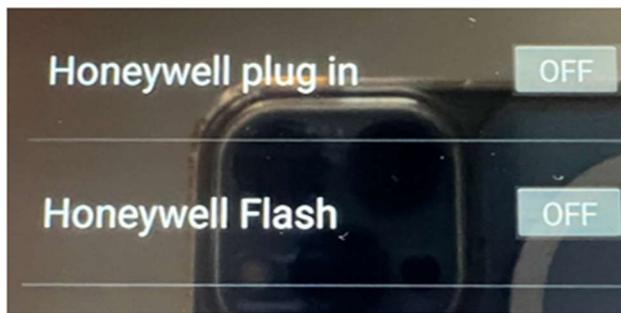
3. verify data is in tablet name

Verify a tablet
Is selected

If empty
Contact us
As added steps are needed



4. Verify Honeywell plug in is off



Confirm

5. Touch Honeywell plug in to turn on passcode is 221912. if that does not work try 7611



Touch to turn on

Passcode is 221912 or 7611

6. Honeywell should stay on

7. Touch triangle at the bottom 2 times and try a scan

Here is a video on how to do this

if this does not work, let me know and we can have a call to resolve

Here is a video that shows this

