

Inland Empire Al-Anon Information Service Liaison (AISL) Report
SCWS Committee Meeting
 February 18, 2017

1. Southern California Policy For Resolving Group and Member Concerns (Do Not Refer Policy) 2. Highlights from February, 2017 Chairperson of the Board of Trustees memo 3. Other Information		
Southern California Policy For Resolving Group and Member Concerns <i>(Do Not Refer Policy)</i>		
<ol style="list-style-type: none"> 1. Infrastructure put in place by SCWS since November Assembly 2. Review role of Task Force vs SCWS Board 3. Review types of issues that have been raised to date and how they have been dispositioned 4. Review role of DR, GR, AIS/Intergroup in resolving group and member concern 5. AIS/Intergroup visitations 		
<ol style="list-style-type: none"> 1. Infrastructure put in place by SCWS since November Assembly <ul style="list-style-type: none"> • Email <ul style="list-style-type: none"> ○ SCWS Website: Contact Us → Contact → Group and Member Concerns ○ SCWS Website: Contact Us → For a list of SCWS email addresses, click here → Group and Member Concerns → groupandmemberconcerns@scws-al-anon.org • SCWS Physical Address Changed to Read: You can contact our Southern California Al-Anon Treasurer, Group Records, Group and Member Concerns, and all other officers by mail at: 10073 Valley View Street #260 – Cypress, CA 90630 • Dropbox (Delegate, Alternate Delegate, Past Delegate) <ul style="list-style-type: none"> ○ Disposition Archived if Resolution Team formed ○ Only Delegate, Interim Delegate, Past Delegate have access 		
<ol style="list-style-type: none"> 2. Role of Task Force Vs SCWS Board <ul style="list-style-type: none"> • Task Force: Develop Policy • SCWS: Implementation of Policy <ul style="list-style-type: none"> ○ Infrastructure ○ Policy Governance 		
<ol style="list-style-type: none"> 3. Types of issues that have been raised to date and how they have been dispositioned (content of issues is confidential) <ul style="list-style-type: none"> ○ Resolved via education 		
<ol style="list-style-type: none"> 4. Role of DR, GR, AIS/Intergroup in resolving group and member concerns <ul style="list-style-type: none"> ○ DR <ul style="list-style-type: none"> • No change in role in resolving group and member concerns • When unable to resolve, refers to Delegate and the new policy will take over at the point • The Area delegate/Resolution committee will work with DR when the 		

<p>recommendation is to remove a meeting from online and physical directories</p> <ul style="list-style-type: none"> ○ GR: No change in role in resolving group and member concerns. When unable to resolve escalate to DR. If DR can't resolve, it should be escalated to Delegate and the new policy will take over at the point ○ AIS/Intergroup: The Area delegate/Resolution committee will work with AIS/Intergroup if it recommends removing a meeting from it online and physical directories 		
<p>5. AIS/Intergroup visitations</p> <ul style="list-style-type: none"> ● San Diego: Complete ● Orange County: Complete ● Inland Empire: Complete ● LA: April 22nd ● Español: Translation of Policy, FAQs, Assembly Presentation & Letter to GRs is translated and online at the www.scws-al-anon.org website. In process of scheduling ● Ventura: Scheduled for March 16, 2017 		
Highlights from February, 2017 Chairperson of the Board of Trustees memo		
<ul style="list-style-type: none"> ● Surprise retirement of David Zach, Director of Business Services, effective 2/14/17 ● Contribution reach \$2million in 2016. Exceeded 2015 by \$448,761. This has allowed monies to be transferred back to Reserve Fund. ● World Service Conference Summary (P-46) complimentary printed copy discontinuing this year. On-line still available ● Service Manual (P24-27) complimentary printed copy discontinuing in 2018 except for newly registered groups. 		
Other Information		
<ul style="list-style-type: none"> ● Alternate Delegate: May, 2017 Assembly election. Resumes due by 5pm om Sunday 3/19/17 ● Team Event: Together Empowering Al-Anon Members, September 16, 2017 in Glendale 		

**Inland Empire Al-Anon Information Service Liaison (AISL)
Billy M.**