



Minor Decliner

Trouble Shooting Guide

Countertop Version

Added Information and Trouble Shooting

How to videos are found by scanning the QR code below



If you want to adjust the Icons that appear on the Minor Decliner home screen, Email ron@minordecliner, and We will send a detailed video, And offer a support call if Needed

This is a listing of the current Videos

If your scanner is not scanning ID, video the video Below on how to reset the scanner



Desktop - how to use fake id question feature



Desktop - How to scan



Desktop - Tablet overview



Desktop - How to reset the scanner

Question 1 – Scanner not working

- If the scanner is not reading the ID, watch the video – it's a quick fix If you still need help, call or email as above.
- We like to do video calls to troubleshoot, so let us know if you have apple or android phone for the video call



Question 2

About Fake ID Checking

While it is difficult to forensically analyze all security features on an ID, Minor Decliner has tools in their systems that can help increase confidence in determining an IDs validity.

All our systems include Intelligent Fake Detection questions. While technology is a powerful tool, we shouldn't forget the intelligence and intuition of humans!

The Intelligent Fake Detection system is a list of questions retailers can ask when verifying an ID if there are any suspicions about the ID holder. Including questions like "what is your Zodiac sign"

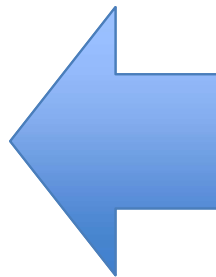
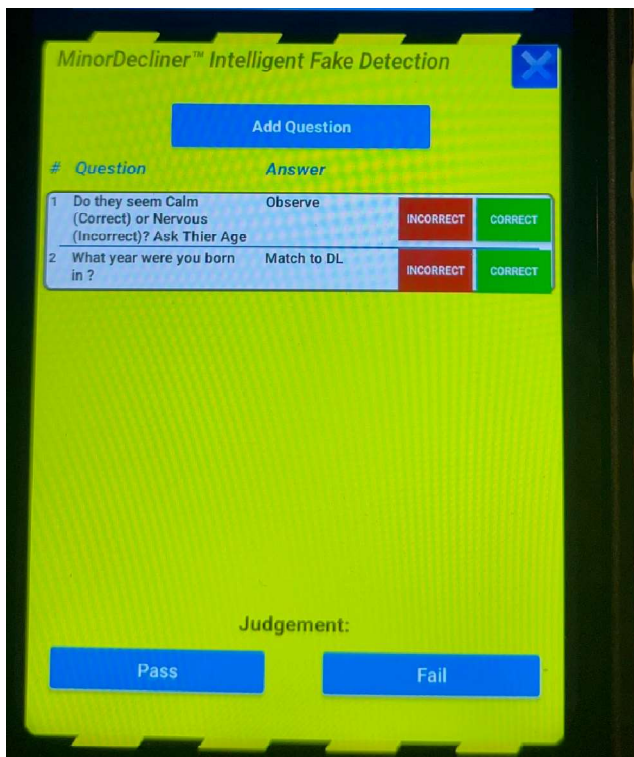
This can be activated in your current system under settings

Here is a video on how it works :

<https://vimeo.com/723728980?share=copy>

Fake ID Questions

- With Fake ID on, out of the box the system will present questions, after a scan. You can pass / fail based on customer answers to these
- If you want something more definitive see page 15 about the intellicheck option. This finds 90% plus of fake IDs. **Requires WIFI connection.**



Included
Out of the box

Settings

- Age Verification Settings
- Advanced Fake on

Upgrade Available

Fake ID Checks Powered by



You can **upgrade** this system to include World Class ID checking with Intellicheck.

This is considered the gold standard in Fake ID detection and is used by Police Departments and large banks and financial institutions. Now you can have this “Police Grade” fake id checking machine in this easy-to-use handheld system. No **Fake ID detection** is perfect, but based on our testing and other studies, we feel the system will detect 90% of Fake ID’s.

Here is video of how this works >

<https://vimeo.com/884152285?share=copy>

If you are interested in learning more about this, contact us

Note – **requires WIFI connection and Additional credit purchases**